# CIVICa

RM Billing Secondary Training Notes



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# **RM Billing Secondary Training Program**

# Day 1

Time	Contents
8.45am	Coffee
9.00am	Welcome
	Housekeeping
	Introductions and Registration
9.15am	Introduction to the RM Billing module
	Implementation of RM Billing at your school
	Getting started with RM Billing for the first time
	Overview of RM Billing
	Creating Billing Codes
	Setting Student Billing Categories
	Subjects and Costs
10.30am	Morning Tea
10.50am	Creating Charges and Contributions Sheets for the current year
	Alternative Method of Billing for Timetabled Schools Years 7-10
	Producing Charges and Contributions Sheets
	Subject Changes
	Creating Billing Items for students
	Billing Students
12.30pm	Lunch
1.00pm	Government Subsidies
	Individual Billing
1:30pm	Discounts
	Charges and Contributions by Department Reports
	Receipting
	Statements
	External Customers
3.00	Finish

# Day 2

Time	Contents
8.45am	Coffee
9.00am	Review Activity
10.30am	Morning Tea
10.50am	RM Billing & RM Finance Interface
	Manual input of receipts to RM Finance
	Follow up of unpaid debts
	Enter Notes for students
Turn on Export function	
	Adjusting and Reversing Billing Items
12.30pm	Lunch
1.00pm	Reverse and Refund Receipts
	RM Billing and Administration Module
Write-off/Cancel Billing Items	
	Unallocated Credit
Reallocation Report	
	End of Month Procedures
3.00pm	Finish

# **Training Outcomes**

At the end of the RM Billing Secondary Training Program participants should be able to:

- Understand the process of the implementation of RM Billing at their school
- Produce Charges and Contributions Sheets for students
- Create Subject Billing Items
- Create Billing Item Batches
- Bill students in bulk
- Bill students individually
- Create Secondary Financial Assistance Applications
- Export Secondary Financial Assistance Applications
- Import Government Subsidy Receipts
- Apply discounts
- Create receipts batches
- · Apply receipts
- Create records for external customers
- Enter receipts manually into RM Finance
- Produce Statements and Reminders of Unpaid Billing Items
- Enter Notes for students
- Understand the process of Exporting to RM Finance
- Create Corrections and Refunds batches
- · Correct errors and make adjustments to transactions
- Refunds through EFT, System and Manual cheques
- Write-off/Cancel debt
- Export Re-allocations to RM Finance

# 1 Introduction to the RM Billing Module

RM Billing is a module available within Integris. When the RM Billing module is added, a new sidebar called RM Billing appears.

This module allows both students and external customers (companies and/or individuals external to the school environment) to be billed for any type of cost. Students can be billed for subject related costs, charges and voluntary contributions, other optional costs, voluntary approved requests, camps and excursions etc. Customers can be billed for items such as hire of the school facilities which could be such things as a gymnasiums, halls, swimming pools etc.

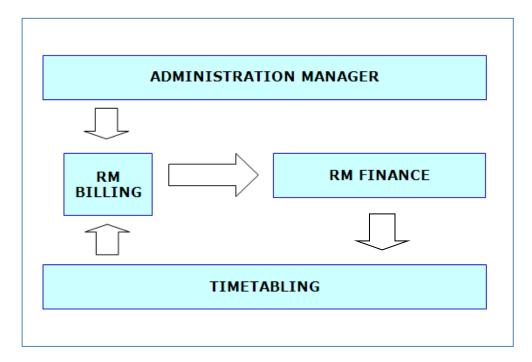
Student details and those of their related contacts (e.g. Parent/Guardian 1, Parent/Guardian 2 etc.), should be accurate within the Administration module before adding the RM Billing module. Each student should have one contact nominated as the person who will be responsible for paying their costs. Correspondence generated from RM Billing - such as Charges and Contributions Sheets and Statements - will be addressed to the first contact marked for Fees Billing for each student in the Administration module. RM Billing will draw on student and contact data held in the Administration module.

The RM Billing module can be used in conjunction with the Timetabling module (optional). Student subject preferences from Timetabling are available in RM Billing. Costs for each subject can be entered in RM Billing and students can be billed according to the subjects they have chosen to study. The bulk billing facility enables students to be billed en masse for any other types of costs.

RM Billing supports several methods of receipting (including bulk receipting) and provides a suite of useful reports.

RM Billing can also be linked to RM Finance. A set of Billing Codes created in RM Billing provide the link to the budget and analysis codes used by the school in RM Finance. Receipts entered in RM Billing can be automatically exported to RM Finance against the correct budget and analysis codes.

The following diagram illustrates how RM Billing interacts with other Integris modules.



# 1.1 Logging on to the System

# **Activity: Logging On**

Double click on the RM Billing Secondary icon on your desktop



- Type ADMIN into the User Name field
- Press the <Tab> key
- Type **KEYS** into the **Password** field



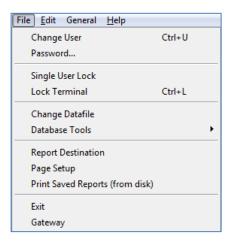
Click on Login, or press < Enter>

Note: In schools, each user has their own user name and password, which enables access to particular sections of the software as determined by the school administration.

It is strongly recommended that you change your password regularly.

## 1.2 The File Menu

The file menu may be accessed by clicking on File in the top left of your screen.



- Password enables the user to change his or her password. For security purposes, it is recommended that this is done regularly.
- Change User should be used to ensure that each person accessing Integris does so under their own user name and with their personal levels of access.
- Lock Terminal may be used if the user needs to leave his or her computer temporarily, does not want to log off and does not want to allow access to anyone else. Unlocking the terminal requires the user to enter his or her password again.
- **Report Destination** allows the user to choose where to send any report created in Integris. The options are displayed below.

# **Activity: The File Menu**

## Top Toolbar > File

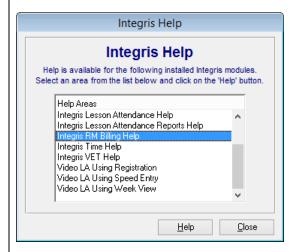
- View each of the following items in the File menu
- Password
- Change User
- Lock Terminal
- Report Destination

# 2 Accessing Help

# **Activity: The Help Function**

# Top Toolbar > Help > Help Contents and Index

- Click **Help** in the top toolbar
- Select Help Contents and Index



- Highlight Integris RM Billing Help
- Click Help
- View the manual
- Close the manual and Help

# 2.1 Implementation of RM Billing at Your School

As with any new Integris module the RM Billing module must be implemented at your school before it can be used.

There is a standard process for the implementation of this new module which will be completed by your project officer. In this training course we will discuss the process to be used at your school as closely as possible, to enable you to assist your project officer in the process.

# 2.2 Preparation of Administration Manager Data

Before implementing the RM Billing module it is important that the data held in the Administration Manager module is as accurate as possible and is set up for use with RM Billing. This is because the RM Billing module accesses data held in the Administration module. In particular, student names and the details of their associated contacts (e.g. parents/guardians) are used by RM Billing.

## 2.2.1 Ensure Administration Manager Data is Accurate

You should ensure that the student names and addresses and the names and addresses of their contacts are up to date. If you have been advised of any name or address changes then these should be updated before the module is added.

Refer to the document 'Student Details – SIS Data Entry Procedures' available from <a href="http://www.det.wa.edu.au/education/sis/dataentryprocedures.htm">http://www.det.wa.edu.au/education/sis/dataentryprocedures.htm</a>

# **Activity: Viewing the Fees Biller**

Michael Brogan's address details and his Parent/Guardian information is incomplete. Mrs Alison Brogan is the Fees Biller.

## **General > Student Details**

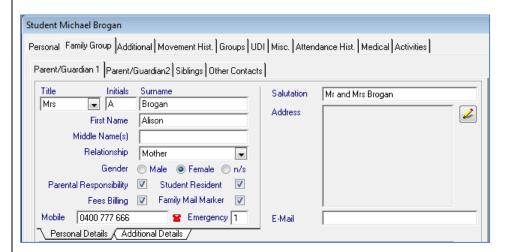
- Press **<Enter>** to display Michael Brogan's student details

The Fees Biller can be viewed from the Student Details Summary screen.



Mrs Brogan's details have not been entered

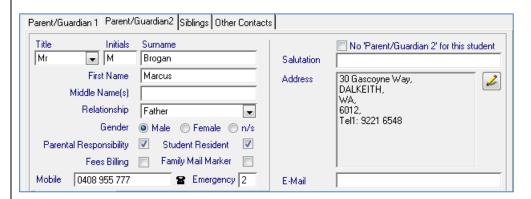
- Click on the Edit Pencil
- Choose Family Group tab
- Enter the details as shown below for Mrs Brogan



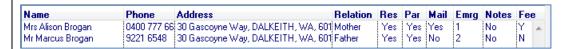
- Click on the Edit Pencil in the Address box
- Select Linked to Student Address



- Click OK
- Select Parent/Guaradian 2 tab
- Untick Family Mail Marker
- Enter his Mobile number
- Delete the Salutation



Click OK



View the details for Mrs Brogan and that she is now the Fees Biller

## 2.2.2 Set the Fees Billing Marker

Each student to be billed must have one contact nominated as their 'Fees Biller'. This should be the person who is responsible for paying any costs associated with the student (i.e. the contact who has been marked as the Fees Billing Marker on the Admissions Form).

RM Billing will only use **one** contact for the fees biller. It is not possible to have multiple fees billing contacts in RM Billing (see important note below).

It is therefore recommended that only one contact be ticked for Fees Billing in the Administration module.

## **IMPORTANT:**

If more than one contact is selected as the Fees Biller in the Administration module, RM Billing will search the contact list and use the first Fees Billing marker ticked as the contact responsible for the student's costs. The software will search the contacts in order of Parent Guardian 1, followed by Parent Guardian 2 followed by any other contacts in the order listed.

It is likely that your school will have already set the fees billing marker from the information listed on the Admissions form.

However, if you do not have the Fees Billing Marker already set for your students you can use speed edit to help with viewing and editing this field.

# **Activity: View the Fees Biller in Speed Edit**

## Admin > Speed Edit

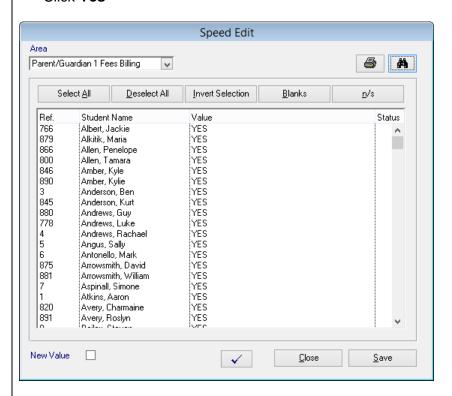
• Click on the dropdown box called 'Area' and select



• Click on the student search binoculars



- Click Find
- Click Select
- Click Yes

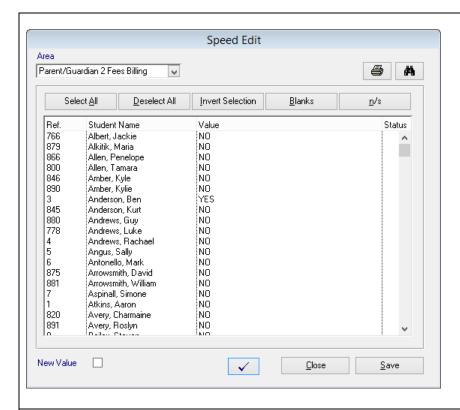


All the students on the current roll will display showing where Parent/Guardian 1 is marked as the Fees Biller. In the Training database this is ALL students.

Click on the Area drop down box and change to view Parent/Guardian 2 Fees Billing



The list will update to show students who have Parent/Guardian 2 ticked as Fees Biller.



Note: Where more than one Contact is nominated as the Fees Biller, the software will default to make the highest contact the Fees Biller.

## 2.3 Fees Biller for Other Rolls

## 2.3.1 Students on the Admissions Roll

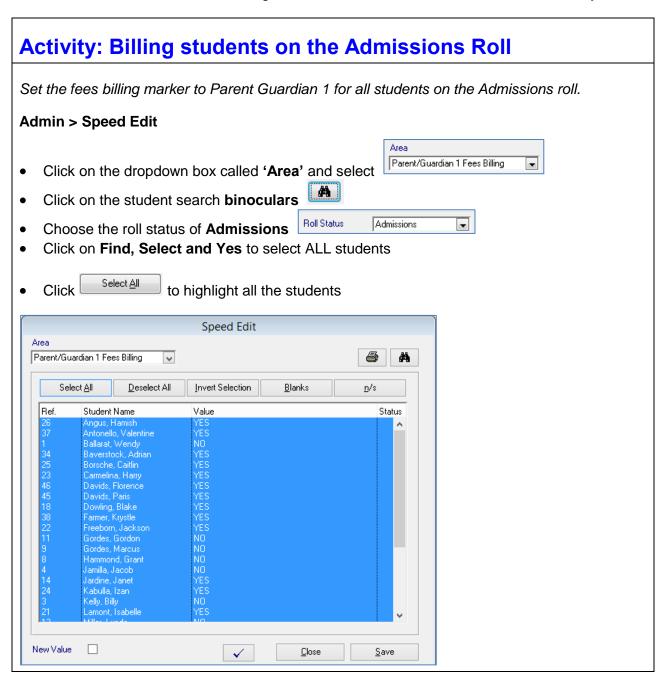
Students on the Admissions Roll can be billed in the same manner as students on the current roll. A contact must be nominated as the fees biller before the students can be seen in RM Billing.

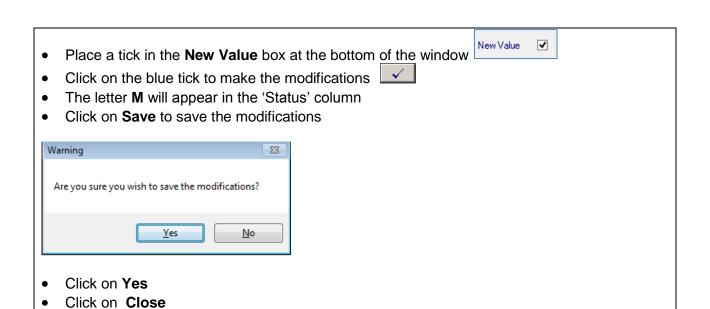
### 2.3.2 Students on the External Roll

If your school uses an external roll then these students can be billed also. Again a contact must be nominated as the fees biller before the students can be accessed in RM Billing.

## 2.3.3 Students on the Former Roll

In most cases it will probably not be necessary to bill students on the former roll. However, it is possible to do so by marking a fees biller for them (as for students on any roll). If students on the current roll have been billed in RM Billing and they then move to the former roll, their billing records and details will be retained in RM Billing and can be accessed and dealt with as necessary.





## **IMPORTANT**

If the Fees Biller changes for a student, the existing information can be edited in the Administration module to reflect the new Fees Biller and RM Billing will automatically be updated with the new details.

# Setting the Fees Billing marker for PG2 or Other Contacts

If you have any students where the Fees Billing marker needs to be set for Parent/Guardian 2 or for another contact you need to do the following:

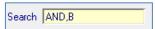
- Ensure that the fees billing marker for all previous contacts is not ticked
- Tick the fees billing marker for the correct contact

# Activity: Setting the fees biller to PG2 or other contacts

Ben Anderson has two Fees Billers ticked, (P/G 1 and P/G 2) so the Fees Biller is defaulting to P/G 1. This needs to be updated to Ben's father Alan Anderson whio is currently P/G 2.

## **General > Student Details**

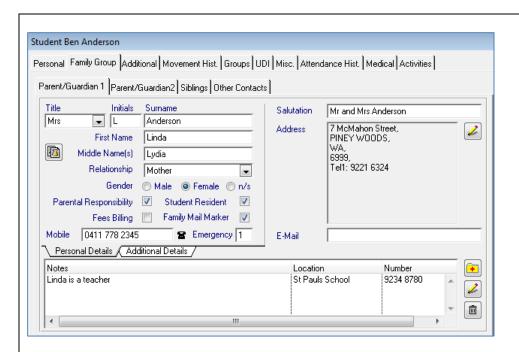
Type AND,B in the Search field



Press < Enter > to display Ben Anderson's student details

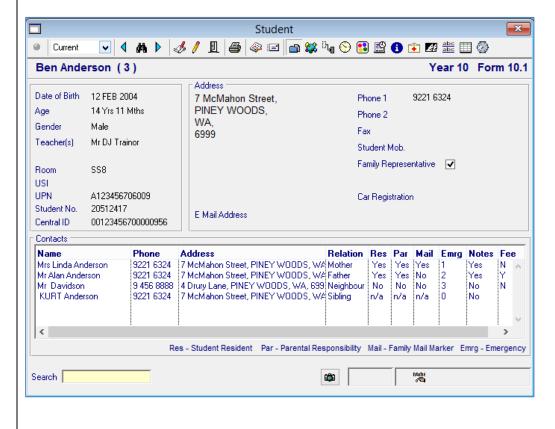


- Click on the Edit Pencil
- Select the Family Group tab and in the Parent/Guardian 1 tab
- Remove the tick from the Fees Billing checkbox for Mrs Linda Anderson



Click **OK** to Save

The Fees Biller information is updated.



# 2.4 Preparing RM Finance (Discussion Only)

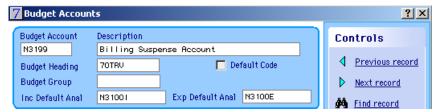
 Analysis Codes N3100I and N3100E Other Suspense Accounts must be created in RM Finance as these are used for recording Unallocated Credit.

## RM Finance > Records > Income/Expenditure Analysis



 Budget Code N3199 Billing Suspense Account must be created in RM Finance. This account is used to hold Unallocated Credit recorded in RM Billing.

## RM Finance > Records > Budget Accounts



# 2.5 Adding the RM Billing Module

The implementation of the RM Billing Module will be undertaken by your Finance Consultant (Schools) and must not be added by any school personnel. Your Finance Consultant (Schools) will manage all steps in the preparation for and installing RM Billing, including the recording of any opening balances.

## **IMPORTANT**

Your Finance Consultant (Schools) will manage all steps in the preparation and installation of the RM Billing Module.

# **Activity: Logging onto RM Finance**

All RM Billing Users must log onto RM Finance before any processing can be undertaken.

## RM Billing > Parameters

- Select User Name Manager Corporate Services
- Enter password Keys



• Click on Login

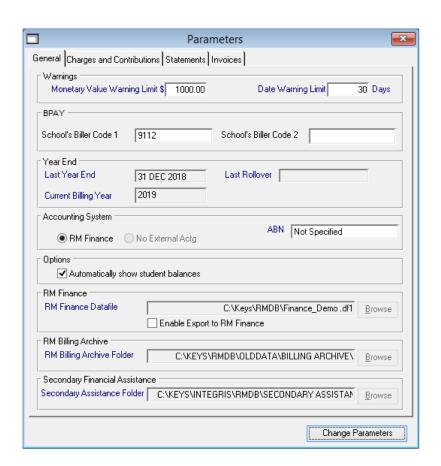
# 2.6 Getting Started

Once the RM Billing module has been implemented, your Project Officer will assist with the setting up of the RM Billing Parameters and Log in procedures.

# 2.6.1 Setting the General Parameters

The General tab in the Billing Parameters window must be set in accordance with the following instructions:

Conoral Tab	
General Tab	Almandra and the C4000 I have the analytic
Monetary Value	Already set to \$1000. Leave this as it is.
Warning Limit	(When processing, if an entered amount exceeds the value defined in this box a warning message will be displayed asking for
	confirmation that the entered amount is correct.)
Date Warning Limit	Already set to 30 days. Leave this as it is.
Date Warning Limit	(When processing, if the date that is entered against a transaction
	is older than the number of days specified in the Date Warning
	Limit box a message will be displayed asking for confirmation that
	the date entered is correct.)
Schools Biller Code 1	If you have elected to display the BPAY logo, enter your school's
Correcte Biller Code 1	BPAY Biller Code into this field.
Schools Biller Code 2	This field should be left blank. It is a provision for possible future
20110010 211101 0000 2	functionality
Last Year End	Schools will be advised by their Finance Consultant (Schools)
Accounting System	Already set to RM Finance
ABN	Enter your school's ABN into this field. (e.g. 11 222 333 444).
Options	Automatically show student balances. This box is ticked by default
•	and displays current student balances when the student window
	opens. If the option is 'unticked', the user has the option of
	showing the balances when the 'Show Balance' tab is selected in
	the Student window
RM Finance Datafile	The location and name of the RM Finance datafile is
	k:\RMDB\finance.df1. You only need to change this if your datafile
	is located elsewhere (for example if you share a server with an
	ESC). For the training course only this is set to
Frankla Francii Ta DM	C:\keys\RMDB\Finance_Demo.df1.
Enable Export To RM Finance	When this option is not selected, schools will be unable to export
Finance	transactions automatically into RM Finance. When schools are ready to begin exporting transactions into RM Finance, contact the
	Customer Service Centre (CSC) at the Department of Education
	for approval. Note that once this option is ticked and saved it
	cannot be 'unticked'.
RM Billing Archive File	At school this will be set to K:\keys\RMDB\OLDDATA\Billing
Path	<b>Archive.</b> This folder will hold reports created from a Utility to Purge
	Former Roll Students. The Utility purges all transactions from
	Former Roll students with a zero balance and a leave date of at
	least one year prior to the last year end date, along with those
	transactions from students who have been Deleted from Admin.
Secondary Financial	This path is Optional, however schools may set a default path for
Assistance	the use of saving files created by the Secondary Financial
	Assistance export. The pathway can be changed if required, by
	clicking on the Change Parameters button and then choosing the
	'Browse' button to the right of the Archive Folder path. Suggested
	pathway is K:\RMDB\SECONDARY ASSISTANCE



# **IMPORTANT**

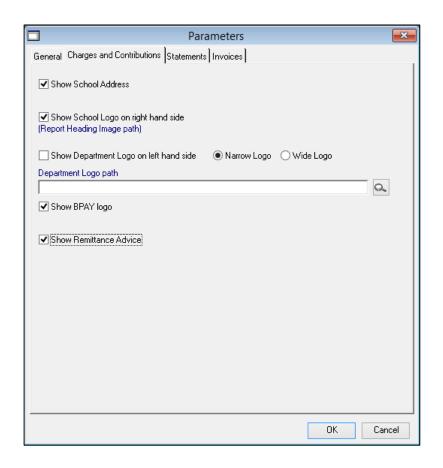
Please note that the Billing Archive folder needs to be created with a space in between the words 'Billing' and 'Archive' as shown in the screen shot above.

The specification lists this folder name without a space.

## 2.6.2 Setting the Charges and Contributions Parameters

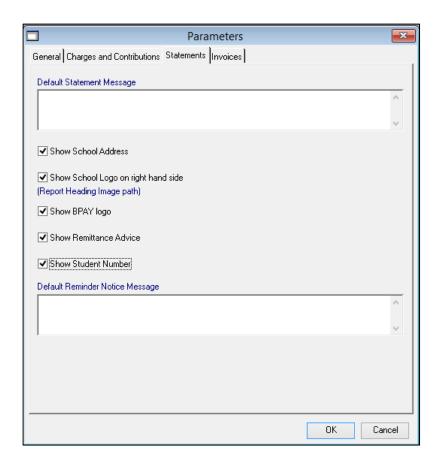
If you are going to use RM Billing to produce a Charges and Contributions Sheet you will also need to set up the Parameters for the Charges and Contributions tab. If you are not producing Charges and Contributions Sheets then this section can be bypassed.

Charges and Contributions Tab	
Show School Address	Tick this box if you would like the school name and address to be printed at the top of the Charges and Contributions Sheet. If un ticked the school name and address will not appear so that school letterhead can be used.
Show School Logo on right hand side	Tick this box if you would like the school logo to appear on the right hand side of the header.
Show Department Logo on left hand side	Tick this box if you require the Department's logo to appear on the left hand side of the header, however schools must not use the Department's logo on any items unless they have an international element to their operations.
Narrow Logo/Wide Logo	If you have elected to show the Department's Logo then choose the correct radio button to indicate whether the narrow or wide version of the logo is going to be used.
Department Logo Path	If you have elected to show the Department's Logo then click on the spy glass to the right of this field and navigate to the location where the logo is stored.
Show BPAY Logo	Tick this box if you would like the BPAY logo to be displayed on the Charges and Contributions Sheet.
Show Remittance Advice	Tick this box if you would like a remittance advice slip to be printed at the end of each Charges and Contributions report.



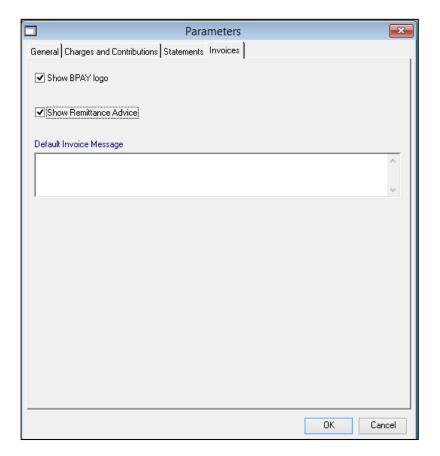
# 2.6.3 Statement Parameters

Statements Tab		
Default Statement Message	Enter a message which the school would like to appear on the bottom of the student statements, eg: 'Please contact the school office on 9229 7777 if you have any queries regarding this account'.  Note that the message can be edited/altered at the time of printing if required.	
Show School Address	Tick this box for training.	
	If this box is ticked, the school's name, address, phone number and ABN will be included in the top left hand corner of the statement.  If this option is not ticked, then this space is left blank for the school letterhead.	
Show School Logo on the right hand side	This will allow the school logo to be displayed on statements in the top right hand side of the report.	
Show BPAY Logo	Tick this box if you would like the BPAY logo to be displayed on the Statement.	
Show Remittance Advice	Tick this box if you would like a remittance advice slip to be printed at the end of each Statement.	
Show CC Number	Tick this box if you would like the student's Curriculum Council number to be displayed on the Statement. This setting is applicable to the Student Statement only (not the Customer Statement).	
Default Reminder Notice	Default Reminder Notices can be sent out reminding Fees Billers of Unpaid Billing Items. Enter a message which the school would like to appear on the bottom of the reminder notice, E.g. 'Please contact the school office on 9229 7777 if you have any queries regarding this notice'. Note that the message can be edited/altered at the time of printing if required.	



## 2.6.4 Invoice Parameters

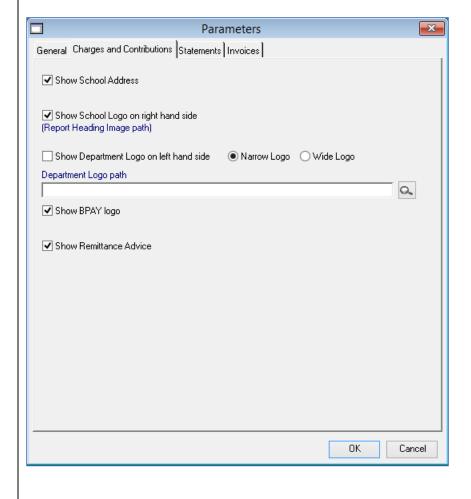
Invoice Tab	
Show BPAY Logo	If ticked, this will display the BPAY Logo and payment details (Biller Code and Reference) on the statement.
Show Remittance Advice	When ticked, a remittance advice will be printed on the bottom of the invoice displaying the school name, address, school phone number.
	Note: There is no option to turn on/off school logo. If set up in General > Control > Preferences > Reports, it will appear on invoices by default.
Default Invoice Message	The Default Invoice Message can be set up with the School's Bank Account details for Billing payments.



# **Activity: Enter Charges and Contributions Parameters**

## RM Billing > Billing Parameters > Charges and Contributions Tab

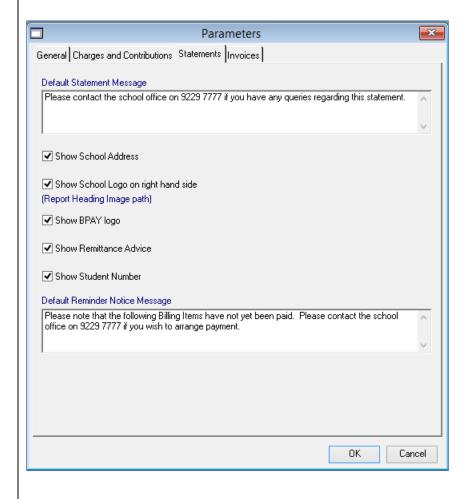
- Click Change Parameters
- Click on the Charges and Contributions tab
- Enter the Parameters as shown below



# **Activity: Enter Statement Parameters**

## RM Billing > Billing Parameters > Statement Tab

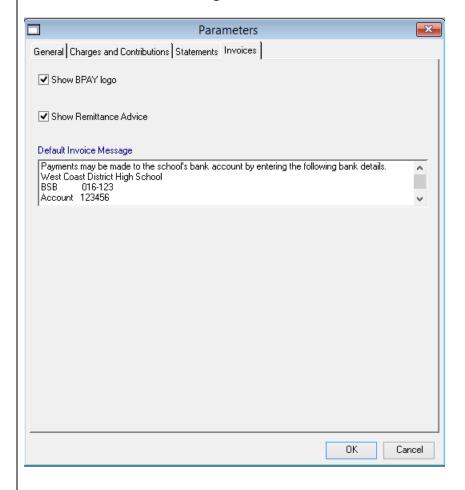
- Click on the Statement Tab
- Enter Statement Parameters as shown below



# **Activity: Enter Invoice Parameters**

## RM Billing > Billing Parameters > Invoice Tab

- Tick 'Show BPAY logo'
- Tick 'Show Remittance Advice'
- Enter an 'Invoice message' with the School's Bank details for Billing payments



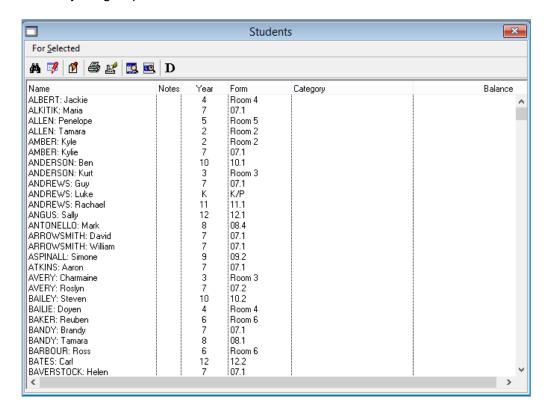
Note: The Invoice parameter settings will apply to both student and customer invoices

- Click to save the Parameter settings
- Close Parameters and Close the Billing Parameters window

## 3 Brief Overview of RM Billing

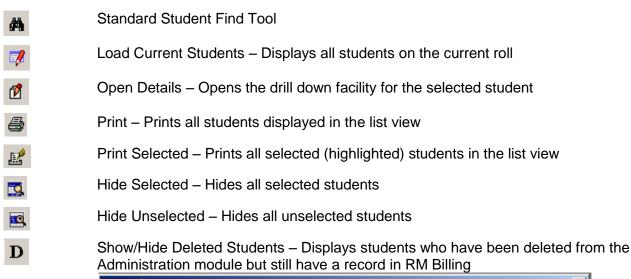
#### 3.1 Students

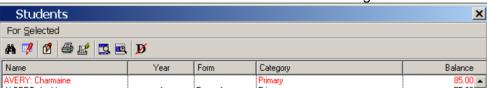
When the Student window opens, all students on the current roll are displayed along with their current year group and current form.



#### 3.1.1 Student Icons

The following icons are available on the Student List screen.





## 3.1.2 Opening the Students Window

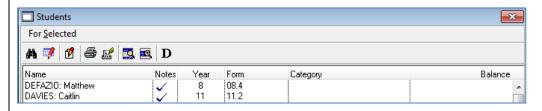
The very first time the Students window is opened, a record for each student on the current roll will be created in RM Billing. Therefore, this process may take a few minutes when run for the first time.

## 3.1.3 Using the Student Window Icons

# **Activity: Using the Student Window Icons**

## RM Billing > Students

- Click Find Student
- Select Year Group 9 to display only the Year 9 students
- Find > Select > Yes
- Click Load Current Students to display all students who are on the current roll
- Highlight any student and select Open Details
- Click Return to View
- Click Print List
- Close the Student Summary Report
- Hold <Ctrl> and select 5 students from the list
- Click Print Selected
- Close the Student Summary Selected Items Report
- Click Hide Selected to hide those selected students
- Hold <Ctrl> and select 5 students from the list
- Click **Hide Unselected** to only view those selected students
- Click Load Current Students to display all students who are on the current roll
- Click on the Notes Header twice to bring all students with Notes attached to their record to the top of the window
- Highlight the students with notes



- Click For Selected and Print Notes
- Click **OK** to ignore the Date Range
- View and close the Notes Report

#### 3.1.4 Quick Search on Student Surname

A quick search on student surname is available on this window. For example, if you click on the first student in the list and then type the letter 'B' the cursor will move to the first student whose surname begins with 'B'. If you type the entire surname (e.g. BORN), the first student in the list with that surname will be highlighted.

#### 3.1.5 Drill Down Facility

Drill down functionality is instigated by double-clicking or pressing <enter> on a student name. Note that all transactions will be attached to the student's record. The name of the fees biller is also attached to this record.

#### 3.1.6 Red Fields



The red fields at the top of the screen are scroll fields and search fields.

- Left click to view the next student.
- Shift and left click to view the previous student.
- Right click to enter the name of a new student to view.
- It is recommended that users work with smaller groups of students and this method is used to navigate between students.

Note: It is quicker to search for students from within the drill down section rather than returning to the front screen. Either the red fields or the binoculars can be used.

#### 3.1.7 Return to View

Use the blue circular arrow to return from the drill down display to the front list screen. Selecting return to view will recalculate student balances.

# **Activity: Searching for Students**

## RM Billing > Students

- Type the Surname Born
- Double click Corrina Born
- View the tabs available in the student window
- Click on the red Surname field to scroll through the student names

Surname

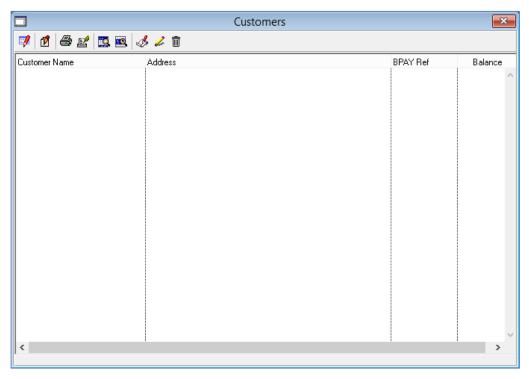
- Right click in the Surname filed and type BROWN
   Enter>. The first student with that surname is displayed
- Close the Student details window

## 3.2 Customers

This section is used to bill customers who are external to the school (i.e. not parents/guardians/students). For example the local theatre group who wish to hire the school hall for their rehearsals.

Customer records can be created at any time by the user.

The functionality available in the Customers section is very similar to the functionality available in the Students section.



#### 3.2.1 Customer Icons

The following icons are available in the Customers section.

	Load All – Displays all customers in the list view
	Open Details – Opens the drill down facility for the selected customer
	Print – Prints all customers displayed in the list view
	Print Selected – Prints all selected (highlighted) customers in the list view
	Hide Selected – Hides all selected customers
	Hide Unselected – Hides all unselected customers
<b>₫</b>	Add Customer – Allows a customer record to be added
2	Edit Customer – Allows a customer record to be edited (restricted editing only if there are transactions against the customer)
	Delete Customer - Allows a customer record to be deleted (only if there are no transactions against the customer)

#### 3.2.2 Quick Search on Customer Name

A quick search on Customer Name is available on this window. For example, if you click on the first Customer and then type the letter 'B' the cursor will move to the first Customer whose name begins with 'B'. If you type the entire Customer Name then that Customer Name will be highlighted.

## 3.2.3 Drill Down Facility

Drill down functionality is instigated by double-clicking or pressing <enter> on a Customer Name.

#### 3.2.4 Red Field

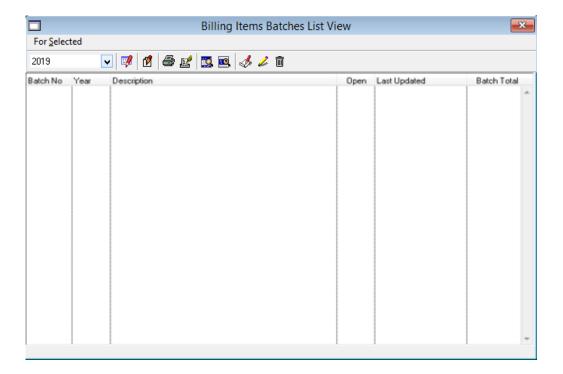
The red field at the top of the screen is a scroll field and a search field (see Students section).

#### 3.2.5 Return to View

Use the blue circular arrow to return from the drill down display to the front list screen.

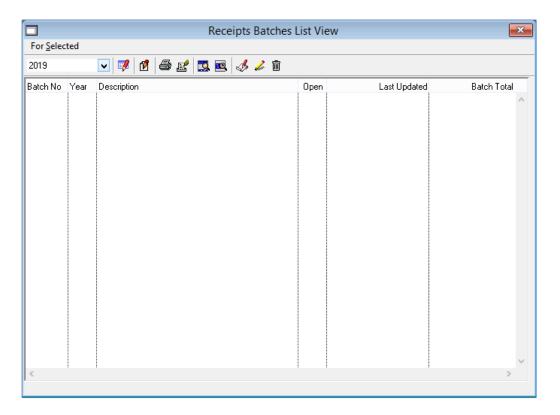
## 3.3 Billing Items

This section is used to create Billing Item batches. These batches will hold the billing item transactions once the students have been billed. The standard icons which have already been discussed are available on this window.



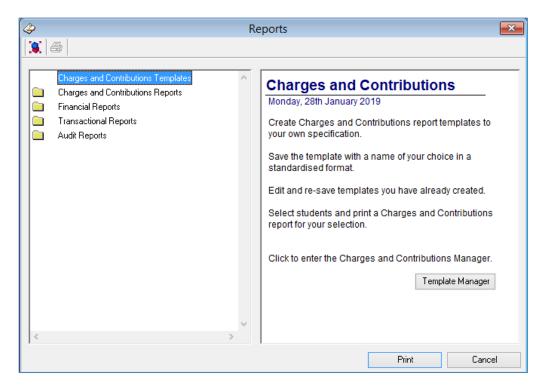
## 3.4 Receipts

The Receipts section is used to create Receipts batches. These batches will hold the receipts entered into RM Billing. The standard icons which have already been discussed are also available on this window.



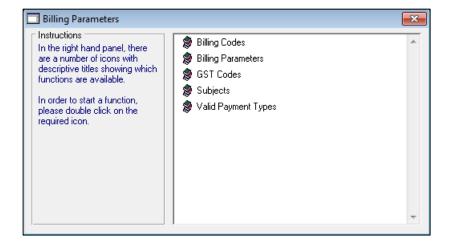
## 3.5 Reports

A variety of standard reports are available from this section as illustrated below. These will be covered as we progress through the training course.



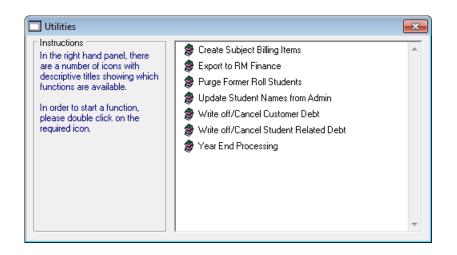
## 3.6 Parameters

Parameters can be set to customise the RM Billing module for use in your school. More detail will be provided on the relevant parameters during the course of this training.



## 3.7 Utilities

The Utilities section provides a set of standard routines/processes that need to be run at certain times within the RM Billing module. Again, the relevant processes will be covered as we progress though the training.



# 4 Using RM Billing – Other Required Settings

Billing Codes provide a link between RM Finance and RM Billing.

In RM Billing the Billing Code represents a general type of item for which a student can be billed. For example, a billing code would be created for Voluntary Contributions – Years 7 to 10. The billing code is linked to a specific analysis code and budget code within RM Finance which, for this example, would relate to the Voluntary Contributions for years 7 to 10.

Billing Codes must also be linked to a billing category. The billing categories are the standard education categories – Voluntary Contributions, Charges, Other Optional Costs, Voluntary Approved Requests, Residential Boarding Fees, Adult Student Fees and Temporary Visa Overseas Students. An additional category of 'Not Applicable' is also available.

## 4.1 System-Defined Billing Codes

There are two system created billing codes NA and SUS.

NA- This Billing Code can only be used if directed

**SUS**-This Billing Code relates to the Billing Suspense Account N3199 in RM Finance. It is used to receipt or refund any amounts held as Unallocated Credit. That is amounts that have not been allocated against any Billing Items.

## 4.2 User-defined Billing Codes

It will be necessary to create some additional billing codes to be used at your school. These Billing Codes will represent the items/activities for which your students are commonly billed. For example, Voluntary Contributions Yrs 7-10, Charges Year 11, School Camps, Excursions, School Magazine etc. Each Billing Code must be attached to the correct billing category (as mentioned earlier) to ensure that the types of costs are correctly classified.

## 4.2.1 Naming of Billing Codes

There is a standard naming convention which should be followed when you are creating the billing codes for your school.

Each Billing Code should begin with a standard 3 letter code followed by a two digit number. Refer to the table below for details.



## **Standard Naming Convention for Billing Codes**

Code Begins with	For Category	Code Used For (examples)
VOL	Voluntary Contributions	Secondary Subject Voluntary
		Contributions
		Primary Voluntary Contributions
CHG	Charges	Subject Charges
		School Camps
		School Excursions
		Hire of Facilities
OOC Other Optional Costs So		School Magazine
		Yearbook
VAR	Voluntary Approved Requests	P&C Contributions
		Chaplain
NA	Not Applicable	Only use if directed
REF	Not Applicable	Refunds
TVS	Temporary Visa Overseas	Temporary Visa Student Costs
	Students	
ADU	Adult Student Costs	Adult Student Costs
RBF	Residential Boarding Costs	Residential Boarding Costs

Note: Budget Codes and Analysis codes must be created in RM Finance before they are available to be used with RM Billing

Note: The Billing Codes and the Accounts used in the training material are examples only. Users should refer to the current Chart of Accounts and the Summary of Changes for use in your school. If you require assistance, please contact your Senior Finance Consultant

## 4.2.2 Creating a Billing Code

To Add a new Billing Code, the following general rules apply:

- Determine which category the Billing Code fits into
- Use the appropriate first three letters given in the table above
- Add a two digit number to the end of the code (no spaces) eg. VOL01
- Give the code a description
- Assign an Analysis Code to the billing code
- Assign a Budget Code to the billing code
- Assign a Billing Category to the billing code

# **Activity: Add User-Defined Billing Codes**

## RM Billing > Parameters > Billing Codes

- Click Add Item
- Type the Billing Code CHG02 < Tab>
- Type the description Excursions and Activities <Tab>
- Type the Analysis Code C1180 (or press <Tab> for a look-up list) <Tab>
- Enter the Budget Code C1181 (or press <Tab> for a look-up list) <Tab>
- Select the category Charges from the drop down list
- Click OK to save
- Using the above instructions add the billing codes listed below:

Code	Description	Analysis Code	Budget Code	Category
CHG03	School Camps	C1180	C1182	Charges
OOC01	Other Optional Costs	C1200	C1201	Other Optional Costs
VAR01	Voluntary Approved	C1500	C1501	Voluntary Approved
	Requests			Requests
HIR01	Hire of Facilities	C1700	C1705	Charges

## 4.2.3 Editing a Billing Code

To edit a Billing Code:

- RM Billing > Parameters > Billing Codes
- Highlight the appropriate code
- Click on the edit pencil (yellow pencil)
- Update the required details
- Click on OK to save

Note: Once a Billing Code has been used in a transaction only the description can be edited.

## 4.2.4 Deleting a Billing Code

To delete a Billing Code:

- RM Billing > Parameters > Billing Codes
- Highlight the appropriate code
- Click on the delete button (rubbish bin)
- Answer 'yes' to the message

Note: Once a Billing Code has been used in a transaction it cannot be deleted.

## 4.2.5 Printing a list of Billing Codes

To print a list of Billing Codes:

- RM Billing > Parameters > Billing Codes
- Click on the Print button

#### 4.2.6 Refund Billing Codes

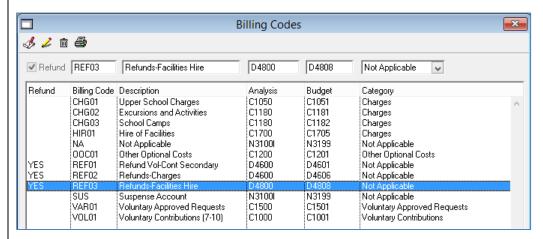
At times it may be necessary to issue a refund via RM Billing. Refund transactions need to relate to a 'D' account (expenditure) in RM Finance. Therefore special refund type codes need to be created in RM Billing which link to the refund analysis and budget codes in RM Finance.

## **Activity: Add a Refund Billing Code**

## RM Billing > Parameters > Billing Codes

- Click Add Item
- Tick the Refund checkbox
- Type the Billing Code REF03 < Tab>
- Type the description Refunds Facilities Hire <Tab>
- Type the Analysis Code **D4800** (or press <Tab> for a look-up list) <Tab>
- Enter the Budget Code D4808 (or press <Tab> for a look-up list) <Tab>
- Leave the category Not Applicable
- Click **OK** to save

Check to ensure there are no errors in the Billing, Analysis, Budget Codes or Descriptions.



- Click and select the screen and OK
- Close the Billing Codes window
- Close the Billing Parameters window

Notes: 'D' accounts will only be available for selection once the refund checkbox has been ticked. Refunds of Unallocated Credit are processed against system code of SUS.

## 4.3 Setting the Student Billing Category

Students within RM Billing need to be classified into their student billing category for the current billing year.

The available student Billing Categories are:

- Kindergarten
- Pre-Primary
- Primary
- Secondary (Vol, Chg)
- Secondary (Chg)
- Adult
- Temporary Visa
- Full Fee Paying

Billing categories must be assigned to all student records. This includes Admission roll students that may be available within the RM Billing module.

Billing categories are important when assigning subject costs to student records. We will discuss subject costs in the next section.

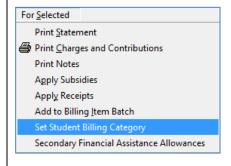
# **Activity: Set the Student Billing Category**

#### RM Billing > Students

- Sort the students by clicking on the **Year** group column twice to bring the Year 12's to the top. (or use the Find tool)
- Select all of the Year 11 and 12 students
- Click the For Selected menu



Select Set Student Billing Category



Choose Secondary (Chg) from the drop down list



- Click **OK** to save
- Select all of the Year 7, 8, 9 and 10 students
- Choose Secondary (Vol, Chg) from the drop down list



- Click OK to save
- Select Simone Aspinall (Year 9)
- Choose For Selected > Set Student Billing Category
- Choose Full Fee Paying from the drop down list



Click OK to save

Note: District High Schools will need to assign their Primary Classes a Student Billing Category. Years 1-6 students would be assigned the Category of 'Primary'. Pre-Primary students would be assigned the Category of 'Pre-Primary' and Kindy students would be assigned the Category of 'Kindergarten'.

## 4.4 Subjects and Costs

In RM Billing, it is possible to associate all timetabled subjects with their respective costs. Each subject may have a Voluntary component, a Charges component, a component for Adult Student Costs and a component for Temporary Visa Overseas Student costs. Within the software all components are optional – it is entirely up to the user to set the costs associated with each subject.

Each cost has a related tax code (T) and Billing Code (Code).

When the Subjects window opens for the very first time all subjects under the control of Timetabling for the current billing year will be loaded into RM Billing. Subjects which have been entered in the Administration module, but are not under the control of Timetabling will not be available in RM Billing.

Note 1: If the Timetable has not been set up for the current billing year, the following message will be displayed. The Subjects window will open, but no subjects will be displayed for the current billing year.



Note 2: The Timetable does not have to be finalised to use the Subjects section in RM Billing. The structure must be set up and the primary preferences entered for the students.

The costs entered into the subjects table will be used on the Charges and Contributions Sheet for each student.

RM Billing will use the primary preferences for each student from the Timetabling module and the appropriate cost/costs associated with each subject from the subject table in RM Billing.

Note: There is an alternative method of billing for subject costs for years 7, 8, 9 and 10. For more information, log on to <a href="http://det.wa.edu.au/finance/detcms/portal/">http://det.wa.edu.au/finance/detcms/portal/</a> to access the document RM Billing (Alternative Method for Timetabled Schools Yrs 7-10).

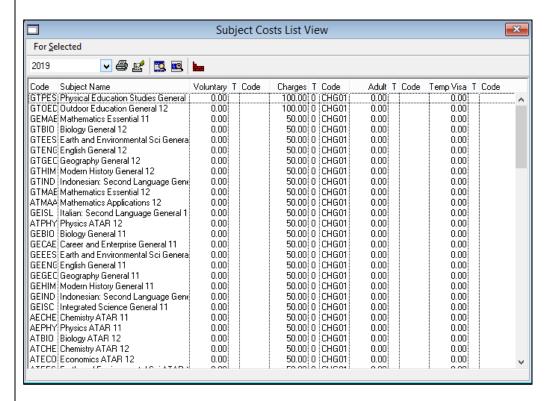
## 4.5 Viewing and Assigning Subject Costs

# **Activity: View Subject Costs**

#### RM Billing > Parameters > Subjects

Most of the subjects we will use in Training for students have been allocated Subject Costs.

Click on the Charges column header twice to bring all those subjects with charges to the top
of the list

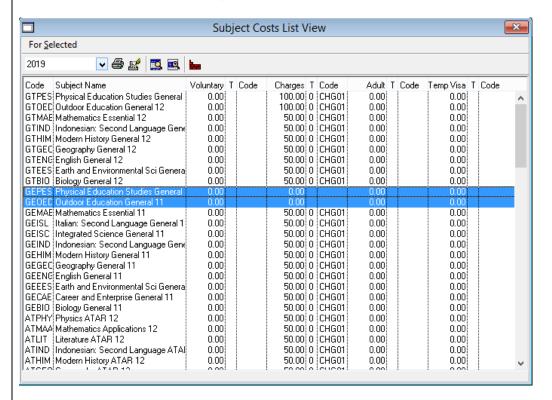


Notes: Schools will determine the charges/costs associated with each subject. Subjects may run for a Semester or a Full Year. For new ATAR and General subjects, the beginning code AE or GE code represents the Course and Year Level of the students. In this instance AE stands for ATAR, Year Eleven. GE stands for General, Year Eleven.

# **Activity: Assigning Subject Costs**

## RM Billing > Parameters > Subjects

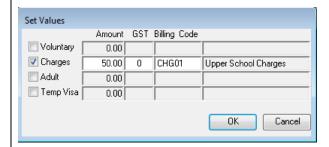
- Click on the Code header twice to bring the GE subjects to the top
- Highlight the GEPES Physical Education Studies General 11 and the GEOEC Outdoor Education General 11 subjects



- Click on For Selected > Set Values
- Place a tick in the Charges tick box



- Enter the amount as 50 <Tab>
- Enter GST code of 0 <Tab>
- Choose the billing code for Upper School Charges (press <Tab> for a list)



Click **OK** to Save

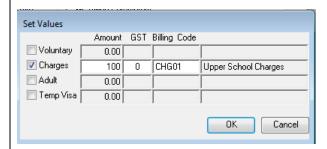
# **Activity: Editing Subject Costs**

We have since been advised that the GEPES Physical Education Studies General 11 and the GEOEC Outdoor Education General 11 subjects charges should have been set at \$100

- With the GEPES Physical Education Studies General 11 and the GEOEC Outdoor Education General 11 subjects still highlighted
- Click Hide Unselected
- Highlight the two subjects



- Choose For Selected > Set Values
- Select Charges
- Edit the current amount to read 100.00



- Click **OK** to save
- Click on the Update Subjects after Timetable changes to reload all Timetabled subjects

Schools would continue to assign costs to other subjects for other years where they are charging students by the subjects selected. For training, we will only assign the Year 11's their subject costs.

## 4.7 Printing Subject Costs

A list of Subject Costs can be printed to check the information entered.

# **Activity: Printing a List of Subject Costs**

We have been asked to produce a list of all subjects which have **Charges** associated with them.

## RM Billing > Parameters > Subjects

- Click twice on the Charges column header to bring all subjects with associated charges to the top of the list
- Highlight these subjects
- Click **Print Selected** [4] (A portion of the report is displayed below)

West Coast District High School Subject Costs for Billing Year 2019					
Code	Subject Name	Voluntary	Charges	Adult	Temp Visa
GTPES	Physical Education Studies General 12	0.00 0	\$100.00 0 CHG01	0.00 0	0.00 0
GTOED	Outdoor Education General 12	0.00 0	\$100.00 0 CHG01	0.00 0	0.00 0
GTMAE	Mathematics Essential 12	0.00 0	\$50.00 0 CHG01	0.00 0	0.00 0
GTIND	Indonesian: Second Language General 12	0.00 0	\$50.00 0 CHG01	0.00 0	0.00 0
GTHIM	Modern History General 12	0.00 0	\$50.00 0 CHG01	0.00 0	0.00 0
GTGEO	Geography General 12	0.00 0	\$ 50.00 0 CHG01	0.00 0	0.00 0
GTENG	English General 12	0.00 0	\$ 50.00 0 CHG01	0.00 0	0.00 0
GTEES	Earth and Environmental Sci General 12	0.00 0	\$ 50.00 0 CHG01	0.00 0	0.00 0
GTBIO	Biology General 12	0.00 0	\$ 50.00 0 CHG01	0.00 0	0.00 0
GEPES	Physical Education Studies General 11	0.00 0	\$100.00 0 CHG01	0.00 0	0.00 0
GEOED	Outdoor Education General 11	0.00 0	\$100.00 0 CHG01	0.00 0	0.00 0
GEMAE	Mathematics Essential 11	0.00 0	\$50.00 0 CHG01	0.00 0	0.00 0
GEISL	Italian: Second Language General 11	0.00 0	\$50.00 0 CHG01	0.00 0	0.00 0
GEISC	Integrated Science General 11	0.00 0	\$50.00 0 CHG01	0.00 0	0.00 0
GEIND	Indonesian: Second Language General	0.00 0	\$50.00 0 CHG01	0.00 0	0.00 0

Close the Selected Billing Subjects List

Note: Update Subjects will repopulate all subjects when hide unselected has been applied. Update Subjects also checks the Timetabling module for any subjects which have not been included in the RM Billing Subjects screen. ie. recently created subjects

## 5 Creating Charges and Contributions Sheets

In RM Billing, Charges and Contributions sheets are created based on a **template**. The sheets are **not based on actual billing items**. Therefore they can be created before any billing has occurred within the system.

## 5.1 Charges and Contributions Sheet – Subject Information

Subject information which needs to appear on the Charges and Contributions sheet is taken from the Primary Preferences held for each student in the Timetabling module along with the Subject Costs entered in RM Billing for those subjects.

This information will automatically appear on the C&C sheet for each student.

## 5.2 Charges and Contributions Sheet - Other Information

Other information (such as Other Optional Costs, Government Subsidies etc.) which needs to be displayed on the Charges and Contributions sheet is entered manually by the user into a template.

## 5.3 Creating a Charges and Contributions Sheet Template

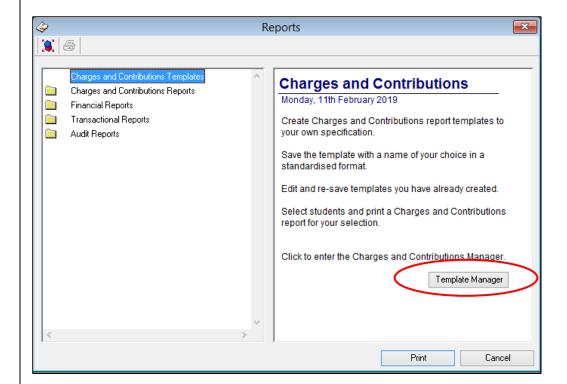
# **Activity: Create a Charges and Contributions Sheet Template**

Create a Charges and Contributions Sheet Template to be used for Year 11 students. The information to be included on the Charges and Contributions Sheet is shown in the table below:

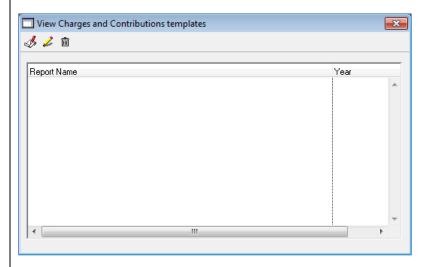
Item	Category	GST Code	Amount
All subjects chosen by the student and their related costs (Year 11 Charges)	To be picked up from Timetab Subjects table	oling and the F	RM Billing
School Year Book	Other Optional Costs	0	\$20.00
Chaplaincy	Voluntary Approved Requests	0	\$15.00

## RM Billing > Reports

With Charges and Contributions Templates highlighted on the left hand side, click
 Template Manager
 on the right hand side

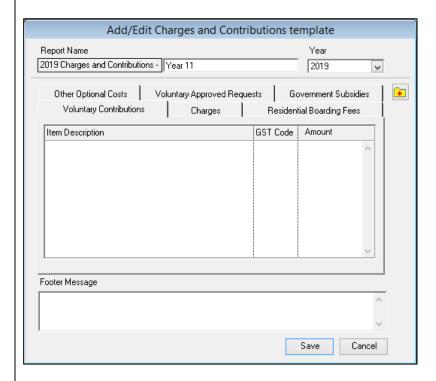


The following screen appears:



Click Add to create a new template. The template screen is displayed.

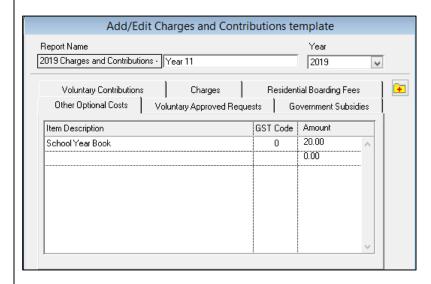
• Enter **Year 11** as the name for the Template.



The first part of the name is already created for you (2019 Charges and Contributions). Simply enter your own descriptor on the end.

Note: The Subject information does not need to be entered because in this example we are picking up the subjects automatically from the student's Primary Preferences in Timetabling.

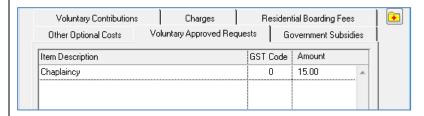
- Select the Other Optional Costs tab
- Click Add
- Type in the Other Optional Costs as illustrated below:



A blank line can be removed by a right mouse click and select **Remove Line** as shown below.



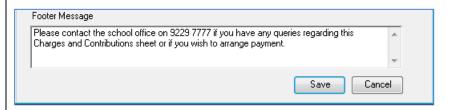
- Select the Voluntary Approved Requests tab
- Click Add
- Type in the Voluntary Approved Requests as illustrated below:



Notes: Schools should use the GST code for Chaplaincy which is appropriate for their circumstances.

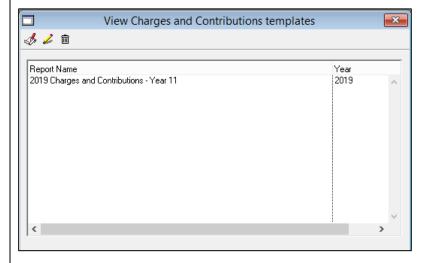
If a school identifies the amount they are requesting for the chaplain on the C&C sheet is a donation, the tax code is 0. If the school is collecting on behalf of a church, the code is 8. If the school is charging a fee for chaplain services, the code is 1.

• Click into the Footer Message and type 'Please contact the School office on 9229 7777 if you have any queries regarding this Charges and Contributions Sheet or wish to arrange an advance payment.'



Note: The footer message can be entered or edited at any time

Click Save and view the newly created template



## 5.4 Alternative Method of Billing for Timetabled Schools Years 7-10.

The standard method for billing students involves using information from the student's subject preferences from the timetable.

There is an alternative method of billing which can be used for Timetabled Schools for students in Years 7 to 10. This method involves a standard cost for the eight learning areas and using the student's timetable for billing the costs for the subject charges with high cost options, for example, Outdoor Education.

# **Activity: Creating a Template for Alternative Method of Billing**

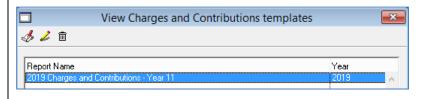
A Template is required to advise Lower School Students of their Charges and Contributions. The Lower School Students have some of the same items as the Year 11's, therefore the Year 11 Template can be edited to create a new template.

#### Items to be included

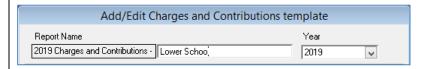
Item	Category	GST Code	Amount
School Magazine	Other Optional Costs	0	\$20.00
Chaplaincy	Voluntary Approved Requests	0	\$15.00
Lower School Voluntary Contributions	Voluntary Contributions	0	\$235.00

## RM Billing > Reports > Charges and Contributions Templates > Template Manager

Highlight the template for the Year 11 students



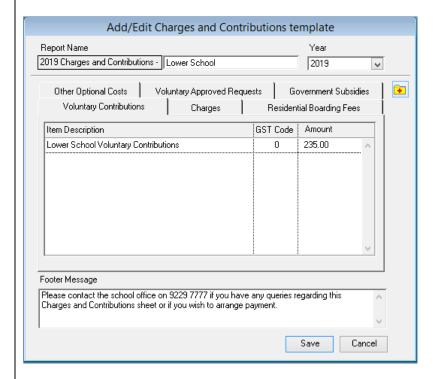
- Click Edit
- Change the name of the template to: Lower School



- Select the Voluntary Contributions tab
- Click Add

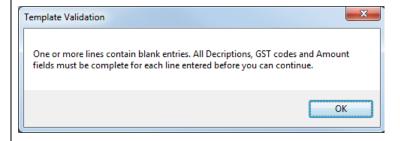


- Enter the Description Lower School Subjects-Voluntary Contributions
- Enter the GST Code and Amount as shown below

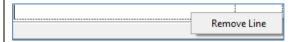


• Click Save

The following message indicates that a blank line has been created.



Locate the blank line and right mouse click and select Remove Line



- Click Save
- Close the View Charges and Contributions Templates window
- Close the Reports window

Note: For more information log on to the <a href="http://det.wa.edu.au/finance/detcms/portal/">http://det.wa.edu.au/finance/detcms/portal/</a> to access "RM Billing (Alternative Method for Timetabled Schools Yrs 7-10) "

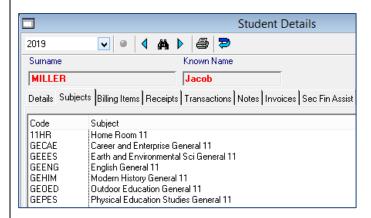
# 5.5 Printing the Charges and Contributions Sheets from Students

# **Activity: Viewing Student Information**

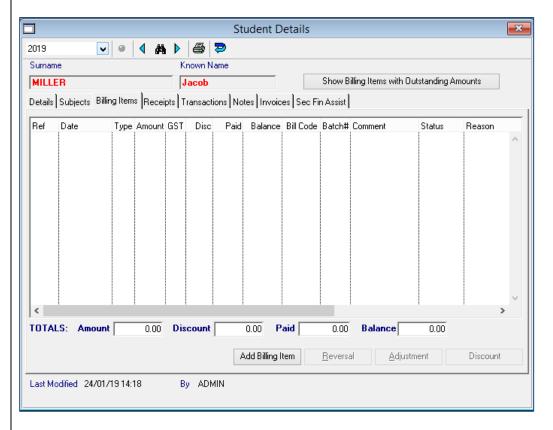
Before we produce the reports we will look at a sample student.

## RM Billing > Students

- Double-click on the student record for Jacob Miller
- View the **Details** tab
- View the Subjects tab



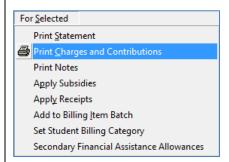
View the Billing Items tab, you will see there is nothing there



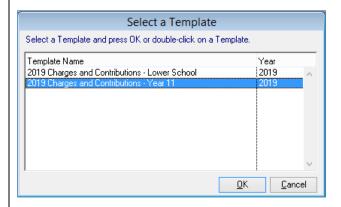
Click Return to View



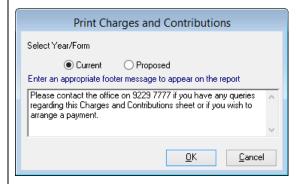
- Type Miller to highlight Jacob's record
- Click For Selected > Print Charges and Contributions



• Select the Year 11 Template



Click OK



- Click OK for Current Form
- Click OK to send the report to the screen

# West Coast District High

PERTH Western Australia 6005

Australia Ph: 9412 3456 **ABN: Not Specified** 



#### **Charges and Voluntary Contributions** 2019

Student: Jacob Miller Mrs D Miller

Year: 11 Form: Student Number: 20512508 57 Grand Ocean Blvd 11.3

DALKEITH WA 6012

		Compulsory	
Subject/Other Items		Charges	Total
GECAE - Career and Enterpris	e General 11	\$ 50.00	\$ 50.00
GEEES - Earth and Environme	ntal Sci General 11	\$ 50.00	\$ 50.00
GEENG - English General 11		\$ 50.00	\$ 50.00
GEHIM - Modern History Ge	neral 11	\$ 50.00	\$ 50.00
GEOED - Outdoor Education	General 11	\$ 100.00	\$ 100.00
GEPES - Physical Education S	tudies General 11	\$ 100.00	\$ 100.00
•	Total for Compulsory Charges	\$ 400.00	\$ 400.00
Other Optional Costs			
School Year Book	\$ 20.00		
	Total for Other Optional Costs		\$ 20.00
Voluntary Approved Reque	sts		
Chaplaincy	\$ 15.00		
T	otal for Voluntary Approved Requests		\$ 15.00
TOTAL PAYABLE	Includes GST of \$ 0.00		\$ 435.00
Please contact the school office	on 9229 7777 if you have any queries regarding this Charges and C	ontributions sheet or if you wish to	arrange

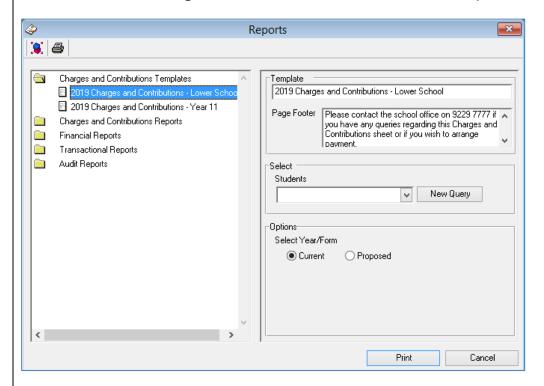
View and Close the Report

# **Activity: Producing Charges and Contributions Sheets from the Reports section**

Using the alternative method of printing a Charges and Contributions report for a Year 10 student, Steven Bailey. We will print this from the Reports section.

#### RM Billing > Reports

- Open the Charges and Contributions Templates folder on the left hand side to display the templates which have been created
- Select the 2019 Charges and Contributions -Lower School template



Note: The Page Footer message can be edited at this point if required. Any changes made will be used for this print run only – they will not be saved to the template.

- Click New Query
- Type Bailey and click Find
- Leave the Select Year/Form as Current
- Click on the **Print** button, then **OK** to print to Screen

## West Coast District High

1120 Hay Road PERTH Western Australia 6005 Australia Ph: 9412 3456 ABN: Not Specified



## Charges and Voluntary Contributions 2019

Mr Peter Bailey Student: Steven Bailey

17 Solander Close Year: 10 Form: 10.2

SUBIACO WA 6009 Student Number: 20512418

		Voluntary	Compulsory	
Subject/Other Items		Contributions	Charges	Total
Lower School Voluntary Contrib	outions	\$ 235.00	\$ 0.00	\$ 235.00
Total for Voluntary Con	ntributions and Compulsory Charges	\$ 235.00	\$ 0.00	\$ 235.00
Other Optional Costs				
School Year Book	\$ 20.00			
	Total for Other Optional Costs			\$ 20.00
Voluntary Approved Request	ts			
Chaplaincy	\$ 15.00			
Tot	tal for Voluntary Approved Requests			\$ 15.00
TOTAL PAYABLE	Includes GST of	\$ 0.00		\$ 270.00
Please contact the school office on 9229 7777 if you have any queries regarding this Charges and Contributions sheet or if you wish to arrange				
payment.		_	-	-

View and close the report

Note: When producing these reports for the following year, it is necessary to select the options for Proposed Year/Form. The Proposed Year and Form must have been entered for the students in the Administration Manager module. However, if the proposed year and form has not been set, the sheet will print with form and year "not specified". The primary preferences must have been entered for the student in the Timetabling module.



# 5.6 Printing Charges and Contributions Sheets from the Students section

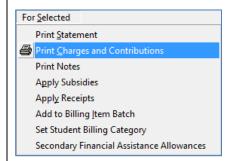
Charges and Contributions Sheets can also be produced from the Students section.

# **Activity: Producing Charges and Contributions Sheets from the Students section**

Using the Alternative Method of Billing Template, print a Charges and Contributions report for a Year 10 student, Steven Bailey.

## RM Billing > Students

- Highlight Steven Bailey
- Click For Selected > Print Charges and Contributions

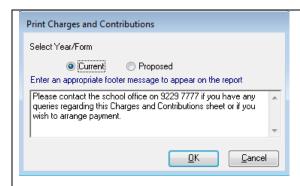


• Select the Lower School Template

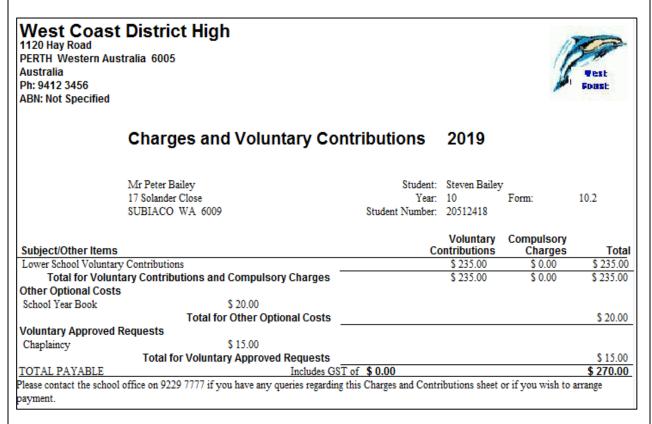


- Click OK
- Leave Current Selected

Note: Select 'Proposed', when producing the Charges and Contributions Sheet for the following year.



- Edit the footer message if required (any changes will be used for this print run only it will not be saved to the template)
- Click OK and OK print to screen
- View and close the Charges and Contributions Sheet



Note: If the BPAY information on the Charges and Contributions Sheet is displayed, the Student Number (Formerly Curriculum Council number) for each student will be listed as the Reference. Ensure these numbers have been entered into the datafile before displaying the BPAY information. This is particularly important for future Year 7 students for whom the numbers may not yet be available. The BPAY option can be turned on/off in Parameters > Billing Parameters, as required.

IMPORTANT: If the subject information is taken from Timetabling and the RM Billing Subject Table, then the subject information printed on the Charges and Contributions sheet will automatically change whenever a student's preferences change.

# 6 Creating Billing Items for Students

In RM Billing, Charges and Contributions sheets are not based on real billing items. In our training course so far, the students have not actually been billed for anything at all.

When should actual Billing Items be created? Considerations are:

- Once the majority of student subject changes have taken place
- Before statements can be produced
- Before money can be receipted (unless the money is to be entered as unallocated credit)

## 6.1 Subject Billing Items (using timetabled subjects)

Once student subject changes have settled down, subject billing items should be created for all timetabled students. These billing items can be created in bulk for a group or groups of students.

Subject Billing Items can be created automatically for all of the Primary Preferences entered for a student in Timetabling at the point at which the process is run.

The process can only be run **once for each student in each billing year**. If student subjects change after the billing items have been created, then the old subject billing items must be reversed and the new subject billing items created. (We will cover this later on in the training course).

## 6.1.1 Creating Subject Billing Items

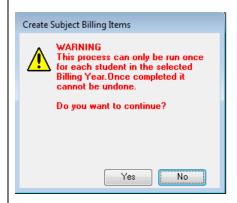
RM Billing provides a routine to create the subject billing items automatically. This routine is available from the Utilities section.

# **Activity: Create Subject Billing Items for Year 11 Students**

Create subject billing items for all Year 11 students.

## RM Billing > Utilities

Double-click Create Subject Billing Items



Click Yes

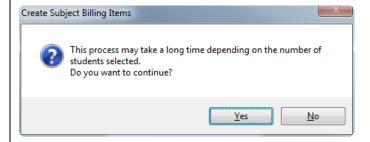
Leave 2019 selected in the Billing Year window



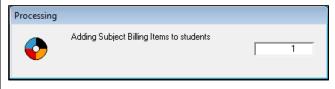
- Click OK
- Click Student Find 🏥
- Select Year Group 11
- Click Find > Select > Yes

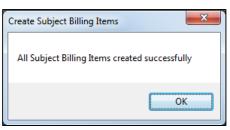


Click OK



Click Yes





Click **OK** and close the Utilities window

### **Subject Billing Items Exception Report**

If for any reason subject billing items cannot be created for a student/s, an exception report will be produced listing the name/s of the student for who billing items could not be created and the reason/s.

## West Coast District High School Create Subject Billing Items Exception Report Billing Year 2019



No subject billing items could be created for the following students.

Student Name 2019 Student Category

WILLIAMS: Katie Student does not have a Fees Biller Secondary (Chg)

The reason could be any of the following:

- Student does not have a fees biller.
- Student does not have a student billing category for the selected year.
- Student is a Full Fee Paying student.
- All related values in the subject table for this student are set to zero.
- Student does not have any Primary Preferences in Timetabling.
- Subject billing items have already been created for this student in the selected year.

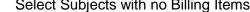
## 6.1.2 Checking the Subjects with No Billing Items Report

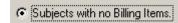
The Timetabled Subjects and Billing Item Reports, provide users with a range of reports to assist in the management of student billing. The Subjects with No Billing Items Report, will allow users to identify Billing Items for which a system generated Billing Item has not been created.

## **Activity: View Subjects with No Billing Items Report**

### RM Billing > Reports > Transactional Reports > Timetabled Subjects and Billing Items

- Ensure the Billing Year is 2019
- Click on New Query and select Year Group 11
- Click Find, Select then Yes
- Select Subjects with no Billing Items





A list of all students in Year 11 with Subjects without system generated Billing Items is printed. Note that we are not billing the students for Homeroom.

View and close

Click on Print

### 6.1.3 Checking Subject Billing Items

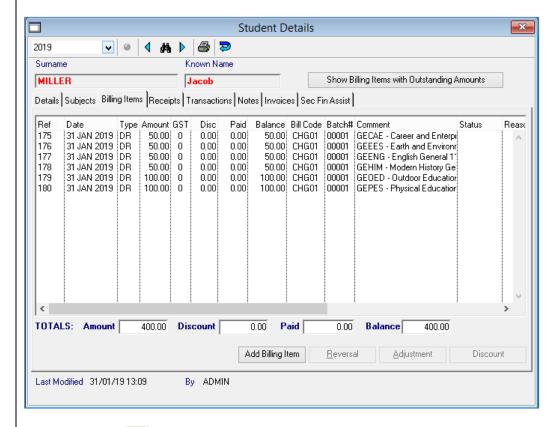
Subject Billing Items can be viewed from two places – from the Student record or from the Subjects Billing Items batch. We will look at both.

## **Activity: Checking Subject Billing Items**

Check the Subject Billing Items created for Jacob Miller and then for all of the Year 11 students.

## RM Billing > Students

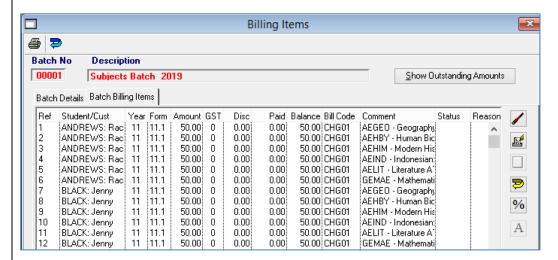
- Double-click Jacob Miller
- Select the Billing Items tab



- Click Print to view a printout of the billing items
- Close the Student details window

### RM Billing > Billing Items

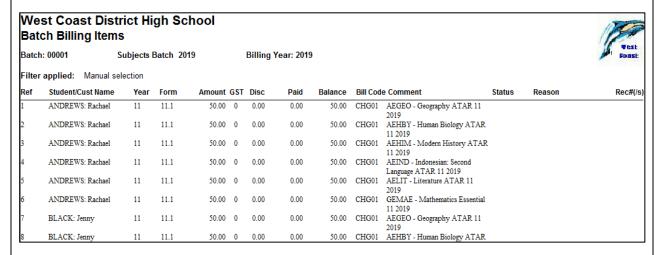
- Double-click on the Subjects Batch 2019
- Select the Batch Billing Items tab



- Click **Print** 

   to view a printout of the billing items
- Alternately highlight the items to be printed and click Print Selected 

  to print a selection



- Close the Billing Items report
- Click Return to view

Note: Clicking on the column Headers will make it easier to sort and select items.

## 6.2 Creating Other Billing Items

Other (non-subject) billing items can be created by setting up Billing Item batches. Billing Item batches can be created for any items for which students are to be billed.

#### For example:

- Voluntary Contribution amounts for Kindergarten, Pre-Primary and Primary students (for District High Schools)
- Voluntary Contribution amounts for Lower School Secondary Students
- Other Optional Costs
- Voluntary Approved Requests
- School Camps & Excursions

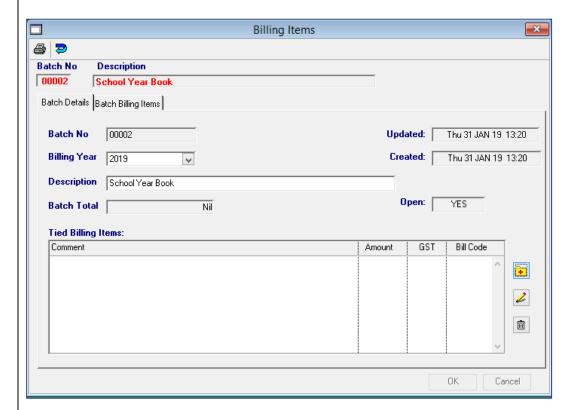
## **Activity: Creating a Billing Items Batch Header**

Create a Billing Items batch for the Other Optional Cost of the School Year Book which has already been listed on the Charges and Contributions Sheets.

Remember that the students have not yet been billed for these costs (we have entered them in the Charges and Contributions template).

## RM Billing > Billing Items

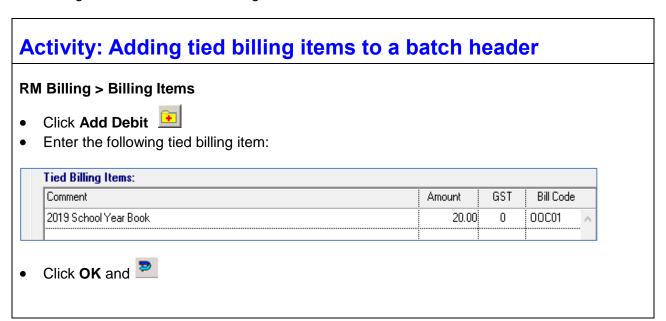
- Click Add Item
- $\mathcal{J}$
- Select the billing year from the drop down list (only the current and future years are available)
- Enter the description School Year Book
- Click **OK** to save



Note: Batch numbers are automatically created by RM Billing and are created sequentially beginning at 00001. Batch numbers are not re-used.

### 6.2.1 Adding tied billing items

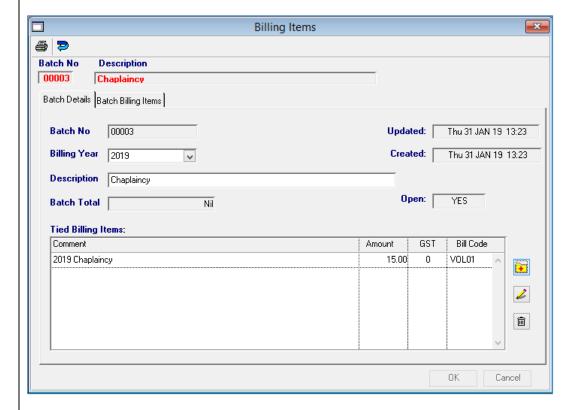
Tied Billing Items are the actual Billing Items for which the students will be billed.



Note: If there is more than one tied billing item to be entered into the batch, each line should be entered separately and saved (by clicking OK). Each tied billing item must have a description beginning with the Billing Year, a GST code (a look up list operates by pressing <Tab>) and a Billing Code (a look up list operates by pressing <Tab>). Ensure the correct billing code for each item is selected.

## **Activity: Review of Creating Billing Item Batches**

 Follow the method used above to create a billing items batch for the Voluntary Approved Request for Chaplaincy



Click OK

Note: Schools should use the GST code for Chaplaincy which is appropriate for their circumstances.

If a school identifies the amount they are requesting for the chaplain on the C&C sheet as a donation, the tax code is zero.

If the school is collecting on behalf of a church, the code is 8.

If the school is charging a fee for chaplain services, the code is 1.

## 6.3 Bulk Billing Students

Once a billing items batch has been created, students can be 'bulk billed' using the batch.

## **Activity: Bulk Bill Year 11 Students**

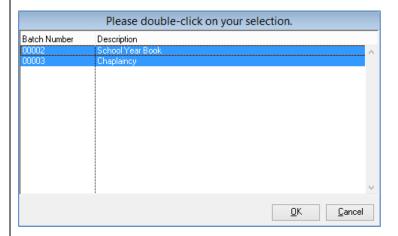
Bulk bill all the Year 11 students for the School Year Book and the Chaplaincy batches that we have just created.

### RM Billing > Students

- Sort the student records by the Year column ( alternatively use the to select Year 11)
- Highlight all Year 11 students (Hint: Use Ctrl + A)
- Choose For Selected > Add to Billing Item batch



- Click OK
- Highlight both the School Year Book and Chaplaincy batches (this can be done by dragging the mouse or by using <Ctrl>



- Click OK
- Double-click Jacob Miller and view his Billing Items tab
- Close the Student Details window

## 6.3.1 Viewing billing items in bulk

Each Billing Item batch will contain the billing items for all students who have been billed using those batches.

## Activity: Viewing Billing Items in a non-subject batch

View all billing items which have been created using the Other Optional Costs for the School Year Book batch.

## RM Billing > Billing Items

- Double click on the School Year Book batch
- Select the Batch Billing Items tab
- Close the Billing Items report
- Click on the **Form** column header to sort by form
- Highlight all students in form 11.1
- Click Print Selected
- View and close the Billing Items report
- Click Return to View

## 6.4 Alternative Method of Billing for Timetabled Schools Years 7-10

Schools electing to use the Alternative Method for Billing Students in Year 7-10 must create a Billing Item batch for Voluntary Contributions. This Batch can be divided up into the approximate costs for Subjects for the eight Learning Areas.

## **Activity: Create a Billing Item for Voluntary Contributions**

## RM Billing > Billing Items

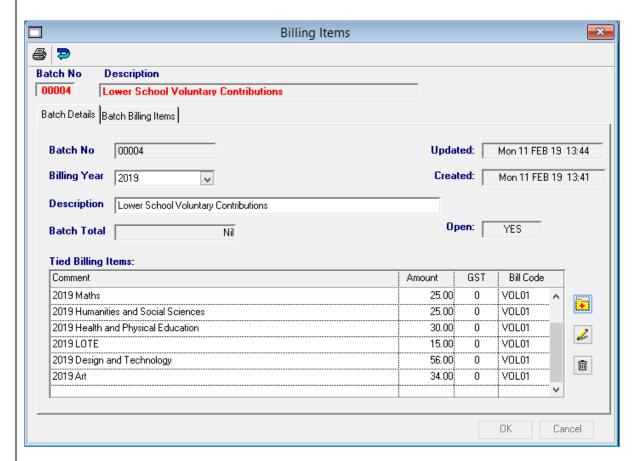
- Click Add Item
- Enter the description Lower School Voluntary Contributions
- Click **OK** to save
- Click on and enter details for the first line

2019 English	25.00	0	VOL01

- Press enter and then press enter again
- Enter the second line

2019 Science	25.00	0	VOL01
--------------	-------	---	-------

- Press <enter> and then press <enter> again
- Continue until all lines have been entered



Click **OK** to save the billing item

Once a billing items batch has been created, students can be 'bulk billed' using the batch.

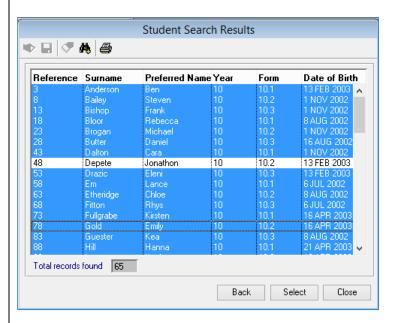
## **Activity: Bulk Bill Year 10 Students**

Bill the Year 10 students **except** Jonathon Depete for the Other Optional Costs, the Voluntary Approved Requests and Voluntary Contributions batches that we have just created.

## RM Billing > Students

- Click on Find Student
- Select Year group 10
- Click on Find,
- Highlight all the Year 10 group <u>except</u> Jonathon Depete

Hint: <Ctrl>+<A> to highlight all, then deselect Jonathon by clicking on his name

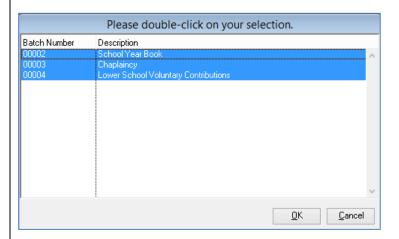


- Click Select and Yes
- Highlight the students (Ctrl+ A)
- Choose For Selected > Add to Billing Item batch



Click OK

 Highlight the School Year Book, Chaplaincy and Lower School Voluntary Contributions batches (Click and drag down over the batches or Ctrl+A)



- Click OK
- Double-click Steven Bailey and view his Billing Items tab
- Close the Student Details window

## **IMPORTANT:**

This method can be used by District High Schools for billing Kindergarten, Pre-Primary and Primary school students for their Voluntary Contributions. Separate billing item batches will need to be created for each group (K, PP and P). This is because the voluntary contribution payments must be posted against different Budget Codes in RM Finance.

## 7 Automatically Show Student Balances

## **Activity: Automatically Show Student Balances**

Once billing items have been applied to students, the current balance which is owed by each student is displayed in the balance column. Users have the option of viewing the current balance once the billing item has been applied or only showing the balances when the 'Show Balance' checkbox is un-ticked and then selecting to click the 'Show Balance' tab in the student window.

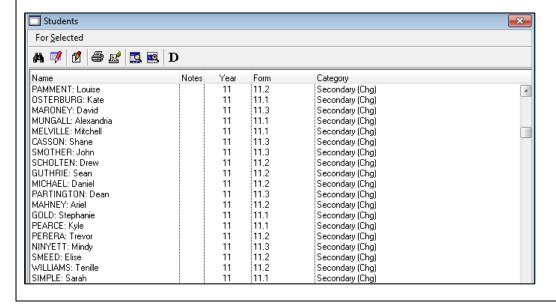
Note: If a school has a large student population, it may take some time to load the Student screen after logging into RM billing. If the 'Automatically show student balances' is deselected in 'Parameters > Billing Parameters', the Student screen will open without calculating the balance of each student. Once the student screen has opened, the 'Show Balances' tab can be selected or the 'Automatically show student balances' tickbox can be checked to display student balances.

## RM Billing > Billing Parameters > General Tab

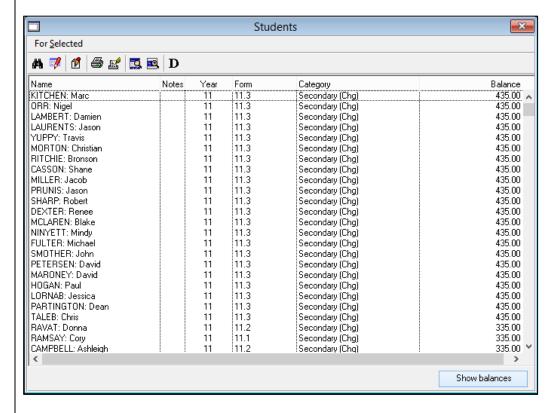
- Click **OK**
- Close Parameters and the Billing Parameters window

#### RM Billing > Students

- Click on the Year header twice, scroll to view the Year 11 Students
- Note that the balances have now been suppressed.



Click the Show balances to display the suppressed balances



Note: It may be necessary to sort by Year Group again in order to group the balances

For training, we will keep the 'Automatically Show Student Balances' selected. Turn the option back on in RM Billing > Parameters > Billing Parameters

## 8 Government Subsidies

Students qualify for Secondary Financial Assistance (SFA) if one of their parents/guardians is a holder of one of these eligible Concession Cards.

- Centrelink Health Care Card
- Centrelink Pensioner Concession Card
- Veteran's Affairs Pensioner Card (Blue Card)

Parents/Guardians must complete an application form and these are then approved by the Schools Resourcing and Support Directorate at the Department of Education.

## 8.1 Managing SFA Applications in RM Billing

The latest version of RM Billing allows schools to complete and manage the forms and application process, as well as receipting of GV Subsidies.

The steps in this process are:

- 1. Application Forms are completed and printed from RM Billing
- 2. Forms are signed by the Concession Card holder making the application3. Details of the Applications are exported to a text file
- 4. The Exported files are emailed to Schools Resourcing and Support Directorate-Student Allowances5. Once approved, Import Receipt text files are returned to the school
- 6. Receipt files are imported into RM Billing (This creates a receipts batch for GV Receipts)
- 7. Imported Receipts are created as Unallocated GV Credit for students in the Import file
- 8. GV Credit can then be allocated to the student's Billing Items

The Secondary Financial Assistance Allowances available for students are:

- Education Program Allowance (EPA) for \$235
- Abstudy Supplement Allowance (ASA) for \$79\*
- Clothing Allowance (CLA) Payment for \$115 (See Page 86 for further Important Notes)

Notes: Government Subsidies must be applied to Billing Items in a specific order depending on their Student Billing Category. See Section 8.2.1 below for details.

\*The Abstudy Supplement Allowance is a top up payment for Indigenous students where their parent/guardian have already claimed \$156 through their Centrelink payments.

Clothing Allowance payments are classified as Parent Payments but are receipted as Government Subsidies (GV) payments where the parent has elected to allocate this directly to the school.



## 8.2 How are Government Subsidies handled in RM Billing?

In RM Billing a Government Subsidy is a special type of **receipt**. Government Subsidies need to be recorded against the students in RM Billing, but unlike other receipts, the subsidy money is not exported to RM Finance. This is because when the Government Subsidy money is received by the school, it is entered directly into RM Finance as a lump sum.

### 8.2.1 Rules for Applying Government Subsidies

The Government Subsidy is applied to the billing items for the selected year for each student in a particular order, according to the billing category of the student. The table below shows the order in which the types of billing items need to be paid by the subsidy.

If completing this process using the **For Selected > Apply Subsidies**, the software will automatically allocate the subsidy based on the Business Rules outlined below.

Student Billing Category	Priority for applying subsidies
Kindergarten, Pre-Primary, Primary, Secondary (Vol,Chg)	Voluntary, Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned (other than Not Applicable).
Secondary (Chg)	Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned (other than Not Applicable).
Temporary Visa Overseas Students	Temp Visa, Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned (other than Not Applicable).
Adult Students	Adult student costs, Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned (other than Not Applicable).
Full Fee Paying Overseas Students	Not applied, since these students are not eligible for Government Subsidies.

### **IMPORTANT:**

The EPA and ASA (if applicable) Receipt Batches need to be imported into RM Billing before and separately to the CLA Receipt Batches. The receipt batch for the EPA and the ASA need to be applied to the students Subject Billing Items first or if Auto Allocating then the EPA will apply as per the Business Rules above. When these receipts have been applied then the CLA receipt should be applied to the student.

Even though the CLA is now paid to the school as a Government Subsidy, it is parent money and can be refunded to the parent if there is an unallocated credit balance at the end of the year.

## 8.3 Completing Secondary Financial Assistance Applications

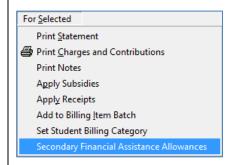
Secondary Financial Assistance Applications are completed from the Student screen in RM Billing. The person making the application (Parent or Guardian) must be present to sign the printed application and to produce the Concession Card they are using to make the application.

## 8.3.1 Completing a SFA Application Form

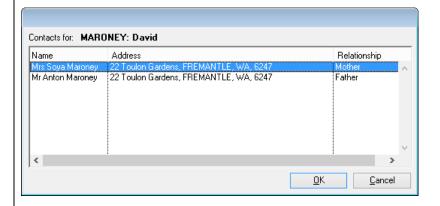
## **Activity: Complete the SFA Applications**

### RM Billing > Students

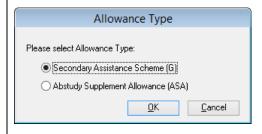
- Highlight David Maroney
- Click For Selected > Secondary Financial Assistance Applications



Highlight his Mother from the Contact list



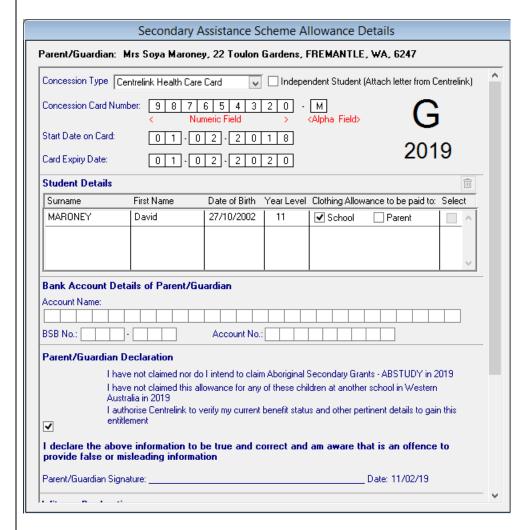
- Click OK
- Select the Secondary Assistance Scheme



Click OK

The Secondary Assistance Form will display.

- Complete the Concession Card Details
- Tick the box for School for the Clothing Allowance Payment
- Tick the boxes for the Parent/Guardian Declaration



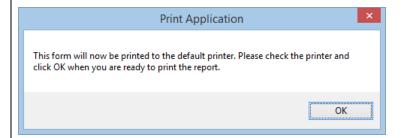
Note: If the application date is later than the cut off date of 12th April 2019, a Late Justification reason needs to be added.



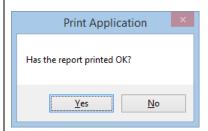
- Click Print
- Click Yes to Include the Late Application Justification



Click **OK** to the Print Application message



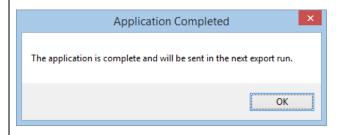
Click Yes to the second Print message



• Click Yes to the Complete Application message



Click **OK** to the Application Complete message



Note: If Save and Close is selected the Application remains incomplete. It must be edited and printed to be included in the export file.

## **Sample Printed Application Form**



#### 2019 SECONDARY ASSISTANCE SCHEME Years 7-12



- . Valid to claim with parentiguardian card only
- . Student cannot claim with own card if living with Parent(s)
- . If tiving as an independent student, letter of proof from Centrelink must be provided

School Name: West Coast District High

School Code: 4587

Parent/Guardian Details

Independent Student: NO

Surname: Maroney First Name: Soys Address: 22 Toulon Gardens, FREMANTLE, WA, 6247

Contact Phone Number: 9221 6324

Email:

#### Parent/Guardian Centrel.Ink Concession Card Details

Concession Type: Centrelink Health Care Card Start Date on Card: 01/02/2018

Card Number: 987654320-M

Card Expiry Date: 01/02/2020

Student Details

Date of Birth Year Level Clothing Allowance to Student No. Surname First Name 27/10/2002 11 School 20512502

#### Parent/Guardian Declaration

- I have not claimed nor do I intend to claim Aboriginal Secondary Grants ABSTUDY in 2019
- . I have not claimed this allowance for any of these children at another school in Western
- I authorize Centrelink to verify my current benefit status and other pertinent details to gain this entitlement

I DECLARE THE ABOVE TO BE TRUE AND CORRECT AND AM AWARE THAT IT IS AN OFFENCE TO PROVIDE FALSE OR MISLEADING INFORMATION.

Parent/Guardian Signature\_ Date: 31/01/19

(Concession Card must be sighted and witnessed at attending school) Witness Declaration

I have sighted the claimant's card and confirm the details provided are correct

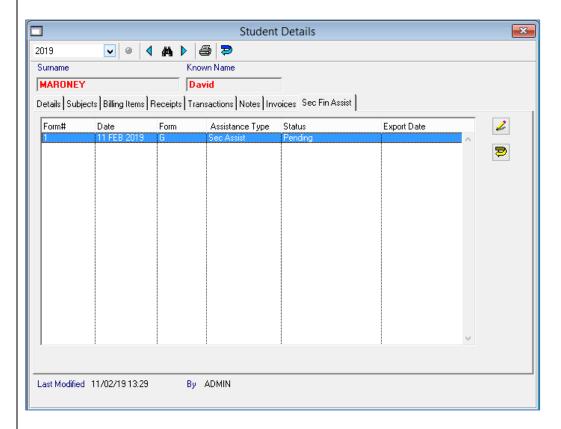
Name of Witness Enumber Witness Signature Position Held Date

Page 1

## **Activity: View the Application in the Student Record**

## RM Billing > Students

- Open the Student Record for David Maroney
- Click on the Sec Fin Assist tab



A printed (completed) form will display as Pending before the record is exported.

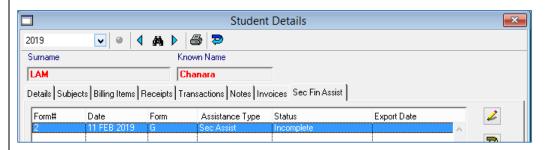
### 8.3.3 Editing an Incomplete SFA Application

An Application which is saved and closed rather than printed, will remain marked as Incomplete until it is printed.

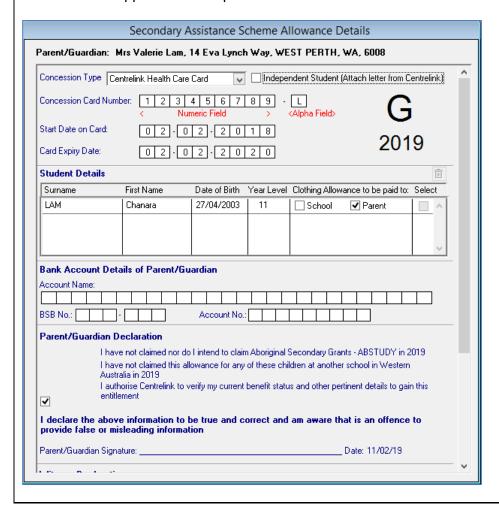
## **Activity: Edit an Incomplete SFA Application**

#### RM Billing > Students

- Right Click on Maroney and Type LAM
- The Student Record for Chanara Lam will display



- Click on the Edit icon
- · Chanara's application will open



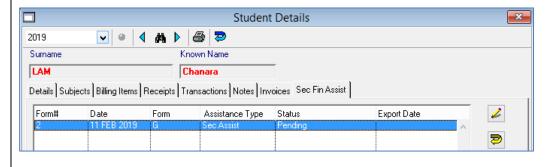
Chanara's mother has elected to receive the Clothing Allowance in her own account, however she did not have her Bank Details with her when making the application.

Complete the BSB and Account Number information



- Add a late reason (only necessary after the cut-off date)
- Click Print
- Click OK and Yes to all the messages

When finished, the application will display as Pending.



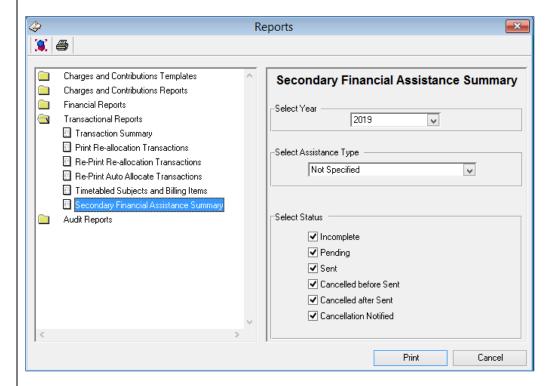
### 8.3.4 View the SFA Application Report

A Report can be printed to show all the SFA Applications. It can also be filtered to display those with different statuses.

## **Activity: Printing the SFA Application Report**

## RM Billing > Reports

- Open the Transactional Reports Folder
- Highlight the Secondary Financial Assistance Summary report



- Leave all the default settings (Prints ALL Applications for the current year)
- Click Print

The Report will display all applications, the type of funding applied for, the Status of each Application and whether the Clothing Allowance is being paid to the school or parent.

## West Coast District High School Secondary Financial Assistance Summary



#### Search Criteria:

Billing Year: 2019 Assistance Type: All

Status: Incomplete, Pending, Sent, Cancelled before Sent, Cancelled after Sent, Cancellation Notified

Student #	Student Name	Year	Assistance Type	Clothing Allowance	Status to:	Export Date
20512495	LAM: Chanara	11	Secondary Assistance	Parent	Pending	
20512501	MAHNEY: Ariel	11	Abstudy		Pending	
20512502	MARONEY: David	11	Secondary Assistance	School School	Pending	

• Close the report and the Reports screen

## Important Notes for SFA Applications

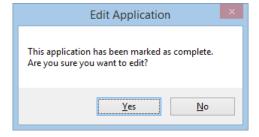
### **Signatory and Witness**

The Concession Card Holder must be the signatory on the Form. The Concession Card must be sighted by the school witness.

## **Incomplete or Editing Applications**

Applications can be Saved and Closed and will display in the student record as Incomplete. These can be edited and printed at a later date.

Completed Applications can be edited however a warning will appear prior to opening the application, as shown below.



### **Cut-Off Dates for Applications**

The Cut-Off date for applications will be communicated to schools each year but is generally the end of Term 1. For 2019, forms must be returned to the Schools Resourcing and Support Directorate for processing before the 12<sup>th</sup> of April 2019.

Applications submitted after this date will need to have a Late Application Justification reason added to the form prior to printing.



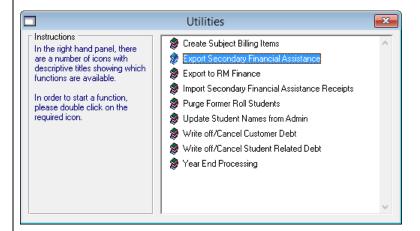
#### 8.3.5 Export SFA Applications

Secondary Financial Assistance Applications can be exported any time there are completed applications. Schools may wait for all their applications to be completed and send the export just once, however the export process can be done multiple times. Applications that have been marked as sent will not be exported again.

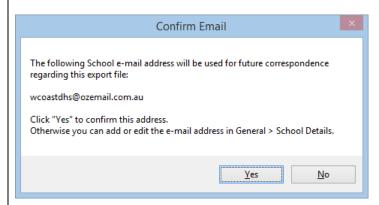
## **Activity: Export SFA Applications**

### **RM Billing > Utilities**

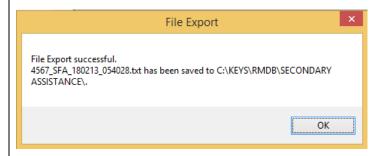
Double Click on Export Secondary Financial Assistance



• Check the email address that will be used for SFA correspondence



- Click Yes
- The File will be exported to the default pathway set up in Billing Parameters



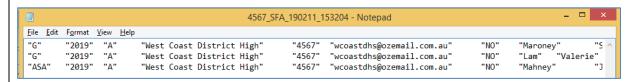
- Navigate to C:/Keys/RMDB/SECONDARY ASSISTANCE
- Double click on the SFA file
- View the exported file



Note: For schools the default pathway for export files will be K:\RMDB\FINANCE\ SECONDARY ASSISTANCE.

This file contains the details of all the students who had a completed SFA application. The file needs to be emailed as an attachment to <a href="Student.Allowances@education.wa.edu.au">Student.Allowances@education.wa.edu.au</a>. The applications will be processed and an Import Receipts file will be emailed back to the email address displayed when first exporting the applications.

Double Click in the File to open



Notes: Files are named with the School Code and the Date and Time the file was exported. This ensures every exported file is uniquely named.

## 8.4 Importing SFA Receipts

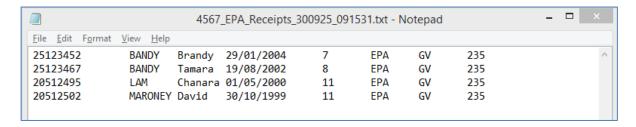
It is important that schools import SFA receipts using the process outlined in these Training Notes or according to the processes provided in the Schools Resourcing and Support documentation on the Finance Web.

## 8.4.1 Import Files

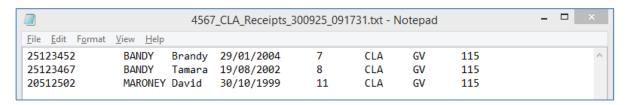
Import Files containing the details of SFA subsidies will be emailed back to schools. Education Program Allowances (EPA) and Abstudy Supplement Allowances (ASA) and Clothing Allowance (CLA) receipts will be in separate files. All imported Payments are processed in RM Billing as Government Subsidy (GV Payment Type).

### Sample Import Files

Education Program Allowance (EPA)



### Clothing Allowance (CLA)



### Abstudy Supplement Allowance (ASA)



These files should be placed in the same folder used for exporting SFA Applications. The file path is set up in **RM Billing > Parameters > Billing Parameters.** 

#### 8.4.2 Import Order and Receipt Allocation

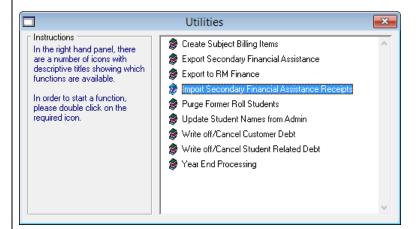
When Importing SFA Receipts for students, receipts should be imported in the order below. Each Education Program Allowance Receipt (EPA) and Abstudy Receipt (ASA) should be allocated to the student's Billing Items before importing any Clothing Allowance Receipts (CLA).

- 1. Education Program Allowance (EPA) Receipts
- Abstudy Receipt (ASA) Receipts
- 3. Clothing Allowance (CLA) Receipts

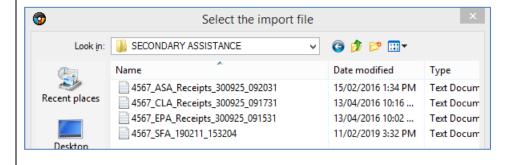
## **Activity: Import EPA Receipt Files**

## **RM Billing > Utilities**

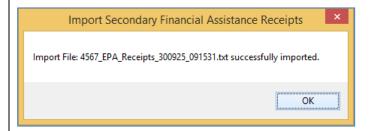
• Double Click on Import Secondary Financial Assistance



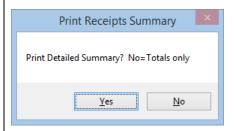
The software will default to look for the Import Files in the default pathway set up in Billing Parameters.



- Double click on the EPA Receipts file
- Click **OK** to the Import message



Click Yes to Print the Detailed Receipt Summary Report



- Click **OK** to send the report to the default printer
- Click Yes that the Report has printed OK
- Click OK to finish

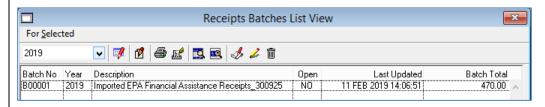


Note: The Receipts batch is automatically closed once the Import is complete. The Receipts Summary Reports can be re-printed at any time from the Receipts screen (see Activity below).

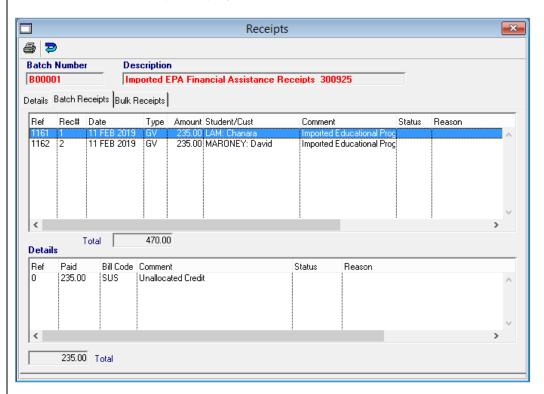
## **Activity: Checking the Imported EPA Receipts Batch**

### RM Billing > Receipts

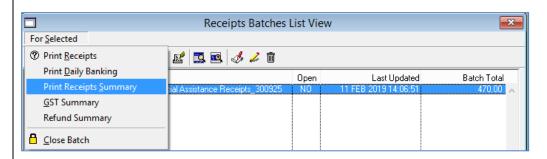
Double click on the Imported EPA Receipts Batch



- Click on the Batch Receipts Tab
- · Highlight one of the Receipts
- View that the Receipts display as Unallocated Credit

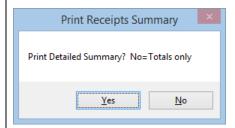


- Click Return to View
- Highlight the Imported EPA Receipts Batch
- Go to For Selected and Print Receipts Summary





Click **OK** to the screen and **Yes** for the Detailed Summary



• View the Receipts Summary Report

#### West Coast District High School Receipts Summary Detailed Report Ref Rec # Batch # Code Date Student/Cust Name Year Form Chq# Refund To Amount GST Batch: B00001 Imported EPA Financial Assistance Receipts\_300925 Billing Code SUS Suspense Account GST Code 8 1 B00001 SUS 11/02/2019 LAM: Chanara 11 11.2 \$ 235.00 \$ 0.00 1162 2 B00001 SUS 11/02/2019 MARONEY: David 11 11.3 \$ 235.00 \$ 0.00 Total for Income \$ 470.00 \$ 0.00 Budget: N3199 Analysis: N3100l Totals for GST code 8 \$470.00 \$ 0.00 \$470.00 \$ 0.00 Total for Report:

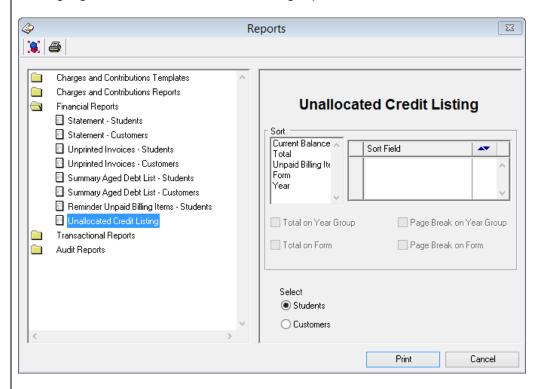
## **Activity: View Unallocated Credit from Imported EPA Receipts**

The Imported EPA Receipts are allocated directly after the import process for all students in the file. This can be done per student or by using the Auto Allocate option for multiple students. Schools can check the Imported Receipts batches and/or the Unallocated Credit Listing to see which students have credit due to the import of a subsidy receipt.

Important: If using the Auto Allocate function schools must allocate the credit in order according to the rules for allocating Government Subsidies outlined in Section 8.2.1 of these Training Notes.

## RM Billing > Reports > Financial Reports

Highlight the Unallocated Credit Listing report



Click Print and OK to send the report to the screen

## **Unallocated Credt Listing showing GV Credit**

## West Coast District High School

# Unallocated Credit Listing as at 11/02/19 Students



		Balance	Unpaid	Unallocated Credit		
			Billing Items	GV	Other Receipts	Total
11	11.2	\$100.00	\$335.00	\$235.00	\$0.00	\$235.00
11	11.3	\$200.00	\$435.00	\$235.00	\$0.00	\$235.00
Total Unallocated Credit for All Students					\$0.00	\$470.00
	11	11 11.3	11 11.3 \$200.00	11 11.2 \$100.00 \$335.00 11 11.3 \$200.00 \$435.00	11     11.2     \$100.00     \$335.00     \$235.00       11     11.3     \$200.00     \$435.00     \$235.00	11     11.2     \$100.00     \$335.00     \$235.00     \$0.00       11     11.3     \$200.00     \$435.00     \$235.00     \$0.00

<sup>\*</sup> Indicates all/some unallocated credit belongs to Government Subsidy receipts



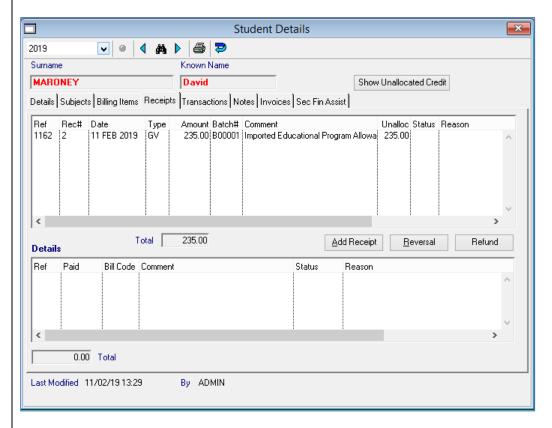
#### 8.4.4 Allocate EPA Government Subsidy Receipts in Students

The Government Subsidy Receipts can be viewed in the Student Records on the Receipts tab. All imported receipts will display as Unallocated Credit. This Unallocated Credit should be allocated as soon as possible to the student's Billing Items. This can be done per student or by using the bulk Auto Allocation process. This will be shown later in training.

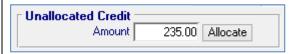
## **Activity: Allocate Government Subsidy Credit**

### RM Billing > Students

- · Locate David Maroney and open his record
- Click on his Receipts Tab
- View the Receipt for Education Program Allowance

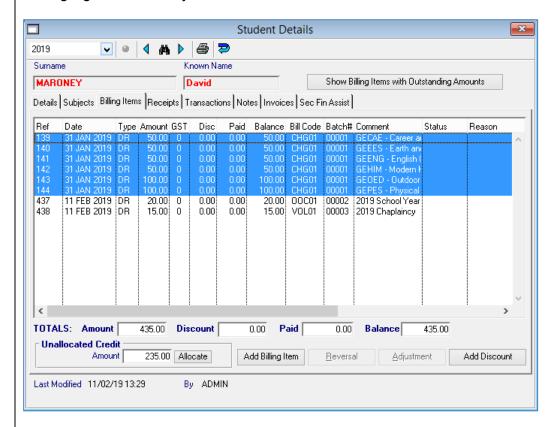


- Click on the Billing Items tab
- View David's Unallocated Credit

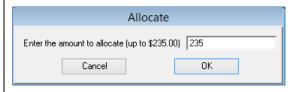


Note: Before allocating the credit, it is important to remember rules regarding the order for paying off Billing Items with Government Subsidies. Refer to the table in Section 8.2.1 for full details.

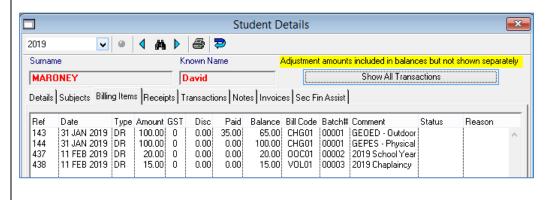
• Highlight David's subject costs



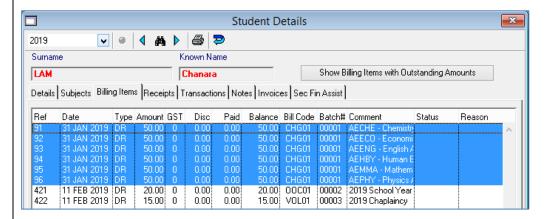
- Click Allocate
- Enter \$235 and click OK to allocate the GV Credit



- Click on Show Billing Items with Outstanding Amounts
- View the remaining items with a balance to pay

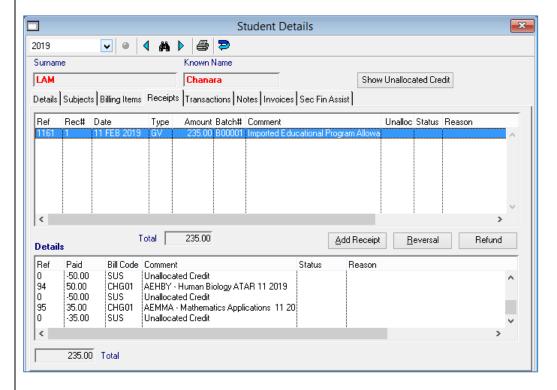


- Right click on Maroney and type Lam and press <Enter>
- Repeat the steps above to allocate Chanara Lam's GV Credit to her subject costs





- Click on Chanara's Receipts tab
- Highlight the Imported EPA Receipt



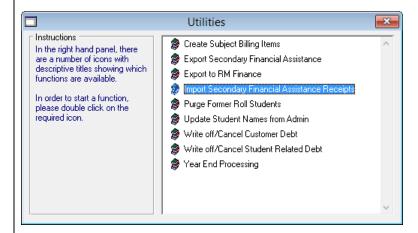
- View the changes in the allocation of the receipt
- Close Student Details

#### 8.4.5 Import and Allocate Abstudy Receipts in Students

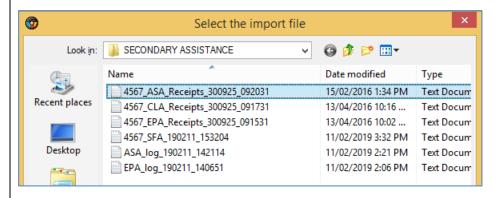
### **Activity: Import Abstudy Receipts**

### RM Billing > Utilities

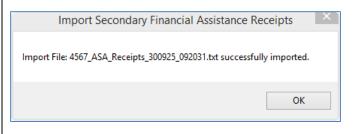
Double Click on Import Secondary Financial Assistance Receipts



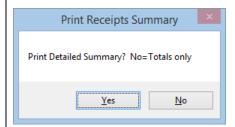
Select the ASA Receipts file and click Open (or Double Click)



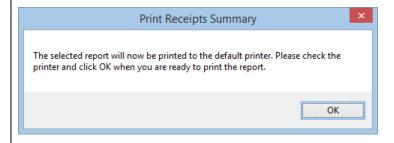
Click OK to the message



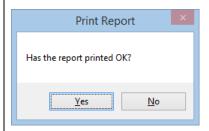
• Click Yes for the Detailed Receipt Summary



• Click **OK** 



• Click Yes



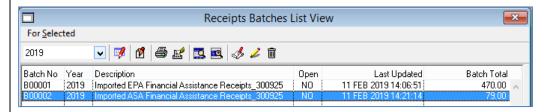
• Click **OK** 



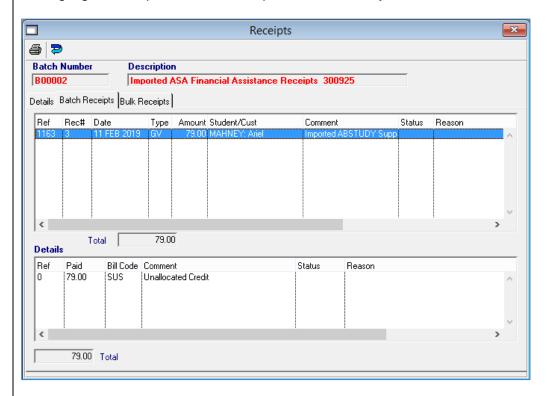
# **Activity: View and Allocate Abstudy Receipts**

### RM Billing > Receipts

Double click on the Imported ASA Receipts



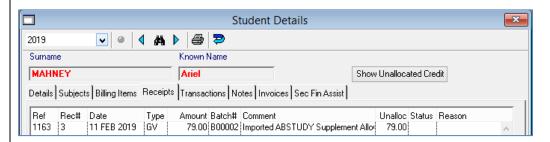
- Click on the Batch Receipts tab
- Highlight the Imported ASA Receipt for Ariel Mahney



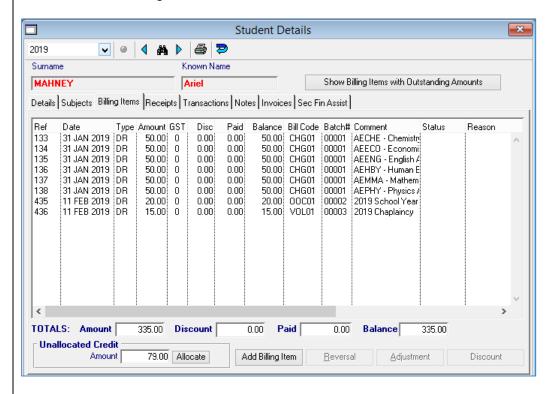
Close the Receipts screen

#### RM Billing > Students

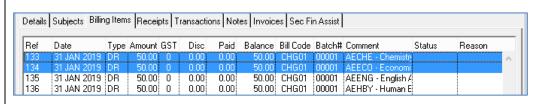
- · Open Ariel Mahney's record
- View the Abstudy Receipt on the Receipts tab



Click on the Billing Items tab to view the unallocated credit



Highlight the first two subject Billing Items

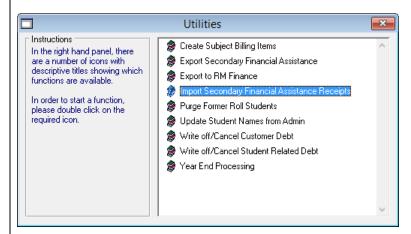


- Click Allocate
- Enter \$79 and click OK

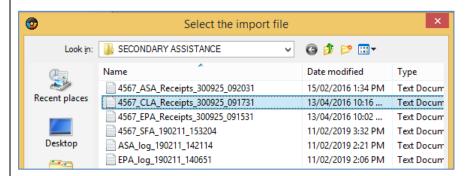
# **Activity: Import Clothing Allowance**

### **RM Billing > Utilities**

Double Click on Import Secondary Financial Assistance Receipts

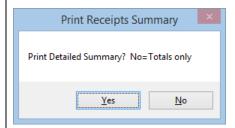


The software will default to look for the Import Files in the default pathway set up in Billing Parameters.

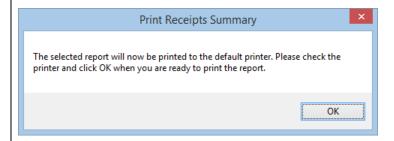


- Double click on the Clothing Allowance Receipts file
- Click **OK** to the message

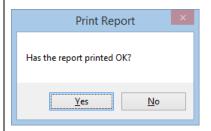
• Click Yes for the Detailed Receipt Summary



Click OK



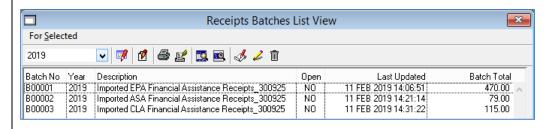
• Click Yes



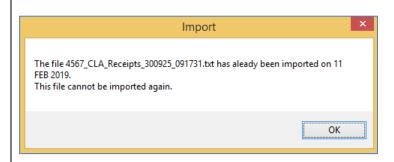
• Click **OK** 



View the Imported Receipts in RM Billing > Receipts



Note: If a Receipts file has already been imported, the software will not allow it to be imported again. If this is attempted, a message will display (as shown below).



Note: A log file is also created on import of receipts. This will be available to view in the default pathway. A sample is shown below.

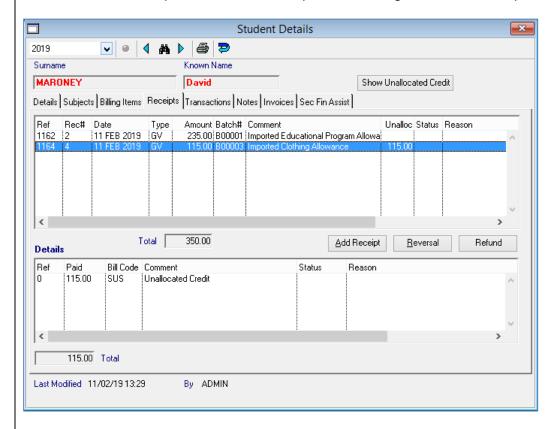
• To view a log file navigate to C:/Keys/RMDB/SECONDARY ASSISTANCE



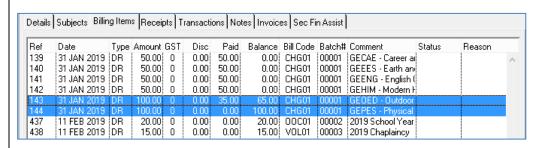
# **Activity: Allocate the Clothing Allowance GV Credit**

#### RM Billing > Students

- Open David Maroney's record
- Click on the Receipts tab to view the imported Clothing Allowance Receipt



- Click on the Billing Items tab
- Click on Show Billing Items with Outstanding Amounts
- Highlight David's remaining subject costs

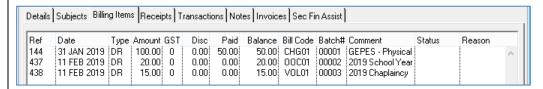


- Click Allocate
- Allocate the \$115 credit

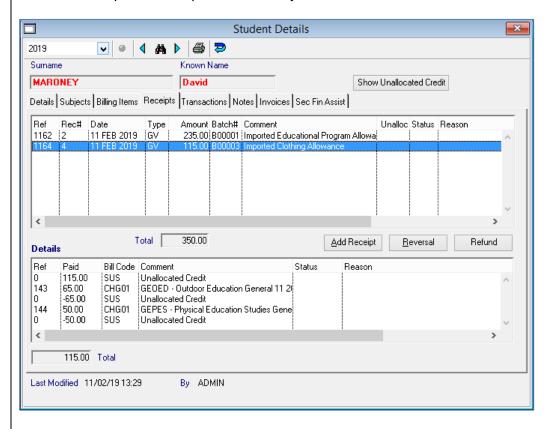


- Click OK
- Click on Show Billing Items with Outstanding Amounts

All David's subjects except for Physical Education has now been covered by the SAS



- Click on the Receipts tab
- · The two imported receipts are now fully allocated

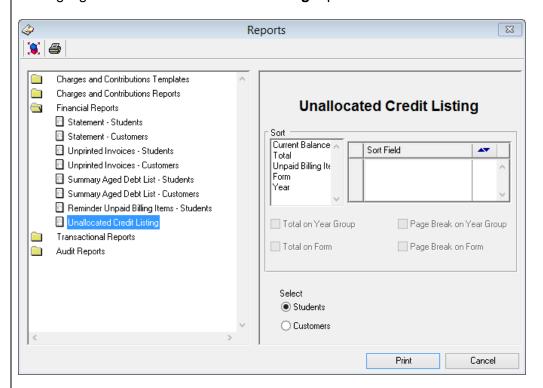


# **Activity: Check Unallocated Credit**

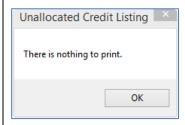
The Unallocated Credit Report will show all students with credit, including credit created by importing Secondary Financial Assistance receipts.

### RM Billing > Reports

- Open the Financial Reports Folder
- Highlight the Unallocated Credit Listing report



Click Print and OK to Screen



There should be no unallocated credit.

### 9 Review

### **Activity: Review-Billing Items**

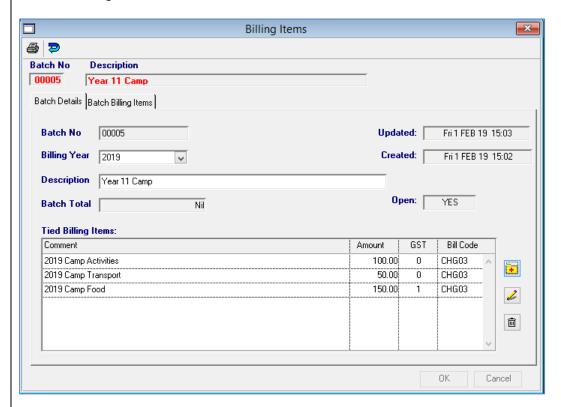
The 2019 Year 11 students will be attending a camp.

The cost of the camp is \$300.00 and has been broken into the following items:

Camp Activities: \$100.00 (GST code 0)
Camp Transport: \$50.00 (GST code 0)
Camp Food: \$150.00 (GST code 1)

• Create a Billing Items batch for the above Camp. (Hint: Billing Items > Add).

When adding the tied billing items use the Billing Code that you created earlier for school camps for each billing item.

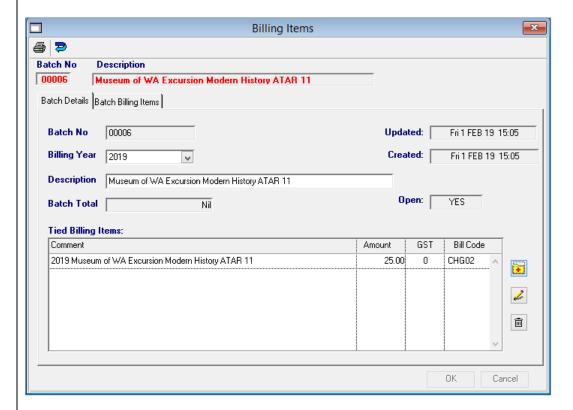


- Bulk bill all the Year 11 students for this camp. (Hint: Students > For Selected > Add to Billing Item Batch)
- What is the total amount received if all these students attend?

(Hint: Billing Items > Batch Billing Items)

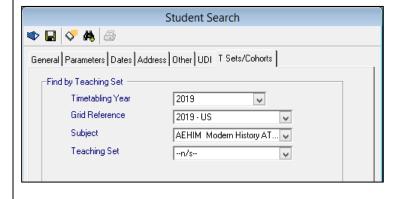
The Modern History ATAR 11 students will be attending an exhibition at the Museum of WA

Create a Billing Item and bill the Modern History HIM ATAR 11 (AEHIM) students for this excursion



Apply the Excursion billing item to the Year 11 Modern History ATAR students

Hint: When applying the billing item search for students by subject



# 10 Individual Billing

Billing items can be added to an individual student if required.

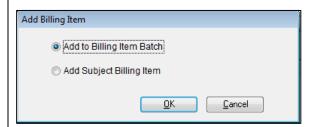
### **Activity: Billing an Individual Student**

Emma Smithers has been given special permission to attend the camp. Bill Emma Smithers for all of the Camp charges.

Add Billing Item

### RM Billing > Students

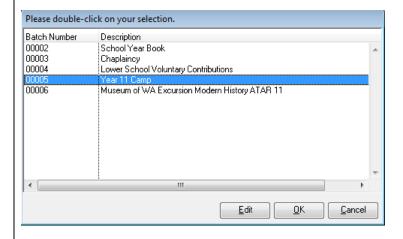
- Click to load all students
- Open Emma Smither's record
- Click on the Billing Items tab
- Click on the Add Billing Item button
- Choose Add to Billing Item Batch

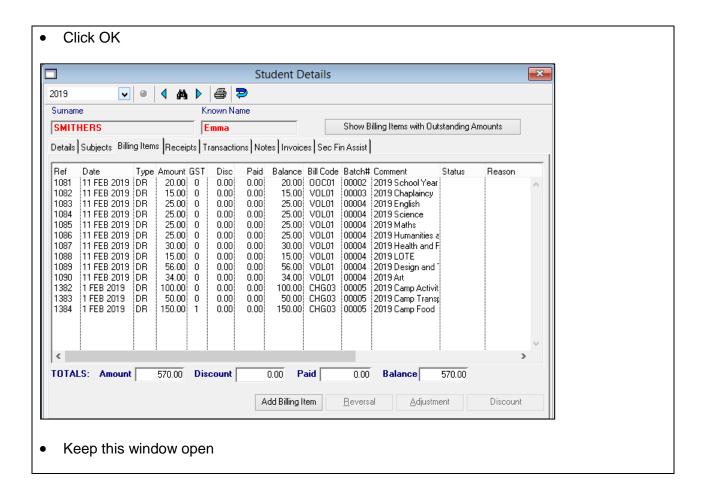


• Click OK



- Click OK
- Choose the **Year 11 Camp** Billing Items batch





### 11 Editing the Amount of a Billing Items Batch

Users are able to edit details of the batch before applying it to a student's record. This allows users to customise billing details to meet individual needs as they process billing items. These changes are only reflected on the individual account for which the details have been edited. The original billing item will remain unchanged.

# **Activity: Edit the Batch Amount**

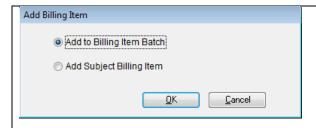
Frank Bishop has also received permission to attend the school camp. The camp is scheduled to run over four days and Frank will be attending only two days of the camp. We will edit the amount of the tied billing items before applying it to Frank's records.

#### RM Billing > Students

- Right click in the red Surname cell
- Type in **Bishop**
- Press < Enter>
- Scroll to Frank Bishop's record
- Click on the Billing Items tab
- Click on the **Add Billing Item** button
- Choose Add to Billing Item Batch







• Click OK



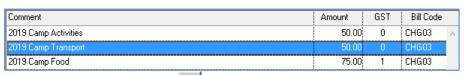
- Click OK
- Highlight the Year 11 Camp billing items batch
- Click on
- Highlight the Camp Activities line
- Click on Edit
- Change the amount to 50.00
- Click on to save the changes



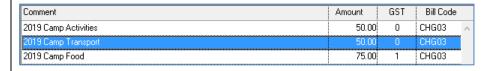
• Follow the steps above to edit the Camp Food charges to 75.00

Frank will be providing his own transport to and from camp, therefore, the Camp Transport line can be deleted.

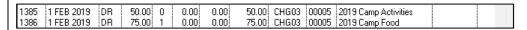
• Highlight the Camp Transport line



• Click on **Delete Debit** and **Yes** 



Click **OK** and view the edited billing items





### 12 Discounts

Discounts can be applied to any type of billing item (both subject and non-subject) within RM Billing. The method for discounting is the same no matter what type of billing item is selected.

A discount may be applied in the case of a student arriving at the school part-way through the year. In this case the student may be entitled to a discounted cost for their subjects.

#### 12.1 Discounts via Student Records

# **Activity: Applying a Discount via Student Records**

Jonathon Depete, Year 10, has arrived at the school half way through the year. He is entitled to a 50% discount on his voluntary contributions.

Add Billing Item

#### RM Billing > Students

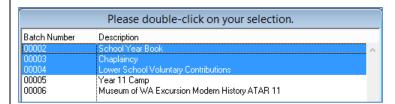
- Right click in the red Surname cell and load the record for Jonathan Depete
- Click on the Billing Items tab
- Click on the Add Billing Item button
- Choose Add to Billing Item Batch



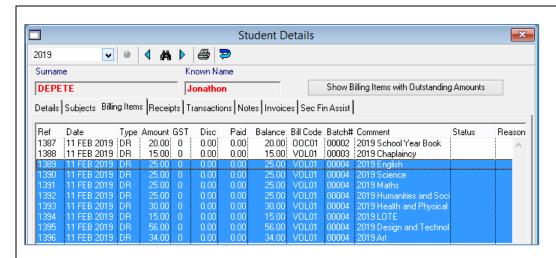
• Click OK



- Click OK
- · Select the Batches as shown below



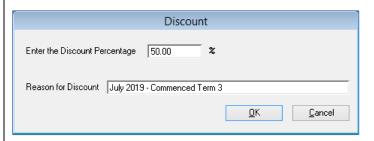
- Click OK
- Highlight all of the Voluntary Contributions billing items



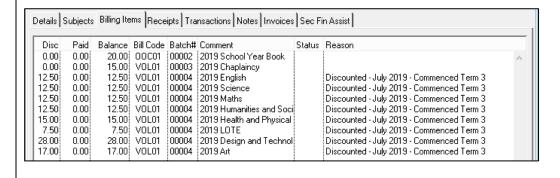
• Click Add Discount

Add Discount

- Enter **50** as the discount percentage
- Enter a reason for the discount July 2019-Commenced Term 3



• Click **OK** and view the changes to the Discount, Balance and Reason columns

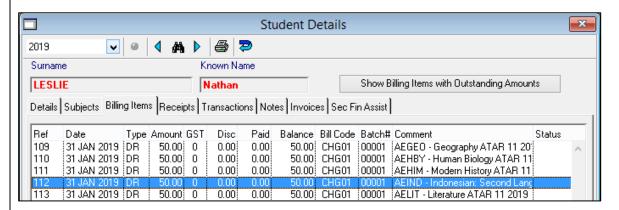


### **IMPORTANT:**

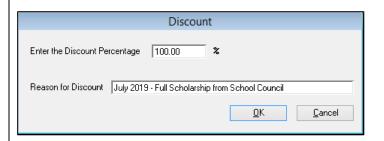
The month and year must be typed in a consistent manner in the reason for the discount. This is so the Transaction Summary report can be sorted via reason containing the month and year, which is most useful for end of month reporting. The Transaction Summary report is used to report on Discounts each month. It can be filtered by month to select Discounts for End of Month Reporting.

### **Activity: Review of Adding Discounts**

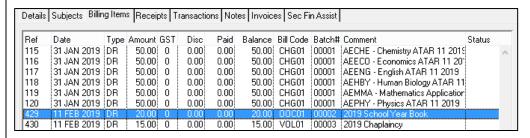
 Nathan Leslie has received a full scholarship from the School Council for Indonesian Second Language ATAR 11. Discount this subject by 100%.



Click Add Discount



 Livvy Lipton is being given her School Year Book for her contributions to the production of the document (funded by the School Council). Discount this item by 100%.





### 12.2 Bulk Discounts via Billing Items

The Batch Billing Items window allows the user to discount, or to remove a discount from a number of Tied Billing Items for a number of students, at the same time.

### **Activity: Apply Bulk Discounts**

The Modern History ATAR 11 students have been billed for the Museum of WA excursion.

We have been advised that some students have 'Friends of The Museum' membership and therefore qualify for a 50% discount for this excursion.

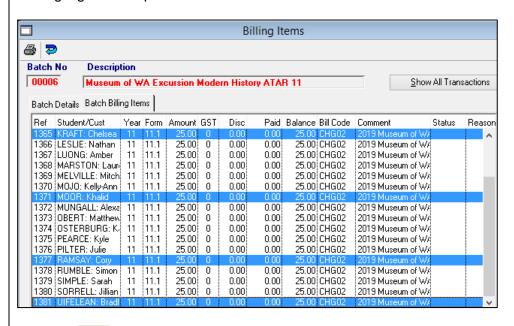
Apply a discount to the following students

Chelsea Kraft
Khalid Moor
Corey Ramsay
Bradley Uifelean

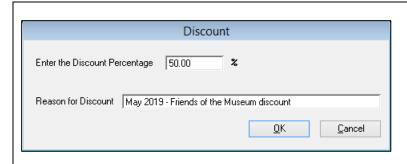
#### RM Billing > Billing Items

- Double click on the Museum of WA Excursion batch
- Click on the Batch Billing Items tab
- Click on

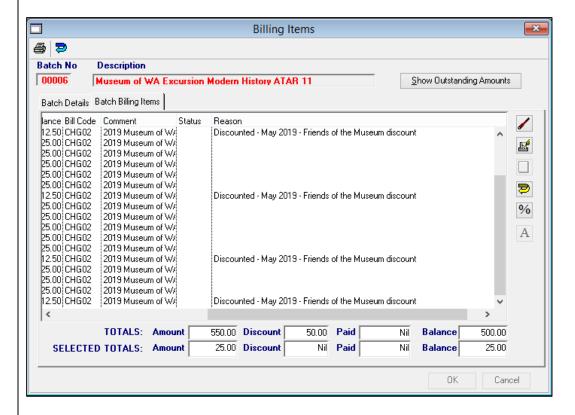
   Show Outstanding Amounts (this ensures that the balances owing on the billing items after adjustments, if any, are displayed)
- Highlight the required students



- Click 6
- Enter details as shown below



Click OK



Close the Billing Items Screen

Note: Transactions which have been Reversed (R) or are the Reversal Transaction (V) cannot be discounted. Transactions which have been Adjusted (A) or are the Adjustment Transaction (T) cannot be discounted. Transactions which have already had a discount applied will have to have the original discount removed before applying the new discount.

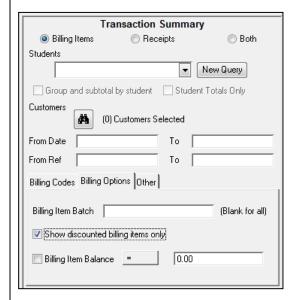
### 12.2.1 Reporting on Discounts

The Transaction Summary Report can be used to report on discounted items.

# **Activity: Report on Discounts**

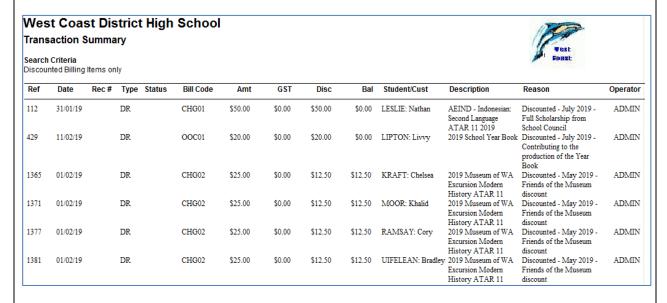
### RM Billing > Reports

- Open the **Transactional Reports** folder
- Click on the Transaction Summary
- Ensure the Billing Items radio button is selected
- Delete the default dates
- Click on the Billing Options tab
- Place a tick in the 'Show discounted billing items only' box



Click Print

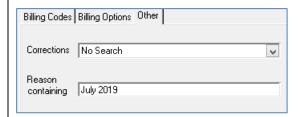
#### A portion of the report is displayed below



Close the report

Produce the report to show only items which were discounted this month. This is a mandatory report and is required to be printed at the end of each month and signed by the Principal.

Select the Other tab



- In the Reason containing, type the required month followed by the current year 2019
- Click Print

A portion of the report is displayed below



View and close the report

### 13 Charges and Contributions Reports

There are two useful reports in RM Billing which relate to Charges and Contributions amounts. We will look at each of these in turn.

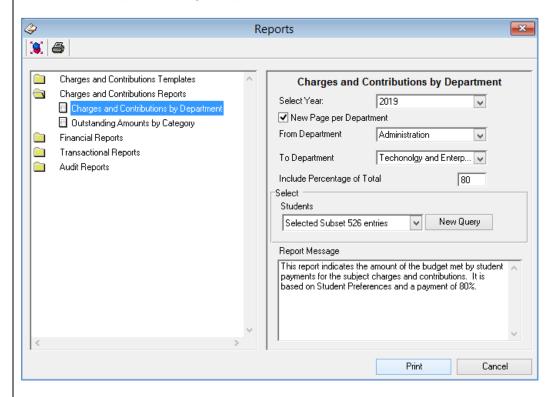
### 13.1 Charges and Contributions by Department report

This report has been designed to help schools determine their budgets for the following year. It displays the number of students that have chosen a particular subject along with the costs for the subject. The report is grouped by department.

# **Activity: Print Charges and Contributions Report**

#### RM Billing > Reports

- Open the Charges and Contributions Reports folder
- Click on the Charges and Contributions by Department report
- Tick New Page per Department
- Enter the percentage of total as 80
- Click New Query
- Use the find tool to select all students on the current roll
- Enter the report message as per the screenshot below:



Note: This message will be saved for the next time the report is run

- Click Print and OK to print to screen
- View and close the report

A portion of the report is displayed below

### Based on the number of timetabled students

### **English**

Subject Name	Code	Students	Contributions	Charges	Totals for Contributions	Totals for Charges	Total
Media 9	9MED	0	0.00	0.00	0.00	0.00	0.00
Literature ATAR 12	ATLIT	22	0.00	50.00	0.00	1,100.00	1,100.00
Literature ATAR 11	AELIT	22	0.00	50.00	0.00	1,100.00	1,100.00
English General 12	GTENG	20	0.00	50.00	0.00	1,000.00	1,000.00
English General 11	GEENG	22	0.00	50.00	0.00	1,100.00	1,100.00
English ATAR 12	ATENG	22	0.00	50.00	0.00	1,100.00	1,100.00
English ATAR 11	AEENG	21	0.00	50.00	0.00	1,050.00	1,050.00
English 9	9Eng	68	0.00	0.00	0.00	0.00	0.00
English 8	8ENG	107	0.00	0.00	0.00	0.00	0.00
English 7	7Eng	59	0.00	0.00	0.00	0.00	0.00
English 10	10ENG	65	0.00	0.00	0.00	0.00	0.00
Department Totals 100%		428			0.00	6,450.00	6,450.00
Department Totals 80%					0.00	5,160.00	5,160.00

### Based on the number of timetabled students

# Health & Physical Education

Subject Name	Code	Students	Contributions	Charges	Totals for Contributions	Totals for Charges	Total
Physical Education Studies General 12	GTPES	20	0.00	100.00	0.00	2,000.00	2,000.00
Physical Education Studies General 11	GEPES	22	0.00	100.00	0.00	2,200.00	2,200.00
Physical Education 9	9PE	68	0.00	0.00	0.00	0.00	0.00
Physical Education 8	8PE	107	0.00	0.00	0.00	0.00	0.00
Physical Education 10	10PE	65	0.00	0.00	0.00	0.00	0.00
Outdoor Education General 12	GTOED	0	0.00	100.00	0.00	0.00	0.00
Outdoor Education General 11	GEOED	22	0.00	100.00	0.00	2,200.00	2,200.00
Health and Physical Education 7	7H&PE	59	0.00	0.00	0.00	0.00	0.00
Health Education 9	9HEd	68	0.00	0.00	0.00	0.00	0.00
Health Education 8	8HE	107	0.00	0.00	0.00	0.00	0.00
Health Education 10	10HE	65	0.00	0.00	0.00	0.00	0.00
Department Totals 100%		603			0.00	6,400.00	6,400.00
Department Totals 80%					0.00	5,120.00	5,120.00

View and Close

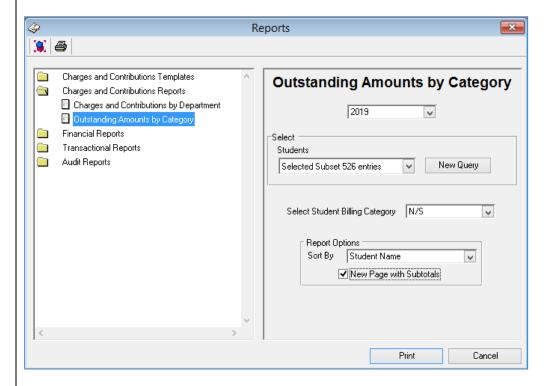
### 13.2 Outstanding Amounts by Category Report

This report enables school to print a report which classifies the amounts owed by students into their billing category.

# **Activity: Print the Outstanding Amounts by Category Report**

### RM Billing > Reports

- Open the Charges and Contributions Reports folder
- Click on the Outstanding Amounts by Category report
- Click New Query
- Use the find tool to select all students on the current roll
- Tick the New Page with Subtotals Checkbox



- Click Print and OK to print to screen
- View and close the report
- Uncheck New Page with Subtotals
- Print and view the report

### 14 Receipting

All receipts entered into RM Billing must be placed into a receipts batch. Receipts batches must be created before the receipts are entered.

The following conventions should be followed when creating receipts batches.

### 14.1 Separate Receipts Batches

Create separate batches for the following options:

- General Banking (daily takings cash and cheques)
- Electronic Funds Transfers which include electronic credit card payments
- Direct Deposits, such as payments from Centrelink or Family and Children's Services
- BPAY
- Corrections
- Refunds
- Government Subsidies (special type of receipt not exported)

It is important that you separate the different types of receipts. This will make reconciliation in RM Finance much easier.

For example, a general banking batch containing cash and cheques should be closed off when you are ready to bank the money. The batch total in RM Billing (which is transferred to RM Finance) will match the deposit amount that is taken to the bank. When you reconcile in RM Finance, the same batch total will appear on the bank statement and also in RM Finance making it easy to reconcile.

If you enter other types of receipts into the batch which are not banked, the batch total in RM Billing and RM Finance will not match what is on the bank statement.

### 14.2 Naming Receipts Batches

The Receipts batch number will be automatically created by RM Billing. It will always begin with the letter 'B' followed by a sequential 5 digit number beginning with 00001.

When naming a receipts batch, the description should contain the type of batch and the date it was created (dd.mm.yy).

For example: General Banking 11.02.19 Electronic Funds Transfer 11.02.19

Note: For receipts entered retrospectively from receipt books or Z tapes, enter the comment "Duplicate- original receipt #xxxx" or "Duplicate-original Z tape #xxxx" as required

Note: For more information log on to <a href="http://det.wa.edu.au/finance/detcms/portal/">http://det.wa.edu.au/finance/detcms/portal/</a> to access "Procedures for RM Billing Receipts batches."



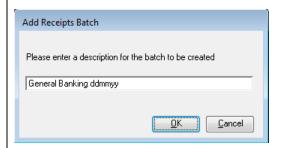
# **Activity: Creating Receipts Batches**

Create the following two receipt batches using today's date:

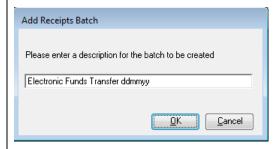
- General Banking dd.mm.yy
- Electronic Funds Transfer dd.mm.yy

#### RM Billing > Receipts

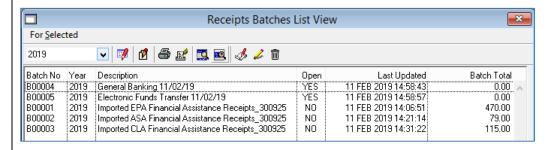
- Click Add
- Enter the description and today's date



- Click **OK** to save
- Repeat the process to create the Electronic Funds Transfer receipts batch



View the newly created receipts batches in the Receipts Batches List View window



Close the Receipts Batches List View window

# 14.3 Receipt Payment Types

The following standard payment types exist in RM Billing and need to be used when entering receipts onto the system.

CA CashCH Cheque

**CR** Credit Card

**EF** EFTPOS

**BP** BPAY

**DD** Direct Deposit

**GV** Government Subsidies

### 14.4 Methods of Receipting

There are a number of different methods that can be used for entering receipts into RM Billing. The method used will depend upon the circumstances.

### 14.4.1 Receipting Methods

There are five methods users may select from when processing receipts, including the Apply Subsidies option. Each has features to assist with individual receipting needs.

Receipt		Features	Type of Payment
Process			
Apply Subsidy (Manually)	Students>For Selected>Apply Subsidy	Payment is automatically allocated to billing items according to business rules	GV only \$235 Education Program Allowance
Import Subsidy	Utilities>Import Secondary Financial Assistance Receipts	Payment is imported as Unallocated Credit and is then applied to Billing Items	GV Only \$235 Education Program Allowance
Apply Receipt (Bulk Process)	Students>For Selected>Apply Receipt	Payment is automatically allocated to billing items according to business rules	CA, CH,CR,EF,BP,DD
Add Receipt for Billing Items (Bulk Process)	Billing Items> Batch Billing Items> Show Outstanding Balances> Add Receipt	Allows users to receipt payments of the same billing item, amount and payment method.	CA, CH,CR,EF,BP,DD
Bulk Receipts (Bulk Process)	Receipts>Receipt batch>Bulk Receipts	Allows users to receipt via payment type. Users select the billing items to be paid.	CA, CH,CR,EF,BP,DD, GV Ensure correct payment batch type is selected
Add Receipt	Student Record>Add Receipt	Payment is automatically allocated to billing items. Users may edit allocations.	CA, CH,CR,EF,BP,DD

#### 14.4.2 Bulk Receipting via the Billing Item Batch

Bulk Receipting for the same Billing Item (via the Billing Items batch) is a useful method if a group of students are all paying the same amount for the same billing item(s). For example, a group of students are all paying \$300 for their Camp Charges. The Payment Type (e.g. Cash or Cheque) must also be the same for each group entered.

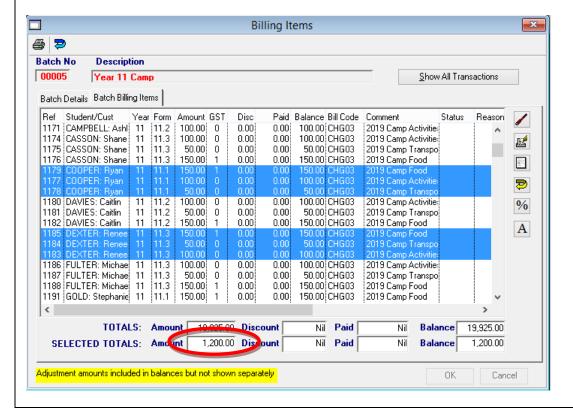
### Activity: Enter Bulk Receipts for the same Billing Item

The following students have all paid in full for their Camp Charges. Follow the instructions below to enter these receipts in bulk via the Billing Items batch.

Name	Payment Type	Amount Paid
Ryan Cooper	CHEQUE	300
Renee Dexter	CHEQUE	300
Simon Rumble	CHEQUE	300
Jillian Sorrell	CHEQUE	300
Total Amount Paid	<u> </u>	1200

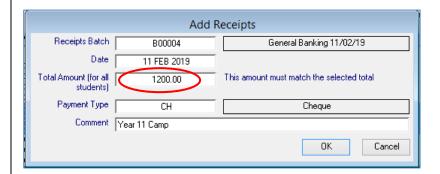
#### RM Billing > Billing Items

- Double-click on the Year 11 Camp batch
- Click on the Batch Billing Items tab
- Click Show Outstanding Amounts (this ensures that the balances owing on the billing items after adjustments (if any) are displayed)
- Click on the Student/Cust column heading to sort the list
- Highlight all three billing items for each of the above students

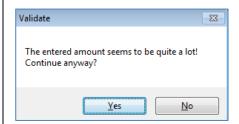


#### Note: The Selected Totals Amount should match the total combined amount being paid.

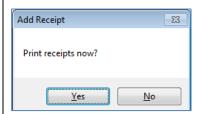
- Click Add Receipts for the selected billing items
- Enter the General Banking receipts batch or press <Tab> for a list
- Type in the total amount for all students of **1200** (this is the selected total)
- Enter the payment type of Cheque (CH) or press <Tab> for a list
- Enter a comment



Click OK and Yes



• Click Yes



- Choose Receipts
- Click **OK** and **OK** to print to screen



View and close the receipts

#### 14.4.3 To print receipts at another time

- Choose **Students**
- Select the appropriate student
- Choose the **Receipts** tab
- Select the appropriate receipt in the top half of the window
- Choose the **Printer** icon

# **Activity: Review of Entering Bulk Receipts via the Billing Items Batch**

Use the same method to enter the receipts for those students who have paid by Cash. Print the receipts to the screen.

Name	Payment Type	Amount Paid
Ashleigh Campbell	CASH	300
Shane Casson	CASH	300
Paul Hogan	CASH	300
Total Amount Paid		900

#### 14.4.4 Bulk Receipting for a mixture of items via the Receipts batch

This method is useful for processing a group of receipts which are mixed in nature. For example, different students are paying different amounts with various payment types for different items.

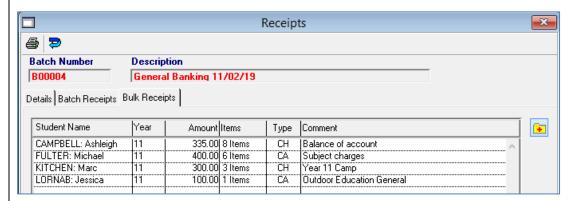
### Activity: Entering Bulk Receipts for a mixture of items

The following payments have been received. They are mixed in nature. They are for different amounts, different payment methods have been used and they are for different items.

Name	Amount Paid	Payment Type	Payment For
Ashleigh Campbell	\$335	Cheque	Balance of account
Michael Fulter	\$400	Cash	Subject charges
Marc Kitchen	\$300	Cheque	Year 11 Camp
Jessica Lornab	\$100	Cash	Outdoor Education General

### RM Billing > Receipts

- Double-click the **General Banking** batch
- Select the **Bulk Receipts** tab
- Click Add Receipts
- Enter the **student's surname** (or part thereof) in the Student Name field and <Tab> to select the student from a list
- Enter the amount <Tab>
- <Tab> in the items field
- Highlight the items to be paid, click OK and <Tab>
- Enter the payment type (or press <Tab> for a list) <Tab>
- Enter a **comment** (e.g. Balance of Account)
- <Tab> to move to the next line
- **Repeat** this process for the next student



- Once all receipts have been entered, click **OK** to save
- Click Print



- Click **OK** to view the Receipts
- Close the receipts
- Leave the General Banking window open

Note: If a blank line is created in error, right mouse click on the blank line and select Remove line.

### **IMPORTANT**

The receipts are not saved until the OK button at the bottom of the screen is clicked. It is therefore recommended that shorter lists are entered and saved regularly to minimise loss of data in the event of a power failure etc.

### **Activity: Receipting Overpayments**

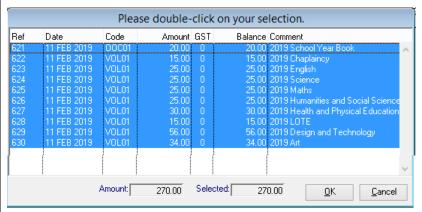
Rhys Fitton wishes to pay \$570 by cheque for his Charges and Contributions. Currently his Billing Items total \$270.00. The overpayment will be processed as unallocated credit.

#### RM Billing > Receipts > General Banking

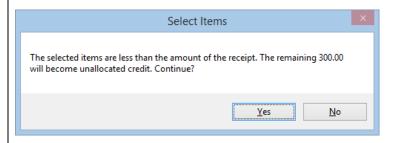
- Select the Bulk Receipts tab
- Click Add Receipts



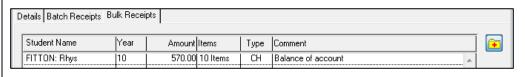
- Type **Fitton** and <Tab> to select him
- Type **570** in the amount
- <Tab> in the items field and select all items



Click OK



- <Tab> in the Type column and select Cheque
- Type in comment Balance of Account
- Click OK



Click on Return to View



Note: The overpayment will be recorded as unallocated credit within Rhys Fitton's record. The amount will be posted against the Billing Suspense Account N3199 in RM Finance.



#### 14.4.5 Bulk Receipting for Charges and Contributions (via Students > Apply Receipts)

This method is useful if a group of students are all paying the same amount for **charges and contributions**. The system will automatically allocate the entered amount to each student to pay off their Billing Items in a specified order, according to regulations. If the amount of the receipt is greater than the amount owing for the specified categories, then the additional amount will become unallocated credit (i.e. a credit amount which is not assigned to any billing items).

Billing Items will be paid off in the following order:

Student Billing Category	Priority for applying receipts
Kindergarten, Pre-Primary, Primary, Secondary (Vol,Chg)	Charges, Residential, Voluntary, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned including Not Applicable.
Secondary (Chg)	Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned including Not Applicable.
Temporary Visa Overseas Students	Temp Visa, Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned including Not Applicable.
Adult Students	Adult Student Costs, Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned including Not Applicable.
Full Fee Paying Overseas Students	Charges, Residential, Other Optional Costs, Voluntary Approved Requests followed by any other item which has a category assigned including Not Applicable.

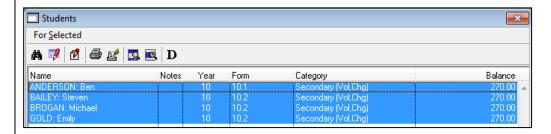
## **Activity: Bulk Receipts via Students**

The following year 10 students have all paid \$235 for the balance of their Voluntary Contributions by EFTPOS. Enter receipts for the student payments in the table below.

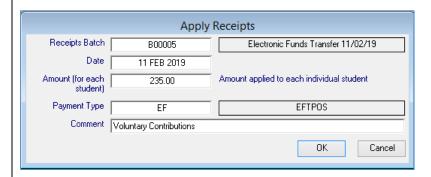
Student	Payment
Ben Anderson	\$235
Steven Bailey	\$235
Michael Brogan	\$235
Emily Gold	\$235

#### RM Billing > Students

- Use **Student Find** to find all Year **10** students
- Highlight the students listed in the table above



- Click For Selected > Apply Receipts
- Click OK to the 2019 Billing Year
- Enter the EFT receipts batch or press <Tab> for a list
- Type in the amount that will be applied to each student \$235
- Press <Tab> and select the payment type for EFTPOS
- Enter a Comment



- Click OK
- Close the Students window

IMPORTANT: The amount entered is applied to each student record. This functionality can only be used when each student has paid the same amount

# **Activity: Printing Receipts for Bulk Entries**

## RM Billing > Receipts

- Double-click on the required batch (Electronic Funds Transfer)
- Choose the Batch Receipts tab
- Highlight the receipts to be printed at the top section of the screen
- Click Print > Yes > OK and OK to print to screen
- View and close the receipts
- Click Return to View



#### 14.4.6 Individual Receipting

This method can be used to enter a receipt for an individual student.

## **Activity: Entering an Individual Receipt**

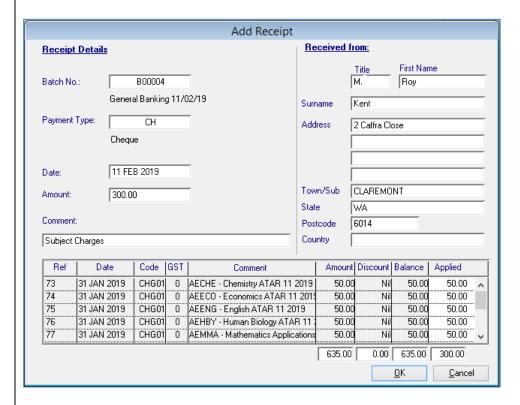
Maureen Kent, Clayton Kent's grandmother, has come to the front office to pay for his Subject Charges. She has a cheque for \$300. As she is not the nominated fees biller, the **received from** details will be edited to reflect the payment is from someone other than Mr. Roy Kent.

#### RM Billing > Students

- Double-click on the record for Clayton Kent
- Select the Receipts tab
- Click Add Receipt



- Press <Tab> for a list of open receipts batches
- Select the General Banking batch for today and Click OK
- <Tab> to move to the Payment Type field
- <Tab> to view a list of valid payment types (or type the code if you know it)
- Select CH and Click OK
- Enter 300 as the amount and <Tab>



Enter the comment Subject Charges

Note: The comment appears on the statement.

- Edit the Received from details to read
- Title: Mrs
- First Name: Maureen (Kent)
- Address: 6 Smith Street, INGLEWOOD 6052



• Click **OK** to save

Note: The receipt is allocated against billing items in reference order. If specific billing items are to be paid, the applied columns must be edited and the amounts applied next to the relevant billing items.

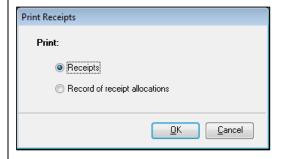
Note: The 'Received from' field displays the name of the current fees biller for the student. If the payee is not the fees biller, the field should be edited to contain the name and address of the person paying the account. These details are saved with the receipt.

# **Activity: Printing a Receipt**

#### RM Billing > Students

- Click on the Receipts tab
- Highlight the receipt Balance of Subject Charges
- Click Print





- Choose Receipts > OK and OK to print the receipt to screen
- View and close the Receipt
- Click Print
- Choose Record of Receipt Allocation > OK and OK to print the receipt to screen
- View and close the Record of Receipt Allocation

Note: The official document is the 'Receipt'. This is what should be printed and given to the parent.

The 'Record of Receipt Allocation' can also be printed if required. This lists the billing items to which the receipt is currently allocated. Note that the allocations for a receipt can change if paid billing items are reversed or adjusted or if unallocated credit is allocated.

#### 14.4.8 Original/Draft/Copy text on Receipts

To obtain an original receipt, the receipt must be printed directly to the printer (not to the screen and then to the printer).

Receipts printed directly to the printer for the first time will contain no additional text.

Receipts viewed to the screen will contain the text 'DRAFT'. If sent to the printer from the screen, the printed copy will contain the text 'DRAFT'.

Receipts printed to the printer for the second or subsequent time will contain the text 'COPY'.

The above is an important audit consideration as there should only ever be one original receipt created.

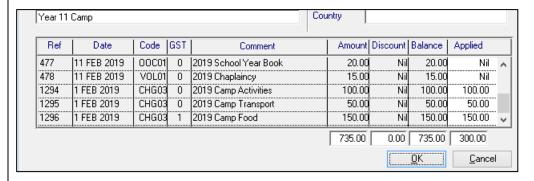
# **Activity: Review of Entering Individual Receipts**

#### RM Billing > Students

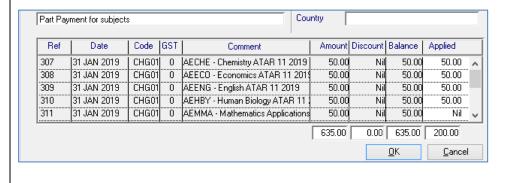
Right Click in the surname cell and type Partington and enter

Enter the following receipts into RM Billing using the individual receipting method outlined above.

 Dean Partington has come to the front office to pay for the Camp charges. He has a cheque for \$300. Make sure you allocate the money to the camp. (You will need to change the automatic allocations). Print the receipt to screen.



2. Donna Ravat has brought a **cheque** for **\$200** as part payment for her **subject charges**. Print the Record of Receipt Allocations to screen.



## 14.5 Reporting on Receipts

Reports available for receipts include the Daily Banking Report and the Receipts Summary Report. The Daily Banking Report is useful in reconciling the daily takings. It separates the transactions by payment type (e.g. Cash and Cheque) and gives overall totals. The Receipts Summary groups all receipt allocations by analysis code, budget code and GST Code. It is used for the manual input of transactions into RM Finance.

# **Activity: Viewing Receipts Reports**

#### RM Billing > Receipts

- Highlight the General Banking receipt batch
- Choose For Selected > Print Daily Banking

# West Coast District High School Daily Banking Summary 11/02/2019

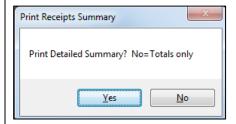


CASH 9						
9						
	\$ 300.00	Mrs Campbell	CAMPBELL: Ashleigh	Year 11 Camp	B00004	
10	\$ 300.00	Mrs Casson	CASSON: Shane	Year 11 Camp	B00004	
11	\$ 300.00	Mrs T Hogan	HOGAN: Paul	Year 11 Camp	B00004	
13	\$ 400.00	Mr M Fulter	FULTER: Michael	Subject charges	B00004	
15	\$ 100.00	Mrs A Lornab	LORNAB: Jessica	Outdoor Education General	B00004	
Total (	Cash	\$ 1,400.00				
CHEQU	IE					
5	\$ 300.00	Mrs J Cooper	COOPER: Ryan	Year 11 Camp	B00004	
6	\$ 300.00	Mr S Dexter	DEXTER: Renee	Year 11 Camp	B00004	
7	\$ 300.00	Mr T Rumble	RUMBLE: Simon	Year 11 Camp	B00004	
8	\$ 300.00	Mrs S Sorrell	SORRELL: Jillian	Year 11 Camp	B00004	
12	\$ 335.00	Mrs Campbell	CAMPBELL: Ashleigh	Balance of account	B00004	
14	\$ 300.00	Mrs K Kitchen	KITCHEN: Marc	Year 11 Camp	B00004	
16	\$ 570.00	Mrs G Fitton	FITTON: Rhys	Balance of account	B00004	
21	\$ 300.00	Mrs M Kent	KENT: Clayton	Subject Charges	B00004	
22	\$ 300.00	Mr G Partington	PARTINGTON: Dean	Year 11 Camp	B00004	
23	\$ 200.00	Mrs R Ravat	RAVAT: Donna	Part Payment for subjects	B00004	
Total C	heque	\$ 3,205.00				
Total fo	or Cash and C	heques	\$ 4,605.00			
T-4-15	or Report:		<b>\$</b> 4,605.00			

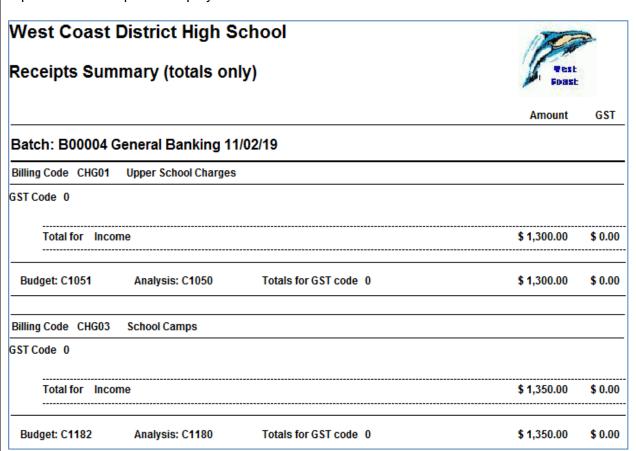
- This report can be used to check the calculations of your totals to be banked
- Print a paper copy of the report and file it (This is a mandatory report)
- View and close the Daily Banking Summary Choose

#### Print the Receipts Summary

- For Selected > Print Receipts Summary
- Click Yes to print the detailed summary (This is a mandatory report)
- View and close the Receipts Summary
- Choose For Selected > Print Receipts Summary
- Click **No** to print totals only



A portion of the report is displayed below



This report is used when processing receipts from RM Billing into RM Finance. This will be covered later in training.

#### 15 Statements

### 15.1 Producing Statements for Students

In RM Billing an individual statement can be produced for each student. Student statements can be accessed from two places:

- Students > For Selected > Print Statement
- Reports > Financial Reports > Statement Students

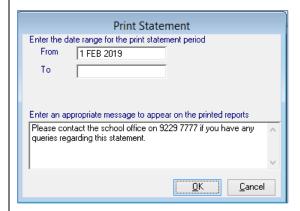
#### 15.1.1 Printing a Statement from the Student List

## **Activity: Print a Student Statement via the Students window**

Print a statement for Rhys Fitton

#### RM Billing > Students

- Highlight Rhys Fitton
- Choose For Selected > Print Statement



- The 'From' date will default to the first day of the current month. All transactions from this
  date onwards will be listed on the statement. Any transactions dated prior to this date will be
  summarised in an 'opening balance' figure. If this is the first statement you are sending to the
  parent/guardian then it is advisable to enter an earlier date so that all transactions for the
  current year are listed
- The 'To' date will appear blank but will default to today's date if left blank. Otherwise an end date may be entered. Transactions dated after the 'To' date will not be included on the statement
- The default message that you entered in the Billing Parameters section will be displayed.
   This can be edited at this point if required but the changes will be used for this statement run only and will not be saved down
- Accept the default entries for the training course and click on OK
- View and close the statement

Note: A summary table will be printed at the bottom of the student statement. This will categorise all amounts outstanding, (regardless of the dates entered for the date range), by billing year and category. This method can also be used to print statements for multiple students. Students can be selected by using the find tool or by sorting on column heading and then highlighting the required students.

#### 15.1.2 Print Statements for Outstanding Debtors

Statements can be produced only for those students with outstanding debt.

# **Activity: Producing Statements for Outstanding Debtors Only**

#### RM Billing > Students

- Click on the Balance heading twice to bring those students with outstanding balances to the top of the list
- Highlight the students with a balance > 0
- Choose For Selected > Print Statement
- View and close the statements

Periodically schools may send out statements to follow up on outstanding student debt. A record of students for whom statements have been sent should be saved to the G drive in a designated folder saved within the Audit Reports folder **G:\Audit Reports\Student Statements.** 

## **Activity: Print Student Statements**

We will print Statements for Year 11 students with outstanding balances.

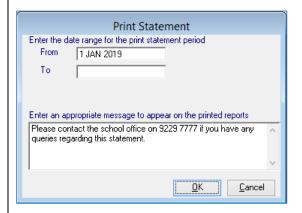
#### RM Billing > Students

- Click on Student Find
- M
- Select the Year 11 students
- Click on Find, Select and Yes
- Click on the **Balance** Header to sort students by outstanding amounts
- Highlight the students with outstanding amounts
- Select to hide the unselected students
   (Ashleigh Campbell has paid in full)
- Click on the Name header to sort the students into alphabetical order
- Click on
- Select to print the list of students to screen

Note: A list of families to whom statements have been sent must be printed. This list is to be signed by the Principal and the report filed.



- Highlight the students
- Click For Selected > Print Statement
- Change the From Date to 1 Jan 2019



Click on Ok



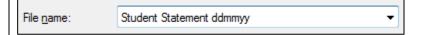
- Select Report Destination
- Click on Ok

To Save the Report

- Click on Save to
- For Training select Save to the Desktop.



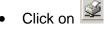
Name the file



Click **OK** 

Note: At school users will navigate to G:Audit Reports/student statements

#### **Print the Statements**





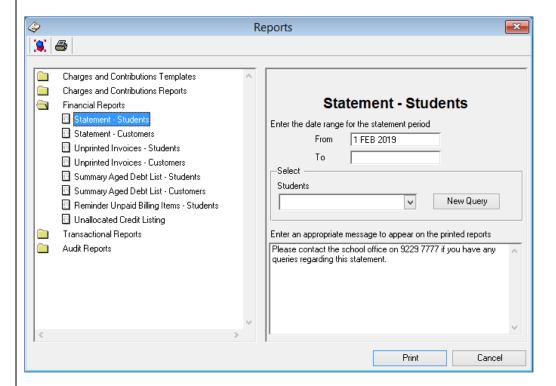
Select the required printer and click Ok. In training we will not be able to print the statements to a printer

# **Activity: Print a Student Statement via Reports**

Print a statement for all current Year 11 students.

#### RM Billing > Reports

- Open the Financial Reports folder
- Highlight Statement Students



- The Date range and the default message operate as described in the previous section
- Click New Query
- Select Year Group 11 and click on Find
- Select all the Year 11 students
- Click Print and change the Report Destination back to Screen
- View and close the statements
- Close the Reports window

## 15.2 Family Statements

Family statements (i.e. one statement which lists transactions for all siblings in the family) cannot be produced in this version of RM Billing.

#### 16 External Customers

An External Customer may be anyone the school deals with who is not a student or a parent/guardian – i.e. companies or individuals outside of the school environment.

External customers have their own section in RM Billing – the 'Customers' section on the side bar. Unlike students, the customer details are not drawn from the Integris datafile. All Customer Details need to be entered manually into RM Billing.

The functionality in the Customers section is similar to that in the Students section. Double-clicking on a customer record or highlighting the customer and pressing enter will invoke the drill down facility and many of the same tabs are available.

Customers are not linked to Timetabling (so there is no subject billing) and there are no bulk processes (such as bulk billing and bulk receipting) designed for customers.

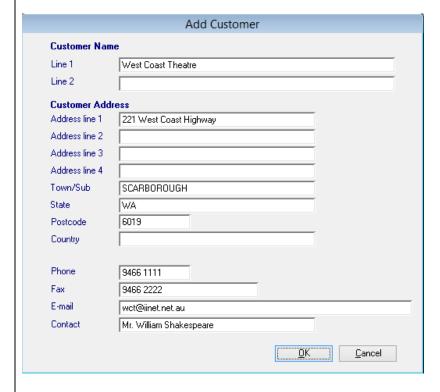
#### 16.1.1 Creating External Customers

## **Activity: Create External Customer 1**

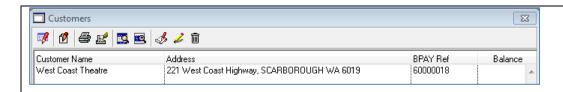
The local theatre group, West Coast Theatre, is interested in hiring out the school hall for their after school rehearsals. The school has agreed that they are able to lease the hall in Term 1 for a total of \$1045.00 (including GST), charging \$550 for the first 5 weeks and \$495 for the remainder of the term. Set up the details for West Coast Theatre.

#### RM Billing > Customers

- Click Add Customer
- Enter the details as shown below



Click **OK** to save



Note: A BPAY Reference number is automatically produced for customers when the school has enabled BPAY in RM Billing > Parameters. If this function is not selected, a BPay Reference number will not be created.

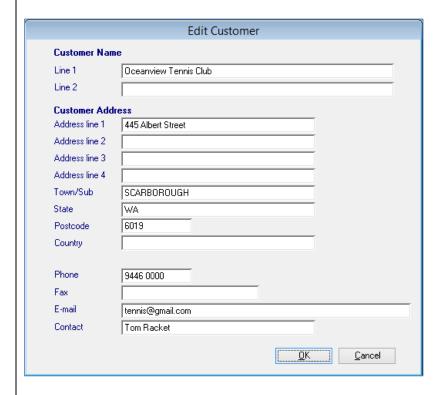
# **Activity: Create External Customer 2**

Oceanview Tennis Club has enquired about hiring the school's tennis courts for four weeks interim coaching lessons while the district's tennis club courts are being re turfed. We have agreed to 3 afternoons per week at \$80 (Inc GST) per session for which they will pay weekly in advance. Set up the details for Oceanview Tennis Club.

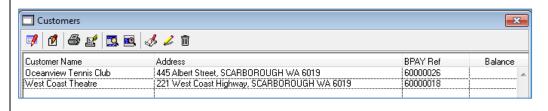
Click Add Customer



Enter the details as shown below



Click **OK** to save



### 16.2 Customer Billing

Customers are billed in the same way as students – a Billing Items batch needs to be created.

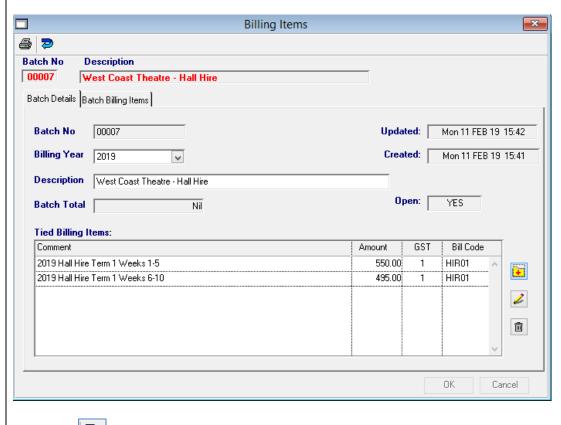
#### 16.2.1 Create a Billing Items Batch

# **Activity: Create a Billing Items Batch for West Coast Theatre**

Create a Billing Items batch for the Hall Hire as illustrated below.

#### RM Billing > Billing Items

- Click Add Item
- Enter the description of West Coast Theatre Hall Hire and click OK
- Click Add Debit
- Enter the comment 2019 Hall Hire Term 1 Weeks 1-5 <Tab>
- Enter the amount 550 <Tab>
- Enter the GST code of 1 <Tab>
- <Tab> and select the Billing Code HIR01
- Click OK
- Repeat the steps above to add the second tied billing item



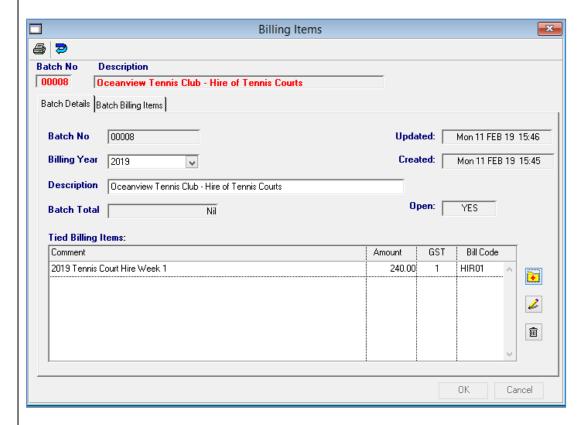
Click Return to View

# Activity: Create a Billing Items Batch for Oceanview Tennis Club

Create a Billing Items batch for the Hire of Tennis Courts as illustrated below.

#### RM Billing > Billing Items

- Click Add Item
- Enter the description of Oceanview Tennis Club Hire of Tennis Courts and click OK
- Click Add Debit
- Enter the comment 2019 Tennis Court Hire Week 1 < Tab>
- Enter the amount 240 <Tab>
- Enter the GST code of 1 <Tab>
- <Tab> and select the Billing Code HIR01
- Click OK



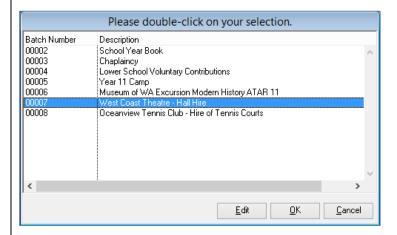
Close the Billing Items window

# **Activity: Billing Customers**

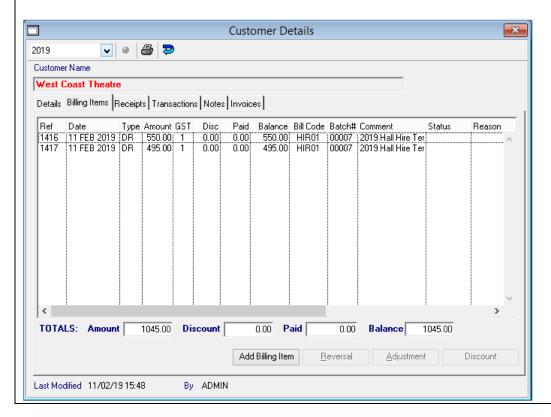
Bill the Customer 'West Coast Theatre' using the Hall Hire batch.

#### RM Billing > Customers

- Double-click on West Coast Theatre
- Select the Billing Items tab
- Click Add Billing Item
- OK to the 2019 Billing Year
- Choose the West Coast Theatre Hall Hire batch from the list displayed



Click OK



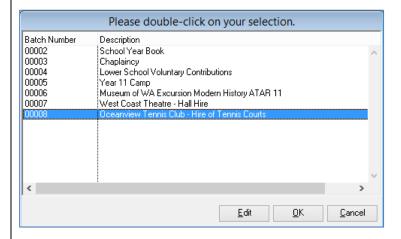
Customer Name
West Coast Theatre

- Click on the Red Customer Name
- The Oceanview Tennis Club will display

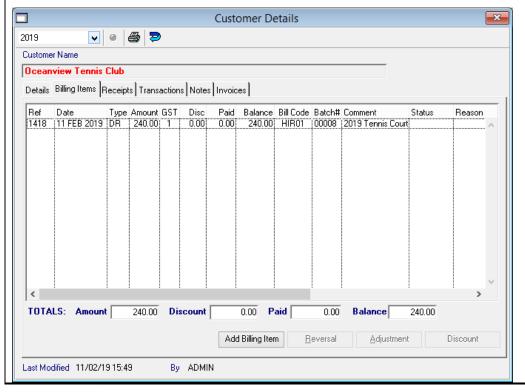
Bill the customer 'Oceanview Tennis Club' for the hire of the tennis courts for one week using the Hire of Tennis Court batch

#### RM Billing > Customers

- Double-click on Oceanview Tennis Club
- Select the Billing Items tab
- Click Add Billing Item
- OK to the 2019 Billing Year
- Choose the Hire of Tennis Courts batch from the list displayed



Click OK





#### 16.3 Customer Invoices

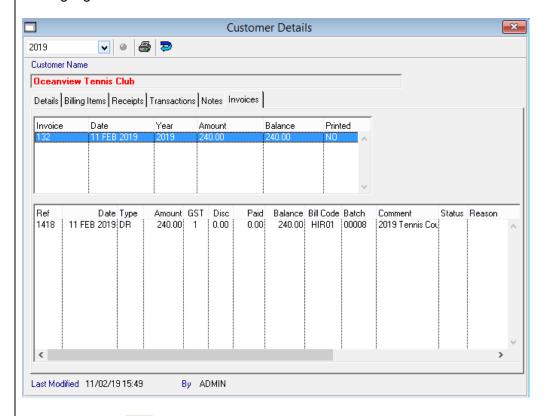
Whenever a customer is billed a tax invoice is automatically created.

## **Activity: View a Tax Invoice**

View the Tax Invoice which has been automatically created for Oceanview Tennis Club

#### RM Billing > Customers

- Click on the Invoices tab
- Highlight the Invoice which is listed



Click Print



View and close the tax invoice

Notes: This tax invoice is fully compliant with government regulations. Billing Items may be edited before they are applied to a Customer record.

#### 16.3.1 Open/Closed Invoices

If an invoice has not been sent directly to the printer it is considered to be 'open'. This means that if more billing items are added to this customer they will be added to this open invoice. Once the invoice is sent straight to the printer it is automatically closed. If additional billing items are added to the customer once an invoice is closed a new invoice will be created for these items.

#### 16.3.2 Draft/Copy/Amended text

To obtain an original invoice, the invoice must be printed directly to the printer (not to the screen and then to the printer).

Invoices printed directly to the printer for the first time will contain no additional text. They will also be 'closed' by printing them straight to the printer (see above).

Invoices viewed to the screen will contain the text 'DRAFT'. If sent to the printer from the screen, the printed copy will contain the text 'DRAFT'.

Copies of invoices printed to the printer for the second or subsequent time will contain the text 'COPY'.

Invoices may also contain the text 'Amended' followed by a date. If an invoice is amended (i.e. changes are made to the billing items attached to the invoice once it has been closed) then an amendment number will be attached to the original invoice number (e.g. 36-1). The invoice will contain the 'Amended' text and the date of amendment. It is possible for an invoice to be amended more than once. Invoices will be amended if the billing items attached to them are reversed, adjusted or discounted once the invoice is closed.



## 16.4 Receipting for Customers

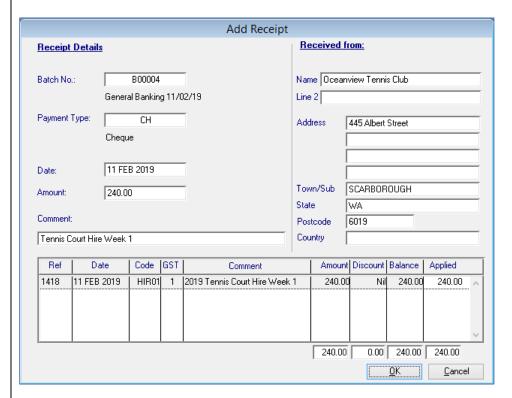
Individual receipts can be created for a particular customer. This is done via the Customers section by drilling down on the Customer record and going to the Receipts tab.

## **Activity: Add a Customer Receipt**

Oceanview Tennis Club have paid in advance for their first week of tennis court hire with a cheque for \$240. Process the payment for the Oceanview Tennis Club.

#### RM Billing > Customers

- Select the Receipts tab
- Add Receipt Click Add Receipt
- Press <Tab> in the Batch No field and select the General Banking Batch
- Enter the payment type of **CH** or press <Tab> for a list
- Accept the default date
- Enter the amount of 240
- Enter a **Comment** (e.g. Tennis Court Hire Week 1)
- Check that the applied amount is correctly allocated in the lower window

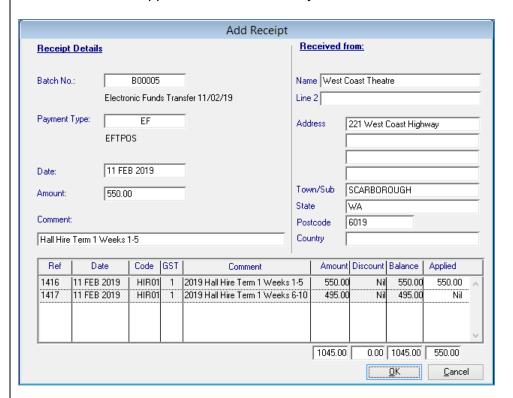


- Click OK
- Highlight the receipt
- Click Print
- Select Receipts and **OK** and **OK** to print the receipt to screen
- View and close the receipt

West Coast Theatre has also paid for the hall hire for weeks 1-5. The money has been paid directly into the bank using EFTPOS via the schools on-site machine. Print a copy of the receipt for West Coast Theatre.

#### RM Billing > Customers

- Click on the Red Customer Name to change to West Coast Theatre
- Click Add Receipt
   Add Receipt
- Press <Tab> in the Batch No field and select the Electronic Funds Transfer batch
- Enter the payment type of EF or press <Tab> for a list
- Accept the default date
- Enter the amount of 550
- Enter a **Comment** (e.g. Hall Hire Term 1 Weeks 1-5)
- Check that the applied amount is correctly allocated in the lower window



- Click OK
- Highlight the receipt
- Click Print
- Select Receipts and OK and OK to print the receipt to screen
- Click Return to View

#### 16.5 Customer Statements

Statements for customers can be printed from the Reports section as follows.

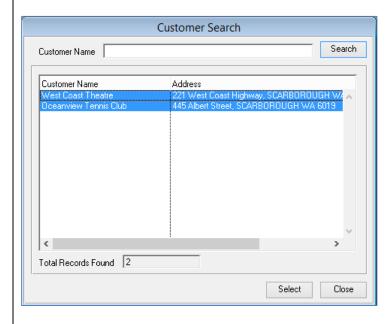
## **Activity: Print a Customer Statement**

Print a statement for West Coast Theatre and Oceanview Tennis Club

#### RM Billing > Reports

- Open the Financial Reports folder
- Select the **Statement Customers** report
- The date range and the message operate as outlined in the student statement
- Click Find Customer





Note: The customer can be searched for using the customer name field and the search button.

- Select both customers
- · Accept the default settings for the training course
- Click Print and OK
- View and close the Statement
- Close the Reports window

# **Activity: Day 1 Review**

Write down the steps or path you would take to:

- 1) Create a new billing code in RM Billing.
- 2) Enter subject costs into RM Billing.
- 3) Create a Charges and Contributions Template.
- 4) Create subject billing items for students.
- 5) Apply a Billing Item to a student.
- 6) Add a discount to a billing item for a student.
- 7) Add Bulk Receipts through
  - a) The Billing Item
  - b) A Receipts Batch

## 17 RM Billing & RM Finance Interface

All receipts (except Government Subsidies) which are entered into RM Billing need to be transferred to RM Finance where the reconciliation will take place. If you follow the receipting processes outlined in these notes, then the reconciliation in RM Finance should be relatively straight forward. There are two ways in which the receipts can be transferred:

- Manual input to RM Finance using summary reports produced from RM Billing
- Automatic export to RM Finance using the inbuilt export routine

Note: For newly implementing schools, your Implementation Consultant will activate exporting for you. For schools currently using RM Billing and manually updating RM Finance, please contact your SFC.

## 17.1 Manual Input of Receipts to RM Finance

The contents of the General Banking batch must be manually entered into RM Finance. This should be done when you are ready to **finalise the banking and close off the batch** – i.e. no further receipts should be input into this batch once this process has commenced.

#### 17.1.1 Print Daily Banking Summary and Transfer Information to the Batch Register

Firstly the Daily Banking Summary must be printed and the information from this Daily Banking Summary written onto the Finance Batch Register.

# Activity: Transferring Totals from the Daily Banking Summary to the Finance Batch Register

#### RM Billing > Receipts

- Highlight the General Banking batch
- Click For Selected > Print Daily Banking > OK
- View the printed Daily Banking Summary on the following page



# West Coast District High School Daily Banking Summary 11/02/2019



ec#	Amount	Rec'd From	Student Name	Details	Batch #	Status
ASH						
9	\$ 300.00	Mrs Campbell	CAMPBELL: Ashleigh	Year 11 Camp	B00004	
10	\$ 300.00	Mrs Casson	CASSON: Shane	Year 11 Camp	B00004	
11	\$ 300.00	Mrs T Hogan	HOGAN: Paul	Year 11 Camp	B00004	
13	\$ 400.00	Mr M Fulter	FULTER: Michael	Subject charges	B00004	
15	\$ 100.00	Mrs A Lornab	LORNAB: Jessica	Outdoor Education General	B00004	
otal (	Cash	\$ 1,400.0	0			
HEQU	IE .		_			
5	\$ 300.00	Mrs J Cooper	COOPER: Ryan	Year 11 Camp	B00004	
6	\$ 300.00	Mr S Dexter	DEXTER: Renee	Year 11 Camp	B00004	
7	\$ 300.00	Mr T Rumble	RUMBLE: Simon	Year 11 Camp	B00004	
8	\$ 300.00	Mrs S Sorrell	SORRELL: Jillian	Year 11 Camp	B00004	
12	\$ 335.00	Mrs Campbell	CAMPBELL: Ashleigh	Balance of account	B00004	
14	\$ 300.00	Mrs K Kitchen	KITCHEN: Marc	Year 11 Camp	B00004	
16	\$ 570.00	Mrs G Fitton	FITTON: Rhys	Balance of account	B00004	
21	\$ 300.00	Mrs M Kent	KENT: Clayton	Subject Charges	B00004	
22	\$ 300.00	Mr G Partington	PARTINGTON: Dean	Year 11 Camp	B00004	
23	\$ 200.00	Mrs R Ravat	RAVAT: Donna	Part Payment for subjects	B00004	
24	\$ 240.00	Oceanview Tennis Club		Tennis Court Hire Week 1	B00004	
otal (	Cheque	\$ 3,445.00	•			
Fotal f	or Cash and C	heques	\$ 4,845.00			

- This report can be used to check the calculations of your totals to be banked
- Print a paper copy of the report and file it
- Fill out the Finance Batch register as outlined below:

	DEPARTMENT OF EDUCATION								
	BATCH REGISTER								
	For the month of  BANK RELATED TRANSACTION								
Batch No	Date/Date Export	Referen	nce No To	Type of Batch* [C] Cheque [E] EFT [B] BPay	Bank A/C 1, 2, 3	Income Receipts (INC)	Expend Payments (ESP)	Credit Notes	
B00004				GB	1	4845			

Note: Schools may enter a Billing batch type. Eg GB General Banking, Cor Correction, EF Electronic Funds Transfer, REF Refund.

#### **Print the Receipts Summary Report**

The Receipts Summary Report must be printed, as it used for manual input into RM Finance.

# **Activity: Printing the Receipts Summary Report**

#### RM Billing > Receipts

- Highlight the General Banking batch
- Click For Selected > Print Receipts Summary
- Click **OK** to the Screen
- Click on Yes to print the detailed summary
- This report should be printed to the printer and filed for reference

Note: The 'Totals Only' version of the Receipts Summary report is recommended for the manual input of data into RM Finance, however the detailed summary must be printed and filed for reference.

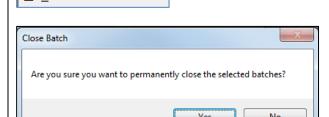
#### 17.1.2 Close the Batch in RM Billing

The receipts batch must be manually closed to ensure that no more receipts are processed through it. When a receipts batch is closed it's because the banking has been finalised. A new receipts batch can be opened with the same format and using the current date of opening (eg. General Banking 11.02.19)

## **Activity: Manually Closing the Receipts Batch in RM Billing**

#### RM Billing > Receipts

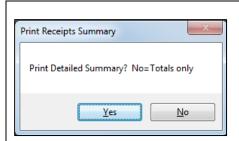
- Highlight the General Banking batch
- Click For Selected > Close Batch



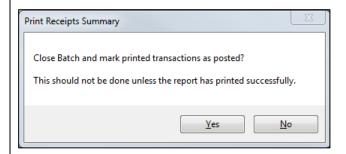
Click Yes

Close Batch

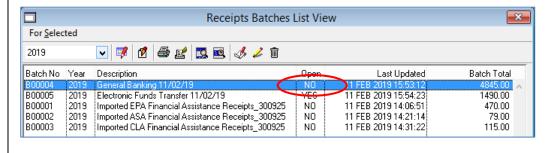
- The **Print Setup** screen appears
- Check your settings and click on OK



- Click No to get the Totals Only version of the report
- Go to the printer and check that the report has printed successfully



- If the report has **not printed correctly** click on '**No**'. Go back to the start of the 'Close Batch' process and repeat the steps listed
- If the report *has printed correctly* click '*Yes*' (ensure care is taken with the process of closing the batch and marking the transactions posted, as this cannot be reversed). A working message may briefly appear. Then the batch is marked as closed, meaning that no further receipts can be placed in the batch



#### 17.1.3 Manually Enter Data into RM Finance

It is not necessary to enter every single RM Billing receipt transaction into RM Finance. The actual transactional details will always be available within RM Billing. For each batch, it is necessary to enter an overall total for each budget/analysis/GST code grouping.

The 'Totals Only' version of the Receipts summary report will be used to input the data into RM Finance. This report was printed when the batch was closed. The following page shows a copy of the report.

The report is broken up via the various billing codes. The budget and analysis code is displayed for each billing code as is the total for that budget and analysis code. Receipts which contain GST are separated from those which do not have GST.

# West Coast District High School

# Receipts Summary (totals only)



		Amount	GST
Batch: B00004 General Banking 1	11/02/19		
Billing Code CHG01 Upper School Charge	es		
GST Code 0			
Total for Income		\$ 1,300.00	\$ 0.00
Budget: C1051 Analysis: C1050	Totals for GST code 0	<b>\$ 1</b> ,300.00	\$ 0.00
Billing Code CHG03 School Camps			
GST Code 0			
Total for Income		\$ 1,350.00	\$ 0.00
Budget: C1182 Analysis: C1180	Totals for GST code 0	<b>\$ 1</b> ,350.00	\$ 0.00
GST Code 1			
Total for Income		<b>\$ 1</b> ,350.00	\$ 122.76
Budget: C1182 Analysis: C1180	Totals for GST code 1	\$ 1,350.00	\$ 122.76
Billing Code HIR01 Hire of Facilities	_		
GST Code 1			
Total for Income		\$ 240.00	\$ 21.82
Budget: C1705 Analysis: C1700	Totals for GST code 1	\$ 240.00	\$ 21.82
Billing Code OOC01 Other Optional Costs	<b>i</b>		
GST Code 0		Amount	GST
Total for Income		\$ 40.00	\$ 0.00
Budget: C1201 Analysis: C1200	Totals for GST code 0	\$ 40.00	\$ 0.00

illing Code SUS	Suspense Account				
ST Code 8					
Total for Inco	ome			\$ 300.00	\$ 0.00
Budget: N3199	Analysis: N3100I	Totals for GST code 8		\$ 300.00	\$ 0.00
illing Code VOL01	Voluntary Contributions	s 7-10			
Total for Inco	ome			\$ 265.00	\$ 0.00
Budget: C1001	Analysis: C1000	Totals for GST code 0		\$ 265.00	\$ 0.00
			Total for Report:	\$ 4,845.00	<b>\$ 144.58</b>

# **Activity: Manually input Receipts Batches into RM Finance**

Manually enter the transactions into RM Finance as per the above report. The transactions entered into RM Finance for this report would be as follows:

Inc Source	Reference	Batch Ref	Detail	Budget	Analysis	Total	Tax Code
INC001	B00004	B00004	Upper School Charges	C1051	C1050	1300.00	0
INC001	B00004	B00004	School Camps	C1182	C1180	1350.00	0
INC001	B00004	B00004	School Camps	C1182	C1180	1350.00	1
INC001	B00004	B00004	Hire of Tennis Courts	C1705	C1700	240.00	1
INC001	B00004	B00004	School Year Book	C1201	C1200	40.00	0
INC001	B00004	B00004	Suspense Account	N3199	N3100I	300.00	8
INC001	B00004	B00004	Voluntary Contributions (7-10)	C1001	C1000	265.00	0

#### **RM Finance**

Log in to RM Finance as the Manager Corporate Services with the password of keys

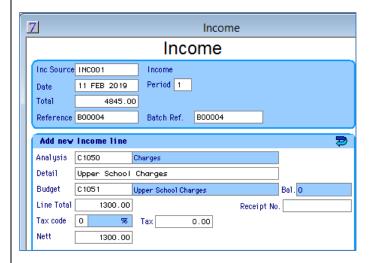


If not exporting, the totals for each Budget Account must be manually entered into RM Finance using the Receipts Summary Totals Only Report.

#### Transactions > Income

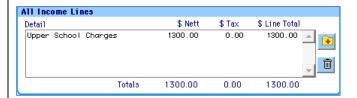
#### Step 1 - Enter the Totals for Budget Accounts

- Type INC001 in the Income Source <Tab>
- Type total 4845.00 in the Total <Tab>
- <Tab> to accept the default date
- Enter the Reference as B00004<Tab>
- Enter the Batch Ref. as B00004<Tab>
- Enter the detail as Upper School Charges <Tab>
- Enter C1051 as the Budget code (can <Tab> to select this from a list ) <Tab>
- Enter 1300 as the line total <Tab>
- Type 0 as the tax code



<Tab> twice to drop the information into the All Income Lines section of the screen

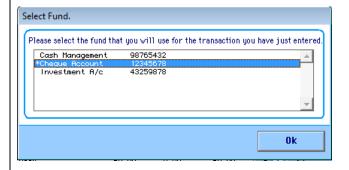
Continue entering the income transactions using the table below:



Detail	Budget	Total	Tax Code
School Camps	C1182	1350.00	0
School Camps	C1182	1350.00	1
Hire of Tennis Courts	C1705	240.00	1
School Year Book	C1201	40.00	0
Billing Suspense	N3199	300.00	8
Voluntary Contributions	C1001	265.00	0



- View the All Income Lines section and make sure that the line total matches the total at the top of the Income window



Click **OK** to select the Cheque Account



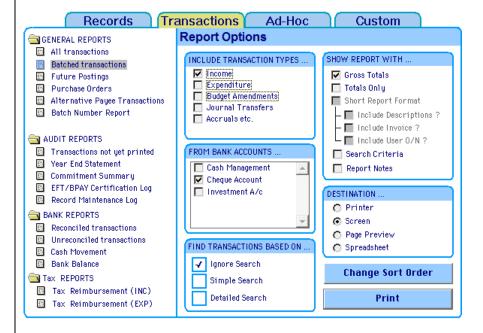
• Click Yes to batch the transaction

#### Step 2 - Check the Batched Transactions Report



- Select the Batched Transactions Report
- Tick Income and the Cheque Account

Reports



- Click Print
- Check the Batched Transactions Report against the Receipts Summary making sure that the correct budget codes, tax codes and amounts have been entered.

A portion of the report is displayed below

Posting Detail		Туре	<u>Date</u>	Nett	<u>Tax</u>	Total V	<u>oucher</u>
B00004 INC001 C1050 C1051 Cheque Account Upper School Charg Ref B00004	Income Charges Upper School Charges ges	INC	11 FEB 2019	1300.00	0	1300.00	СІ
B00004 INC001 C1180 C1182 Cheque Account School Camps Ref B00004	Income Yr 11&12 Extra Optional Charges School Camps	INC	11 FEB 2019	1350.00	0	1350.00	СІ
B00004 INC001 C1180 C1182 Cheque Account School Camps Ref B00004	Income Yr 11&12 Extra Optional Charges School Camps	INC	11 FEB 2019	1227.27	122.73 1	1350.00	СІ



View and Close the report

#### Step 3 - Edit the Batch if necessary

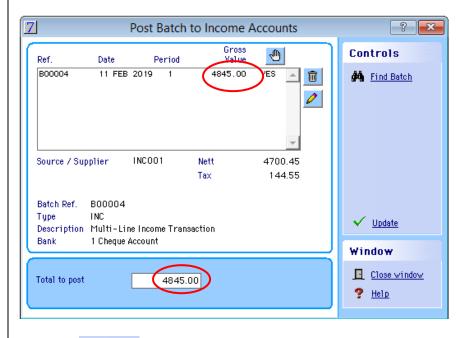
#### Transactions > View/Post Batch > Income

- Display batch **B00004**
- To edit the batch highlight the line for B00004
- Click Edit
- Select the line to edit in the All Income Lines section
- Edit the necessary field
- <Tab> to clear the Edit selected Income Line section of the screen

#### Step 4 - Post the Batch

#### Transactions >View/ Post Batch

- Click on Income
- Enter B00004 as the Batch reference
- Click **Display** Click **Display** to display the batch
- Click Select All to change the No to a Yes and view the Total to post of \$4845



● Click ✓ Update



• Click Yes

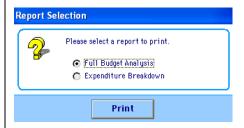
## Step 5 - Check the result of posting the Billing Receipts batch (optional)

#### Records > Budget Accounts

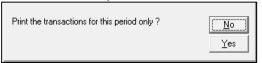
- Click Find record
- Type C1182 in the Budget Account <enter>
- Click on the magnifying glass to the right of the Balance Remaining



Select Full Budget Analysis > Print (Ensure the screen is selected)



- Click **OK** to print to the screen
- Click Yes to print the Transactions for this period only



Yes to show the Transaction Descriptions on the report



Click OK to set the printer to Landscape and then follow the prompts



- View the Budget Analysis Report with the details entered from the Billing Receipts batch
- Close the Report
- Minimise RM Finance

# **Activity: Close the EFT Batch**

## RM Billing > Receipts

- Highlight the **Electronic Funds Transfer** receipts batch
- For Selected > Print Daily Banking
- Print the report and file it

# West Coast District High School Daily Banking Summary 11/02/2019

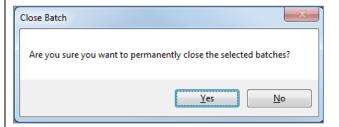


Rec#	Amount	Rec'd From	Student Name	Details	Batch #	Status
FTPO	S					
17 18 19 20 25	\$ 235.00 \$ 235.00 \$ 235.00 \$ 235.00 \$ 550.00	Mrs L Anderson Mr Bailey Not specified Mr A Gold West Coast Theatre	ANDERSON: Ben BAILEY: Steven BROGAN: Michael GOLD: Emily	Voluntary Contributions Voluntary Contributions Voluntary Contributions Voluntary Contributions Hall Hire Term 1 Weeks 1-5	B00005 B00005 B00005 B00005 B00005	
Total f	or Other Payr	nent Types	\$ 1,490.00			
Total fo	or Report:		\$ 1,490.00			

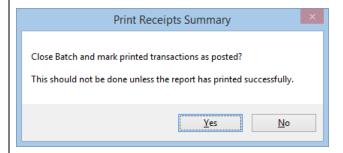
Enter the details of the batch onto the Finance Batch Register and Close the report

						DEP	ARTMENT OF E	DUCATION
						BA	TCH REG	SISTER
					For the	month of		
							BANK RELATED	TRANSACTION
Batch No	Date/Date Export	Refere From	nce No To	Type of Batch* [C] Cheque [E] EFT [B] BRay	Bank A/C 1, 2, 3	Income Receipts (INC)	Expend Payments (ESP)	Credit Notes
B00004				GB	1	4845		
B00005				EF	1	1490		

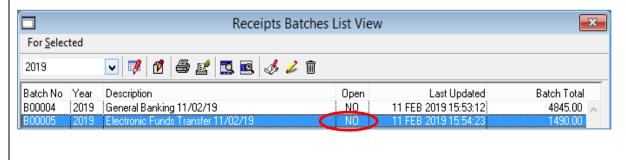
- For Selected > Print Receipts Summary
- Yes to print the detailed summary
- Print and file the report
- Close the receipts summary
- For Selected > Close Batch



- Click Yes
- Select the correct printer > OK > No Totals Only
- Check that the report has printed correctly



- If the report has printed correctly click **Yes** otherwise click **No** and begin the process again
- If the report has printed correctly, the Electronic Funds Transfer batch will now show that it is no longer open



# West Coast District High School

# Receipts Summary (totals only)



Amount

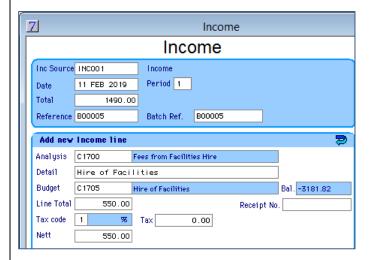
GST

			Amount	031
Electronic Funds T	ransfer			
Hire of Facilities				
me			\$ 550.00	\$ 50.00
Analysis: C1700	Totals for GST code 1		\$ 550.00	\$ 50.00
Voluntary Contributions	s 7-10			
me			\$ 940.00	\$ 0.00
Analysis: C1000	Totals for GST code 0		\$ 940.00	\$ 0.00
		Total for Report:	\$ 1,490.00	\$ 50.00
	Hire of Facilities  me  Analysis: C1700  Voluntary Contributions	Analysis: C1700 Totals for GST code 1  Voluntary Contributions 7-10	Hire of Facilities  me  Analysis: C1700 Totals for GST code 1  Voluntary Contributions 7-10  me  Analysis: C1000 Totals for GST code 0	Hire of Facilities  me \$550.00  Analysis: C1700 Totals for GST code 1 \$550.00  Voluntary Contributions 7-10  me \$940.00  Analysis: C1000 Totals for GST code 0 \$940.00

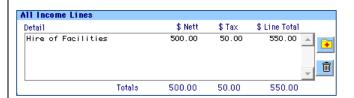
Close the receipts summary report

### Step 1 - Enter the Totals for each Budget and Analysis Code into the Income screen

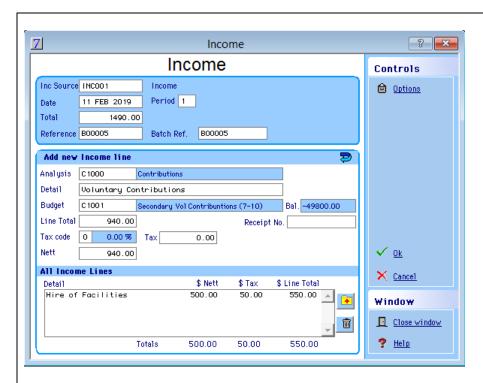
- Maximise RM Finance
- Transactions > Income
- Enter the Income Source of INC001 <Tab>
- <Tab> to accept the default date
- Enter the total of 1490<Tab>
- Enter the Reference of B00005 < Tab>
- Enter the Batch Ref. of B00005<Tab>
- Enter the detail Hire of Facilities Hall Hire <Tab>
- Enter the Budget Code C1705 <Tab>
- Enter the Line total 550 <Tab>
- Enter the Tax code 1



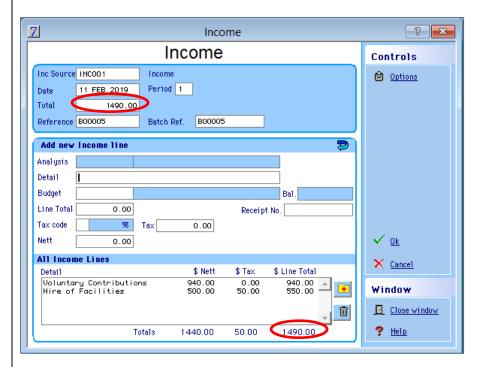
<Tab> twice



Continue entering information for the Voluntary Contributions



• <Tab> to drop the line to the lower window



- Check that the line total mataches the total in the top Income window
- Click 🗸 👊
- Click **OK** to the Cheque Account
- Click Yes to batch the transaction

## Step 2 - Check the Batched Transactions Report





- Select the Batched Transactions report
- Include Income Transaction Types and select the Cheque Account
- Click Print

Posting Detail		Type	<u>Date</u>	Nett	<u>Tax</u>	Total \	/oucher
B00005 INC001 C1700 C1705 Cheque Account Hire of Facilities Ref B00005	Income Fees from Facilities Hire Hire of Facilities	INC	11 FEB 2019	500.00	50.00 1	550.00	СІ
B00005 INC001 C1000 C1001 Cheque Account Voluntary Contribut Ref B00005	Income Contributions Secondary Voluntary Contributions 8 ions	INC	11 FEB 2019	940.00	0	940.00	СІ
Key INC Income	VC Income Correction		otal Income	.nto	Nett 1440.00	_	Gross 90.00

ACR	Income Expenditure Accrual Creditor Budget Allocation Journal Transfer	PRE DBT VIR	Income Correction Expenditure Correction Prepayment Debtor Budget Virement Internal Charge	Total Income Budget Amendments Expenditure Against Budget Internal Charging Journal Transfers	Nett 1440.00 0.00 0.00 0.00 0.00	Gross 1490.00
-----	---	-------------------	---	---	---	------------------

- Check the batched transactions report against the receipts summary making sure that the correct budget and analysis codes have been entered and the correct GST codes used
- Close the batched transactions report

### Step 3 – Edit the Batch if necessary

#### Transactions > View/ Post Batch > Income

- Display batch B00005
- Highlight batch B00005 and click Edit
- Select the line that needs editing in the All Income Lines section of the screen
- Edit the required field
- <Tab> to clear the Edit Selected Income Lines section of the screen
- Click ✓ □k >OK

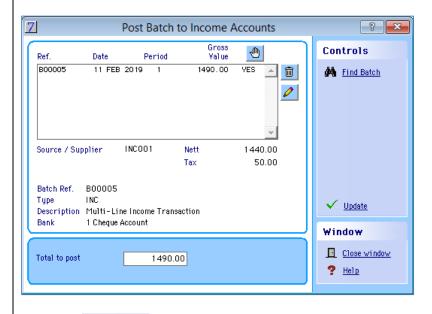
## Step 4 - Post the Batch

#### Transactions > View/Post Batch > Income

• Enter B00005 **Display** 



Click Select All



● Click <u>Update</u>

Click Yes to post the selected items



- Close RM Finance
- Click Yes to Quit and NO to the Safe Backup message



## 18 Follow-up of Unpaid Debts

There are a number of reports within the system which can be used to assist with the follow up of unpaid debts.

Show Outstanding Amounts

## 18.1 Outstanding Billing Items

## 18.1.1 Printing Outstanding Items from the Billing Items batch

Outstanding billing items can also be identified by looking at the billing items batch.

## **Activity: Print List of Outstanding Billing Items**

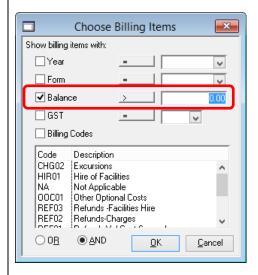
Print a list of outstanding billing items in the School Year Book batch.

## RM Billing > Billing Items

- Double-click on the School Year Book batch
- Click on the Batch Billing Items tab
- **Click Show Outstanding Amounts**

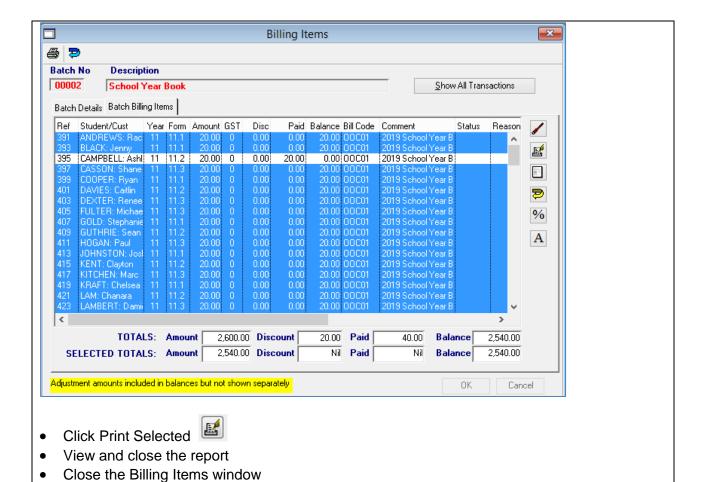


- Click on the Filter Icon
- Select Balance > 0.00



Click OK

All the Items with a Balance > \$0 will be highlighted



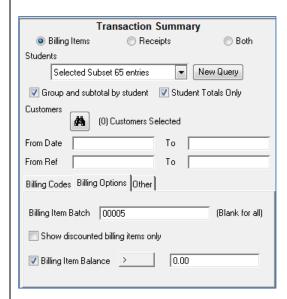
Note: This report will always list the individual billing items. If you have multiple Tied Billing Items, the Transaction Summary report (as detailed below) allows the overall totals per student to be displayed.

# **Activity: Print the Transaction Summary Report for a Batch**

Print a report which lists all students who have not paid in full for the Camp.

#### RM Billing > Reports

- Open the Transactional Reports folder
- Click on Transaction Summary
- Click New Query
- Use the find tool to select all the **Year 11** students (a form group can be selected if required)
- Place a tick in the Student Totals Only box
- Delete the default dates
- Click on the Billing Options tab
- Type an asterisk (\*) in the Billing Item Batch field and press <Tab>
- Select the batch for the Year 11 Camp
- Place a tick in the Billing Item Balance box
- Click on the equals sign (=) and select the (>) operator from the list



- Click Print
- View the printed report detailed on the next page
- Close the report

## West Coast District High School

Transaction Summary

Search Criteria

Billing Items only
Billing Item Batch: Year 11 Camp
Billing Item Balance > \$0.00

65 Students Selected



Ref	Date	Rec #	#	Туре	Status	Bill Code	Amt	GST	Disc	Bal	Student/Cust	Description	Reason	Operator
	Duto	110011	_	.,,,,	Otatao	D.III 0000	74111		2,00		Ottadoni Codot	Docompani	nousen	oporator
Totals	for AND	REWS: Ra	cha	iel			\$300.00	\$13.64	\$0.00	\$300.00	- -			
Totals	for BLA	CK: Jenny					\$300.00	\$13.64	\$0.00	\$300.00	-			
Totals	for DAV	IES: Caitlii	n				\$300.00	\$13.64	\$0.00	\$300.00	-			
Totals	for FUL	TER: Micha	ael				\$300.00	\$13.64	\$0.00	\$300.00	-			
Totals	for GOL	D: Stepha	nie				\$300.00	\$13.64	\$0.00	\$300.00	-			
Totals	for GUT	HRIE: Sea	n				\$300.00	\$13.64	\$0.00	\$300.00	-			
Totals	for JOH	NSTON: J	osh				\$300.00	\$13.64	\$0.00	\$300.00	-			
Totals	for KEN	T: Clayton					\$300.00	\$13.64	\$0.00	\$300.00	-			
											_			

- To see the three billing items for each student uncheck the **Student Totals Only** checkbox
- Click Print

## West Coast District High School

Transaction Summary

Search Criteria

Billing Items only Billing Item Batch: Year 11 Camp Billing Item Balance > \$0.00 65 Students Selected



Ref	Date	Rec#	Туре	Status	Bill Code	Amt	GST	Disc	Bal	Student/Cust	Description	Reason
ANDI	REWS: R	achael										
1165	01/02/19		DR		CHG03	\$100.00	\$0.00	\$0.00	\$100.00		2019 Camp Activities	
1166 1167	01/02/19 01/02/19		DR DR		CHG03 CHG03	\$50.00 \$150.00	\$0.00 \$13.64	\$0.00 \$0.00	\$50.00 \$150.00	ANDREWS: Rachael ANDREWS: Rachael	2019 Camp Transport 2019 Camp Food	
Totals	for ANDRE	WS: Rac	hael			\$300.00	\$13.64	\$0.00	\$300.00	_		
BLAC	CK: Jenny	y										
1168	01/02/19		DR		CHG03	\$100.00	\$0.00	\$0.00	\$100.00		2019 Camp Activities	
1169 1170	01/02/19 01/02/19		DR DR		CHG03 CHG03	\$50.00 \$150.00	\$0.00 \$13.64	\$0.00 \$0.00	\$50.00 \$150.00	BLACK: Jenny BLACK: Jenny	2019 Camp Transport 2019 Camp Food	
Totals	for BLACK	: Jenny				\$300.00	\$13.64	\$0.00	\$300.00	_		

- View and close the report
- Close the reports window



#### 18.1.3 Summary Aged Debt Lists

This report is another useful way of identifying outstanding debtors. This report will display a list of Students or Customers (there is a separate report for each) who have an outstanding balance greater than zero. The amounts owing are classified into current, 30, 60 and 90+ day categories.

# **Activity: Print a Summary Aged Debt List**

Print a Summary Aged Debt List for Students.

## RM Billing > Reports

- Open the Financial Reports folder
- Click on Summary Aged Debt List Students
- Click **New Query**
- Use the find tool to select the Year 11 students on the current roll
- Click Print
- View and close the report

# West Coast District High School

Summary Aged Debt List as at 12/02/19 - Student based



Student Name	Year	Form	Debtor	Current	30 Days	60 Days	90+ Days
ANDREWS: Rachael	11	11.1	Mrs M Andrews	\$660.00	\$0.00	\$0.00	\$0.00
BLACK: Jenny	11	11.1	Mrs Penelope	\$660.00	\$0.00	\$0.00	\$0.00
CASSON: Shane	11	11.3	Black Mrs Shirley Casson	\$435.00	\$0.00	\$0.00	\$0.00
COOPER: Ryan	11	11.1	Mrs J Cooper	\$360.00	\$0.00	\$0.00	\$0.00
DAVIES: Caitlin	11	11.2	Mr Ralph Davies	\$635.00	\$0.00	\$0.00	\$0.00
DEXTER: Renee	11	11.3	Mr S Dexter	\$435.00	\$0.00	\$0.00	\$0.00
FULTER: Michael	11	11.3	Mr M Fulter	\$335.00	\$0.00	\$0.00	\$0.00
GOLD: Stephanie	11	11.1	Mr M Gold	\$660.00	\$0.00	\$0.00	\$0.00
GUTHRIE: Sean	11	11.2	Mr D Guthrie	\$635.00	\$0.00	\$0.00	\$0.00
HOGAN: Paul	11	11.3	Mrs T Hogan	\$435.00	\$0.00	\$0.00	\$0.00
JOHNSTON: Josh	11	11.1	Mr G Johnston	\$660.00	\$0.00	\$0.00	\$0.00
KENT: Clayton	11	11.2	Mr R Kent	\$335.00	\$0.00	\$0.00	\$0.00
KITCHEN: Marc	11	11.3	Mrs K Kitchen	\$435.00	\$0.00	\$0.00	\$0.00

Close the reports window

Note: A Summary Aged Debt List for Customers can also be produced from the same section using the Customer report

## 19 Notes

It may be useful at times to record certain information relating to students or parents regarding payment of accounts. Attached to each student record is a 'Notes' tab that can be used for this purpose.

### 19.1.1 Entering Notes for Students

## **Activity: Enter Student Notes**

Record the following notes for each student listed below.

Name	Subject	Details
Bradley Uifelean	Charges	Mrs Uifelean rang to say she will pay after she
		receives her tax refund.
Michael Fulter	Charges	Mr Fulter rang to say that he will pay for the camp by
		the end of next week.
Jonathon Depete	Contributions	Mr Depete rang to say that he will not pay for the
		remainder of the costs as they are voluntary.
Bradley Uifelean	Charges-Camp	Mrs Uifelean rang to say that Bradley's grandparents
-		will be paying for the camp.

### RM Billing > Students

- Double-click on Bradley Uifelean
- Click on the Notes tab
- Click Add a note



- <Tab> to accept today's date
- Type Charges as the subject
- Enter the **details** from the above table in the lower window
- Click OK to save
- Highlight the note
- Click Edit



- Add to the details 'Tax refund expected later this term'
- Click **OK**
- Right click on the Surname Field and enter next name
- Continue adding notes for the students in the table above

To View an individual's notes, click on the Printer when in the Notes window





- View and close the printed notes list
- Click Return to View

Note: Notes can be deleted by clicking the



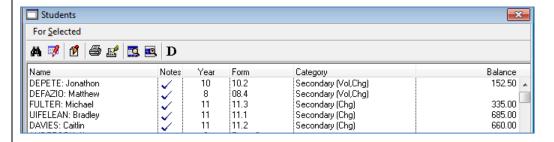
#### **Viewing Student Notes**

Student Notes can be viewed and printed from the Student window. An option is available to select a date range if searching for notes outside of the current date or to enquire as to when the notes were originally recorded.

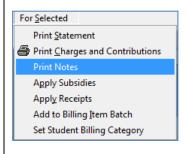
## **Activity: Print Student Notes**

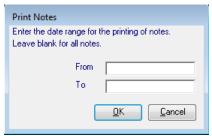
#### RM Billing > Students

Click on the Notes header twice to bring all the students with notes to the top of the list



- Highlight all the students with Notes
- Choose For Selected and Print Notes





- Enter a date range for the current month
- Click OK
- Repeat without entering a date range
- Click **OK** and all notes are displayed
- View the Notes Report and close

# West Coast District High School Student Notes Report



Date Subject Detail

DEPETE: Jonathon Year: 10 Form: 10.2

12 FEB 2019 Contributions Mr Depete rang to say that he will not pay for the remainder of the

costs as they are voluntary. SH

DEFAZIO: Matthew Year: 8 Form: 08.4

26 FEB 2019 Centrepay Payments Carole Defazio (Matthew's mother) rang to advise that she would

be making payments for Matthew's fees through Centrepay. DM

FULTER: Michael Year: 11 Form: 11.3

12 FEB 2019 Charges Mr Fulter rang to say that he will pay for the camp by the end of

next week. DM

UIFELEAN: Bradley Year: 11 Form: 11.1

13 FEB 2019 Charges Mrs Uifelean rang to say she will pay after she receives her tax

refund. SH

Mrs Uifelean rang to say that Bradley's grandparents will be

paying for the camp. SH

DAVIES: Caitlin Year: 11 Form: 11.2

28 FEB 2019 Payment Plan Caitlin's Mum has requested a Payment Plan to be set up for

payments of Caitlin's charges for 2019. SH

The school has made an agreement with Mrs Davies regarding Cailtlin's fees. Anne Davies has set up a fortnightly direct debit of \$20. School to advise Anne when all Caitlin's charges are paid

so she can then cancel the direct debit payments. SH



# 20 Exporting to RM Finance

Exporting to RM Finance allows schools to export their Billing Receipts into RM Finance. Once the Export function is enabled, it cannot be disabled, therefore this function should not be turned on until after consultation with the school's Senior Finance Consultant.

The following steps must be completed in conjunction with the Financial Services and Support Directorate before the Export Function is enabled:

• All RM Billing receipts batches must be closed and all transactions posted to RM Finance.

- The EPA Billing receipts batches must be closed and reconciled to the Gateway summary
- All receipt batches must balance to the banking
- The 'Print Re-Allocation Transaction Report' must be printed directly to the printer for transactions to be marked as posted in RM Billing. This report is then used to enter the data into RM Finance
- The RM Billing unallocated credit listing and the RM Finance N3199 Billing Suspense Account must balance.

Once confirmed by the School's Senior Finance Consultant, the Export to RM Finance function may be turned on

## **IMPORTANT:**

Once the Export to RM Finance in enabled, it cannot be disabled. Secondary schools MUST NOT turn on the Export function until after consultation with the school's Senior Finance Consultant.

All receipts (except Government Subsidies) which are entered into RM Billing need to be processed in RM Finance where the reconciliation will take place. Once the Export function has been enabled, the manual input of receipts batches into RM Finance is no longer required. Once the banking has been finalised, the Export to RM Finance utility will transfer the contents of the selected batches into RM Finance. As the batch is exported, it is automatically closed, so new banking batches would need to be created to hold further takings.

The same first steps as carried out for the manual input need to be carried out for the automatic export

- Print the Daily Banking Summary
- Print the Receipts Summary (Detailed Report)

Once the Daily Banking and Receipts Detailed Summary have been printed, the Export to Finance procedure can be initiated.



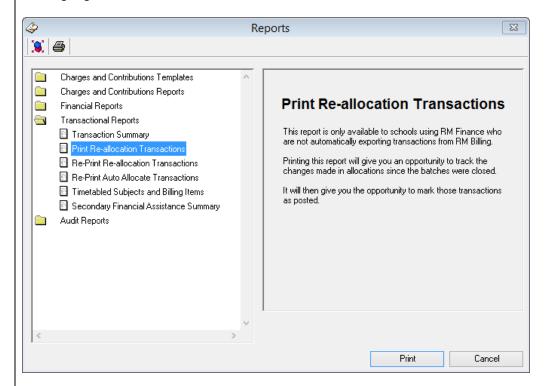
## 20.1 Re-Allocation Report

Before we can enable Export to RM Finance, there are transactions (receipts and re-allocations) created when importing and allocating the Clothing Allowance batch that need to be marked as posted. The software will not allow the Export Function to be turned on unless these transactions have been finalised.

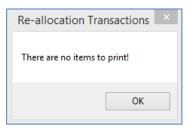
# **Activity: Run Re-Allocation Report**

#### RM Billing > Reports

- Open the Transactional Reports folder
- Highlight Print Re-allocation Transactions

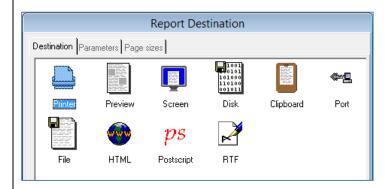


Click Print

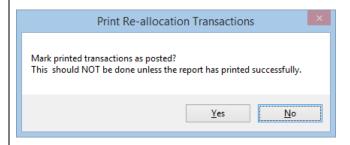


There should be no re-allocation items to print.

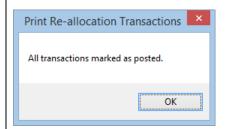
Note: When running this report at school, it must be sent directly to the Printer to mark transactions as Posted.



- Click OK
- Click Yes to the Print Re-allocation Transactions message



· Click OK to the final message



This process produces two reports, a Detailed Report and a Totals Only Report (See samples on the next page). These would normally be used to enter the necessary transactions into RM Finance.

Note: If this report is not sent directly to a printer, the following message will display.



## **Sample Re-allocation Reports**

# West Coast District High School



Ref	Rec #	# Batch #	Code	Date	Student/Cust Name	Year	Form	Chq#	Refund To	Amount	GST
Billin	na Co	de CHG01	Uppe	r School Cha	arges						
	Code										
1167	7	B00002	CHG01		MARONEY: David	11	11.3			\$ 15.00	\$ 0.00
1167	7	B00002	CHG01		MARONEY: David	11	11.3			\$ 100.00	\$ 0.00
Buc	dget:	C1051	Ana	llysis: C1050	Totals for	GST	code 0			\$ 115.00	\$ 0.00
		C1051 de SUS		lysis: C1050		GST	code 0			\$ 115.00	\$ 0.00
Billin		de SUS				GST	code 0			\$ 115.00	\$ 0.00
Billin	ng Co	de SUS				GST o	07.1			\$ 115.00	\$ 0.00
Billin GST (	ng Code	de SUS	Suspe		nt						
Billin GST ( 1165 1166 1167	ng Code	de SUS 8 B00002 B00002 B00002	Suspe SUS SUS SUS		BANDY: Brandy	7	07.1 08.1 11.3			\$ 115.00 \$ 115.00 \$ 115.00	\$ 0.00 \$ 0.00 \$ 0.00
Billin GST ( 1165 1166 1167	5 6 7 7	8 B00002 B00002 B00002 B00002	Suspe SUS SUS SUS SUS		BANDY: Brondy BANDY: Tamara MARONEY: David MARONEY: David	7 8 11	07.1 08.1 11.3 11.3			\$ 115.00 \$ 115.00 \$ 115.00 \$ 15.00	\$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00
Billin	ng Code	de SUS 8 B00002 B00002 B00002	Suspe SUS SUS SUS		BANDY: Brandy BANDY: Tamara MARONEY: David	7 8 11	07.1 08.1 11.3			\$ 115.00 \$ 115.00 \$ 115.00	\$ 0.00 \$ 0.00 \$ 0.00

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Re-allocation	Transactions (1	Totals Only)		FORSE SORE	
				Amount	GST
Billing Code CHG01	Upper School Charges	3			
GST Code 0					
Budget: C1051	Analysis: C1050	Totals for GST code 0		\$ 115.00	\$ 0.00
	1				
Billing Code SUS	Suspense Account				
GST Code 8					
Budget: N3199	Analysis: N3100I	Totals for GST code 8		\$ 230.00	\$ 0.00
			Total for Report:	\$ 345.00	\$ 0.00

## 20.2 Automatic Export of Receipts to RM Finance

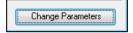
Schools may turn on the Export to RM Finance after consultation with the school's Senior Finance Consultant.

## **Activity: Enable Export to RM Finance**

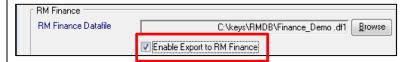
We have now received permission from the school's Senior Finance Consultant to turn on the Export to RM Finance function.

#### **RM Billing > Parameters > Billing Parameters**

Click Change Parameters



Place a tick in the Enable Export to RM Finance check box



Click **OK** to save

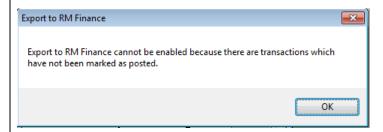


- Click Yes to enable the link
- Close the Parameters window
- Close the Billing Parameters window

## **WARNING**

Once the 'Enable Export to RM Finance' function has been turned on, it cannot be disabled. This function must not be turned on until you are sure you are ready to begin exporting automatically and permission has been granted by the school's Senior Finance Consultant.

Notes: When attempting to enable the link to RM Finance, the following message may be displayed



To correct the error check the following:

All Receipt Batches have been closed and transactions marked as posted, as outlined in these notes.

All Re-allocation transactions have been printed directly to the printer and marked as posted, as outlined in these notes

Close RM Finance and re open it.

# 21 Receipting after Export to RM Finance enabled

There is no change to the receipting process once the Export to RM Finance is enabled. If the banking batches have been closed, new batches must be opened to hold any further receipts.

# **Activity: Open new Receipt Batch**

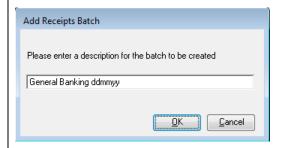
As the General Banking batch was closed and the receipts entered into RM Finance, a new General Banking batch must be opened to hold any further receipts that are received.

Create the following receipt batch using today's date:

General Banking dd.mm.yy

#### RM Billing > Receipts

- Click Add
- Enter the description and today's date



Click OK to save

Note: An Electronic Funds Transfer batch may also need to be created, but for training purposes today, we will only open a General Banking batch

## 21.1 Enter Receipts after RM Export enabled

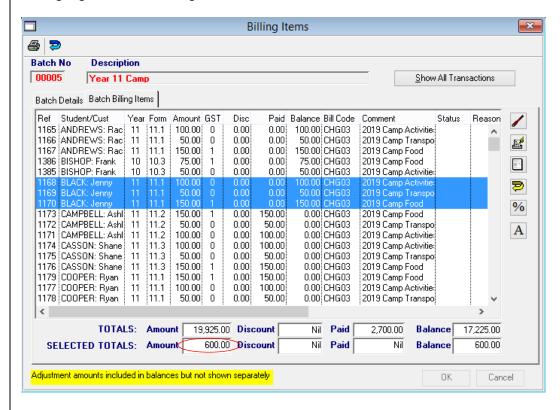
# **Activity: Entering Receipts**

The following students have all paid in full for their camp charges. They have paid by cheque. Enter these receipts in bulk via the Batch Billing Items batch

Name	Payment Type	Amount Paid
Jenny Black	CH	300
Josh Johnston	CH	300
Total Amount Paid		600

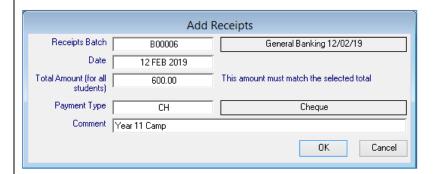
#### RM Billing > Billing Items

- Double click on the Year 11 Camp batch
- Click on the Batch Billing Items tab
- Click
   Show Outstanding Amounts
- Click on the Student/Cust column heading to sort the list
- · Highlight all three billing items for the above students

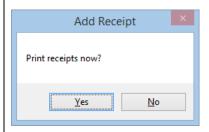


Note: The Selected Totals Amount should match the total combined amount being paid.

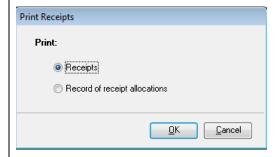
- Click Add Receipts for the selected billing items
  - Enter the **General Banking** receipts batch or press <Tab> for a list
- Type in the total amount for all students of 600 (this is the selected total)
- Enter the payment type of Cheque or press <Tab> for a list
- Enter a comment



Click OK



Click Yes



- Choose Receipts
- Click OK and OK to print to screen
- View and close the receipts

# **Activity: Review of Entering Receipts via the Billing Items Batch**

Use the same method to enter receipts for these students who have paid for their School Year Book by Cash. Print the receipts to the screen.

Name	Payment Type	Amount Paid
Amber Luong	Cash	20
Blake McLaren	Cash	20
Mitchell Melville	Cash	20
Total Amount Paid	_	60

## 21.2 Export to RM Finance

The latest Receipts Batch can now be exported to RM Finance. RM Finance should be closed before exporting batches.

# **Activity:**

## RM Billing > Receipts

- Highlight the General Banking Batch
- Go to For Selected > Print Daily Banking

# West Coast District High School Daily Banking Summary 12/02/2019



Rec#	Amount	Rec'd From	Student Name	Details	Batch #	Status
CASH						
28	\$ 20.00	Mrs A Luong	LUONG: Amber	School Year Book	B00006	
29	\$ 20.00	Mrs E McLaren	MCLAREN: Blake	School Year Book	B00006	
30	\$ 20.00	Mr H Melville	MELVILLE: Mitchell	School Year Book	B00006	
Total (	Cash	\$ 6	0.00			
CHEQU	IE					
26	\$ 300.00	Mrs Black	BLACK: Jenny	Year 11 Camp	B00006	
27	\$ 300.00	Mr G Johnston	JOHNSTON: Josh	Year 11 Camp	B00006	
Total (	Cheque	\$ 60	0.00			
Total f	or Cash and C	Cheques	\$ 660.00			
Total fo	or Report:		\$ 660.00			

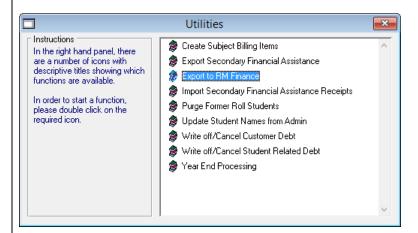
• Add to the Batch Register

					For the	month of	
							BANK RELATED
		Refere	nce No				
Batch No	Date/Date Export			Type of Batch* [C] Cheque [E] EFT [B] BRay	Bank A/C 1, 2, 3	Income Receipts (INC)	Expend Payments (ESP)
B00004				GB	1	4845	
B00005				EF	1	1490	
B00006				GB	1	660	

- Go to For Selected > Print Receipts Summary
- Print the Detailed Receipts Summary

## **RM Billing > Utilities**

• Double Click on Export to RM Finance



Click Yes to the message



Highlight the General Banking batch and click OK



- Click OK to the Printer
- Click OK to Export Complete

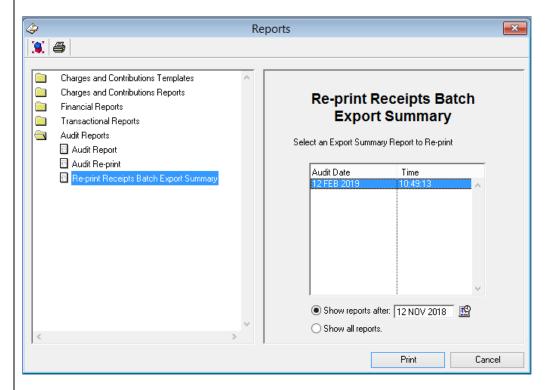


Note: The Export process will automatically close the Receipts Batch.

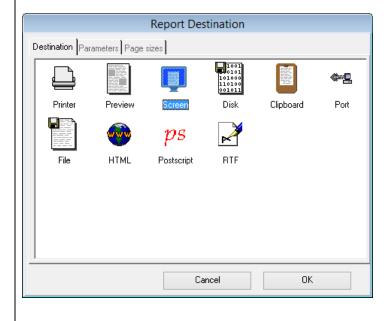
The Batch Export Summary will be sent directly to the Printer. Exports Summaries can be Re-Printed from Reports if required.

## RM Billing > Reports

- Open the Audit Reports folder
- Highlight the Re-print Receipts Batch Export Summary



- Highlight the Export Summary and click Print
- Click OK to send the report to the screen



## **Batch Receipt Export Summary Report**

This report will print automatically when the Export is processed. It must be printed and signed by the Principal as well as all Daily Banking Summary Reports and Detailed Receipt Summary Reports for each batch.

West Coast District High 1120 Hay Road PERTH Western Australia 6005 ABN: Not Specified Receipt Batch Export Summary 12 FEB 2019 10:49:13 Re-printed Batch Code Description Date Created Date Last Updated Open **Batch Total Batches Not Exported** No Batches 0.00 0.00 **Batches Exported** B00006 YES 660.00 General Banking 12/02/19 12/02/2019 12/02/2019 660.00



## 21.3 Update the Exported Batch in RM Finance

The exported Receipts batch can now be checked and updated in RM Finance.

## **Activity**

#### **RM Finance > Transactions**

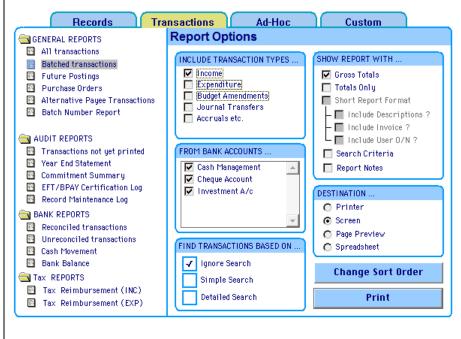
- Open RM Finance
- Log in as Manager Corporate Services and Keys





Click on Reports on the Transactions Menu Transactions

Select Batched Transactions and Income



Click Print

## • View and close the Batched Transaction Report

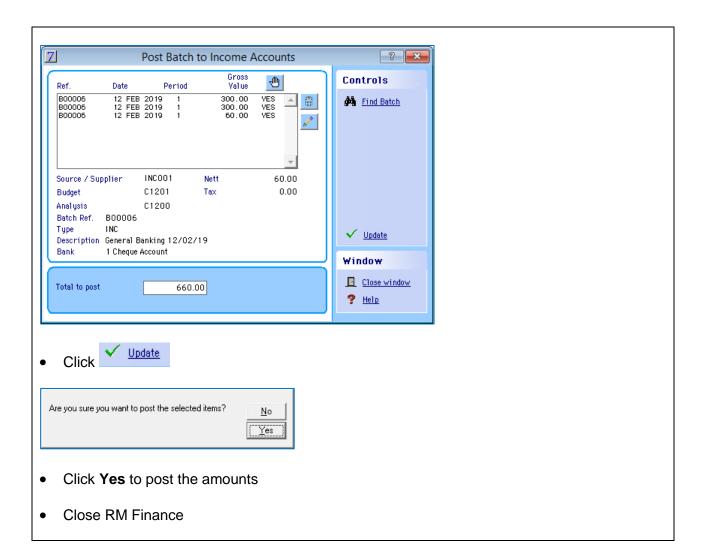
Posting Detail		Туре	<u>Date</u>	<u>Nett</u>	<u>Tax</u>	Total V	<u>oucher</u>
C1180	Income Yr 11&12 Extra Cost Optional Charge School Camps 2/19	INC	12 FEB 2019	300.00	0	300.00	а
C1180	Income Yr 11&12 Extra Cost Optional Charge School Camps 2/19	INC	12 FEB 2019	272.72	27.28 1	300.00	СІ
C1200	Income Personal Items and Other Services Other Optional Costs 2/19	INC	12 FEB 2019	60.00	0	60.00	СІ

#### Post the Batch

- Click View/Post Batch on the Transactions Menu
- Select Income
- Enter B00006 in the Batch Ref
- Click Display



Click on



# 22 Correcting Errors/Making Adjustments

At times it may be necessary to correct an error made when entering a billing item or a receipt. Alternatively it may be necessary to make some type of an adjustment to a billing item or a receipt due to a change in circumstances.

The table below outlines the different adjustment options which are available for billing items and receipts.

	Billing Items		Receipts
Reversal	This will create an opposite (reversal) transaction thereby 'cancelling out' the billing item.  Used to correct an error (billing item should not have been created)  Used when a student should no longer be charged for an item (e.g. billed for Camp but now not going)	Reversal	This will create an opposite (reversal) transaction thereby 'cancelling out' the receipt.  Used to correct an error Used for cheques that are not cleared Used for EFTPOS payments that have failed  (Note that Billing item balances will be reinstated.)
Adjustment	This will create an adjustment transaction for the adjustment amount entered. This effectively reduces the amount of the billing item by the adjustment amount.  Mid Term Enrolments  Subject changes when billing for a completed portion  Note: An alternative method could be to reverse the item and then add a new billing item for a lower amount.	Refund	Used to refund amounts that have already been paid.  Used when money needs to be returned (refunded) to the parent or customer  The associated billing items will be adjusted automatically so that the parent no longer owes the money.
Write-Off	This will create an opposite write-off transaction to negate the amount still owing on the billing item thereby 'cancelling out' the billing item.  Used at the end of the year to write-off debts that will not be recovered (in accordance with the Department's write-off policy)		

Note: The write-off procedure will be covered at the end of this training course.

#### 22.1 Transaction References and Reasons

#### 22.1.1 Reasons

If a transaction has been modified in some way (i.e. discounted, reversed, adjusted, written off or cancelled) then the reason field will begin with standard system-generated text (as shown below) followed by the reason entered by the operator.

<u>Types (for Billing Items).</u> Valid Types for Billing Items are **DR** (Debit), **RV** (Reversal), **AD** (Adjustment)

For Billing Items and their related transactions, reasons will begin with the following standard text.

Type	Transaction	Reason begins with
DR	Original transaction reversed	Reversed -
RV	Reversal transaction created (RV)	Reversal -
DR	Original transaction adjusted by user	Adjusted -
AD	Adjustment transaction created (AD) (user initiated)	Adjustment -
DR	Original transaction adjusted by refund	Refunded -
AD	Adjustment transaction created (AD) by refund	Refund -
DR	Original transaction discounted	Discounted -
DR	Original transaction written off	Written off -
AD	Adjustment transaction created for writeoff	Writeoff -
DR	Original transaction cancelled	Cancelled -
AD	Adjustment transaction created for cancellation	Cancellation -

<u>Type (for Receipts).</u> The transaction/payment type. Valid types for receipt related transactions are – All Valid Payment Types - **RF** (Refund) and **RV** (reversal).

For Receipts and their related transactions, reasons will begin with the following standard text.

Туре	Transaction	Reason begins with
The payment type	Original transaction reversed	Reversed -
RV	Reversal transaction created	Reversal -
The payment type	Original transaction refunded	Refunded -
RF	Refund transaction created	Refund -

#### 22.1.2 Reference Number

When a billing item is entered into RM Billing, a reference number is automatically applied to the billing item. In the table below, the 3 reference number items apply to the tied camp billing items.

	Date				Disc	Paid	Balance	Bill Code	Batch#	Comment
1426	2 FEB 2019	DR	100.00	0	0.00	0.00	100.00	CHG03	00005	2019 Camp Activities
1427	12 FFR 2019	DB	50.00	0	0.00	0.00	50.00	CHG03	00005	2019 Camp Transport
1428	2 FEB 2019	DR	150.00	1	0.00	0.00	150.00	CHG03	00005	2019 Camp Food

When a billing item is reversed, it is reflected in two lines.

Ref	Date	Туре	Amount	GST	Disc	Paid	Balance	Bill Code	Batch#	Comment	Status	Reasor
1426	2 FEB 2019	DR	100.00	0	0.00	0.00	100.00	CHG03	00005	2019 Camp Activities (	R: 1429	Rev
1427	12 FEB 2019	DR	50.00	0	0.00	0.00	50.00	CHG03	00005	2019 Camp Transport		
1428	12 FEB 2019	DR	150.00	1	0.00	0.00	150.00	CHG03	00005	2019 Camp Food		
1429	12 FEB 2019	RV	-100.00	0	0.00	0.00	-100.00	CHG03	00005	2019 Camp Activities	V: 1426	Rev

In the first line, the original transaction (1426) has a status of R: (Reversed), followed by a corresponding reference number 1429, showing that a reversal has taken place. The Reversal Transaction (1429) is displaying a status of V: 1426, which is a cross reference to the original transaction reference number. This cross reference is particularly useful if there are multiple reversals, as it enables the user to match the original billing item to the reversed billing item using the transaction reference number.



## 23 Billing Item Reversals

## 23.1 Billing Item Reversals via Student Records

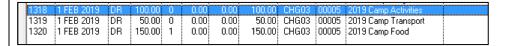
A billing item can be reversed if it has been entered in error, or if the student should no longer be charged for that item.

## **Activity: Reverse a Billing Item**

All the Year 11 students have been billed for the camp. We have now received notification that Donna Ravat is unable to attend as she has broken her arm. As she should no longer be charged for the camp, all of her camp-related billing items will need to be reversed.

#### RM Billing > Students

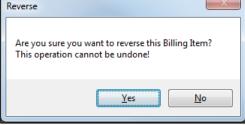
- Double-click on Donna Ravat
- Click on the Billing Items tab
- Highlight the first Camp billing item



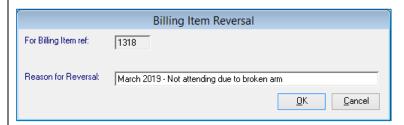
• Click Reversal



**Reversal** 

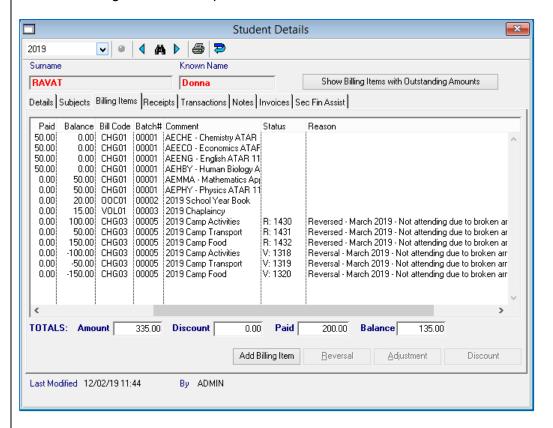


- Click Yes
- Enter the current **month**, **date** and **reason** (e.g. 'March 2019 Not attending due to broken arm')



- Highlight the reason and <Ctrl> + C to copy the reason for use in the next reversals
- Click OK

- A reversal transaction is created and both transactions now have a status and a reason
- Repeat the above process to reverse the second and third camp billing items for Donna Ravat using <Ctrl> + V to paste the reason



• Keep this window open

## 23.2 Timetabled Subject Changes

Once the actual billing items have been created for Timetabled Subjects (via Utilities > Create Subject Billing Items) for a student, any subject changes made after that point in time will need to be reflected in RM Billing.

The process for handling timetable changes in RM Billing involves:

- Reversing the old subject billing item
- Adding the new subject billing item

Note: To change the subject preferences is the task of the Timetabler at your school. However, for the purposes of this training course we will need to change the subject preferences ourselves.

## **Activity: Updating Subject Changes**

Several of our students have changed Subjects. We will make the changes to their Timetable first and then review their Billing information.

Student	Subject Change (From)	Subject Change (To)
Sean Guthrie	Human Biology ATAR 11	Earth and Environmental Science
	(AEHBY_2))	General 12 (GTEES_1)_
Ashleigh Campbell	Human Biology ATAR 11	Earth and Environmental Science
	(AEHBY_2))	General 12 (GTEES 1)_
David Maroney	Modern History General 11	Geography ATAR 11 (AEGEO 1)
	(GEHIM_1)	

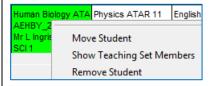
#### Change the subjects for the students in Timetabling

### **Timetabling > Student Course**

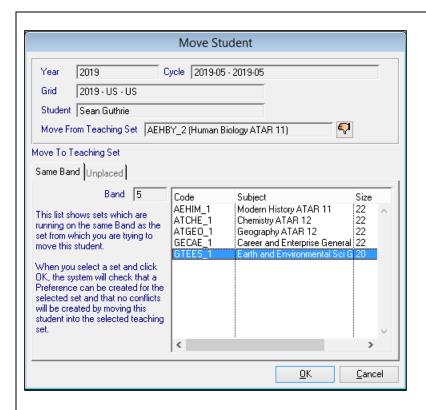
Ensure 2019 is showing in the drop down list



- Search for Sean Guthrie
- Search GUT,S
- Select the Grid tab under the Student's Name
- Right click on **Human Biology ATAR 11 (AEHBY\_2)**
- Choose Move Student

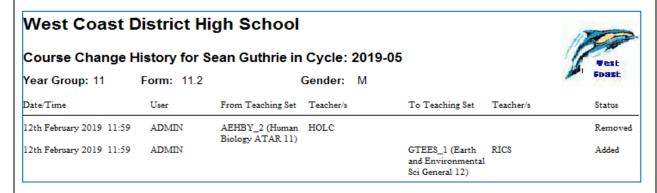


Select Earth and Environmental Science General 12 (GTEES\_1) and OK



- Select the **Preferences** tab
- Highlight his preference for Human Biology ATAR 11 in red
- Click **Delete**
- Click Yes
- Click View/Print Course Change History





Note: At school this report should be given to the person who will be making subject changes in the RM Billing module as Billing Items do not change automatically.

Repeat these Steps for:

Ashleigh Campbell- Human Biology ATAR 11 (AEHBY\_2) to Earth and Environmental Science General 12 (GTEES 1)\_) (Delete Human Biology ATAR 11 from her Preferences tab) David Maroney- Modern History General 11 (GEHIM\_1)) to Geography ATAR 11 (AEGEO 1) (Delete Modern History General 11 (GEHIM\_ 1 from his Preferences tab)

Close the Student Course Maintenance window

#### 23.2.1 Timetabled Subjects and Subject Billing Items Reports

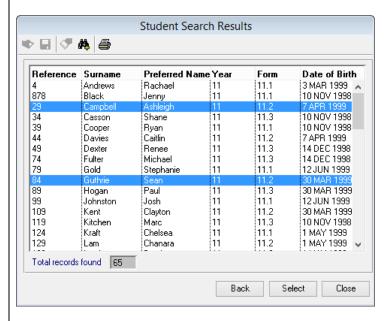
To assist in the management of student billing, users are able to produce reports which will compare a student's subject listing with their billing items. This allows users to easily identify subjects for which the student has not been billed or existing billing items for subjects which the student is no longer enrolled.

## **Activity: Print Timetable Subjects and Billing Items Report**

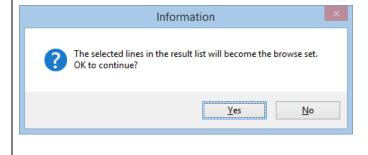
Changes to students' subject selections in Timetabling, has resulted in subjects with no billing items and billing items with no subject. We are able to generate a report which will identify such changes and assist in the management of student billing.

#### RM Billing > Reports > Transactional Reports > Timetabled Subjects and Billing Items

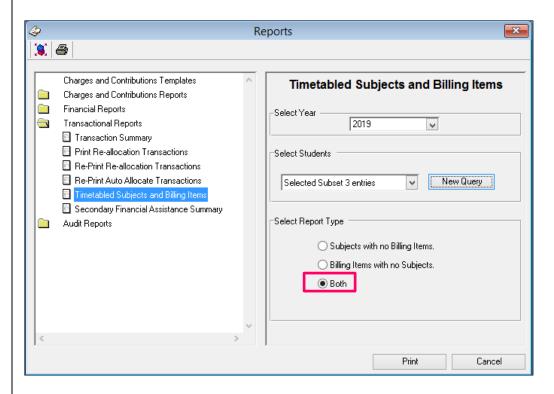
- Click on **New Query**
- Select Year 11 and click Find
- Highlight Ashleigh Campbell, Sean Guthrie and David Maroney



Click Select and Yes to select the three students



Ensure **Both** is selected



- Click on Print
- View the Report (see next page)

## West Coast District High School

## Subjects with no Billing Items Billing Items with no Subjects



Search Criteria Year: 2019 Selected Subset 3 entries

This report shows students who have "no system-created subject billing items for the listed subjects

and/or

\* no subjects for the listed system-created subject billing items (this report does not include billing items which have been reversed, adjusted, discounted or written-off)

Ref	Date	Amt	GST	Paid	Balance	Bill Code	Comment
Student:	CAMPBELL: Ashleigh		Year:	11	Form	: 11.2	
Billing Ite	ms with no Subjects						
16 Subjects	31 JAN 2019 with no Billing Items	50.00	0	50.00	0.00	CHG01	AEHBY - Human Biology ATAR 11 2019
11HR GTEES	Home Room 11 Earth and Environmen	tal Sci Gene	eral 12				
Student:	GUTHRIE: Sean		Year:	11	Form	: 11.2	
Billing Ite	ms with no Subjects						
58 Subjects	31 JAN 2019 with no Billing Items	50.00	0	0.00	50.00	CHG01	AEHBY - Human Biology ATAR 11 2019
11HR GTEES	Home Room 11 Earth and Environmen	tal Sci Gene	eral 12				
Student: MARONEY: David		Year:	11	Form	: 11.3		
Billing Ite	ms with no Subjects						
142 Subjects	31 JAN 2019 with no Billing Items	50.00	0	50.00	0.00	CHG01	GEHIM - Modern History General 11 2
11HR AEGEO	Home Room 11 Geography ATAR 11						

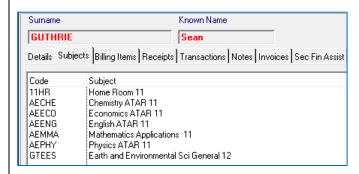
Close the Report



## **Activity: View Subjects List**

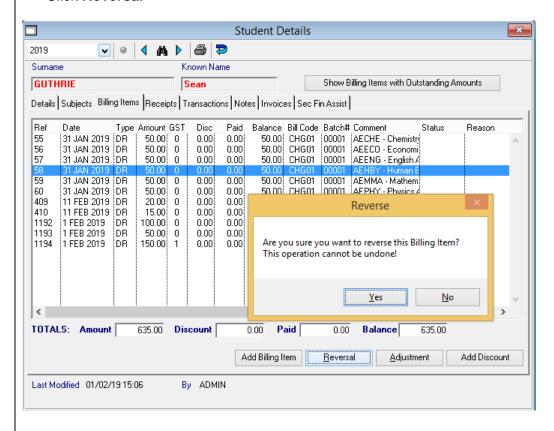
#### RM Billing > Students

- Double click Sean Guthrie
- Select the **Subjects** tab
- View the automatically updated subjects



The subject billing item for Human Biology ATAR 11 must be reversed and the new subject billing item for Earth and Environmental Science General 12 must be added for Sean Guthrie.

- Select the Billing Items tab
- Highlight the Human Biology ATAR 11 billing item
- Click Reversal



- Answer 'Yes' to the message
- Enter the **month**, **year** and **reason** (e.g. Month 2019 Moved to Earth and Environmental Science General 12)



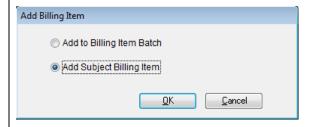
- Click on **OK**
- Sort by Reason
- View the reversed billing item

#### 23.2.3 Adding New Subject Billing Items

## **Activity: Add Subject Billing Item**

Add the subject billing item for Earth and Environmental Science General 12 to Sean Guthrie.

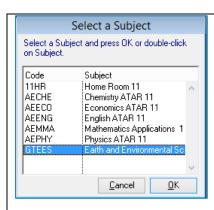
- Click Add Billing Item
- Choose Add Subject Billing Item



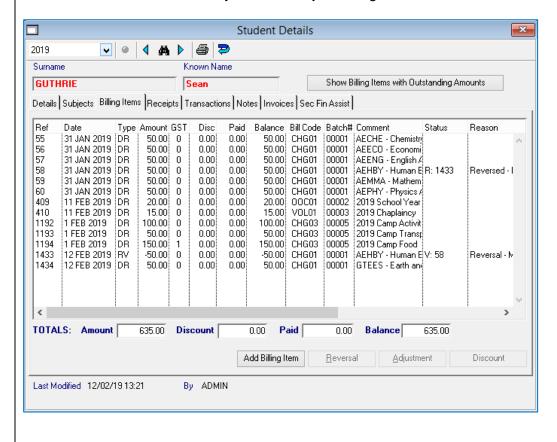
- Click OK
- Click **OK** to Billing Year **2019**

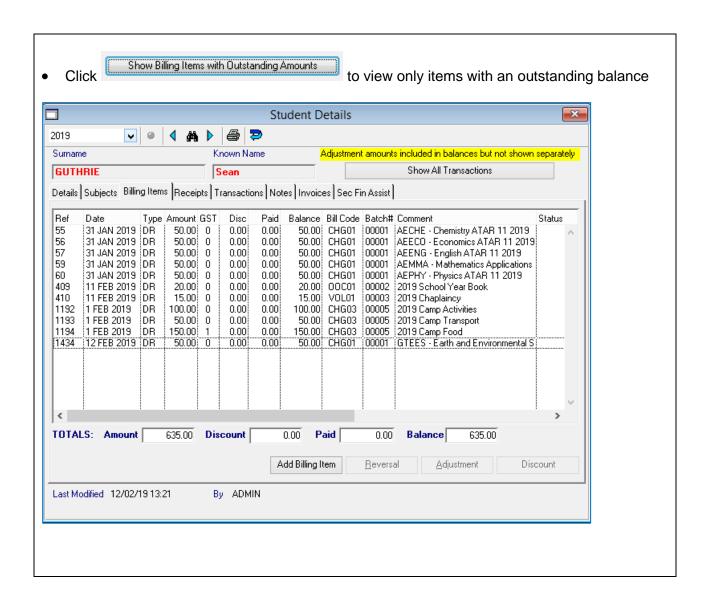


• Highlight Earth and Environmental Science General 12 in the list of subjects



Click OK and view the newly created subject billing item





## 23.3 Reversing Subject Billing Items which have been Receipted

## **Activity: Reverse Subject Billing Item**

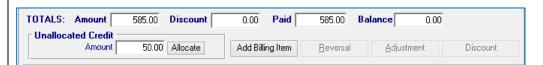
Ashleigh Campbell has already paid for her subject costs. She has also changed her subject choice from - Human Biology ATAR 11 (AEHBY\_1) to Earth and Environmental Science General 12(GTEES\_1)

#### RM Billing > Students

- Right click on Guthrie and type Campbell <Enter>
- Select the Receipts tab
- Click on the receipt for Balance of the account
- Check that Human Biology ATAR 11 has been receipted
- Click on the Billing Items tab
- Highlight Human Biology ATAR 11
- Click Reversal
- Click Yes
- Enter the month, year and reason for the Reversal and Click OK



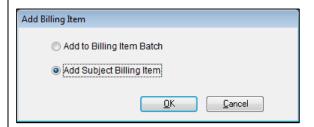
Check the Unallocated Credit amount for Ashleigh



This can be allocated once the new Subject Billing Item is added.

## **Activity: Add the Subject Billing Item**

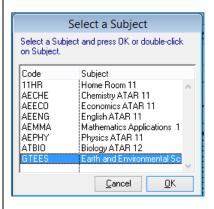
- Click Add Billing Item
- Select Add Subject Billing Item



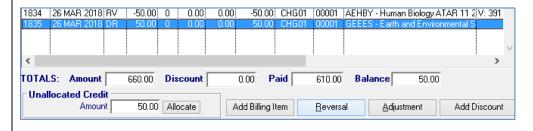
Click OK



- Click OK to the Billing Year of 2019
- Select Earth and Environmental Science General 12



- Click OK
- Highlight the Earth and Environmental Science General 12 billing item in the list



Click Allocate Enter 50.00 in the amount to allocate and click OK

## 23.4 Reversing Subject Billing Items paid via Government Subsidy

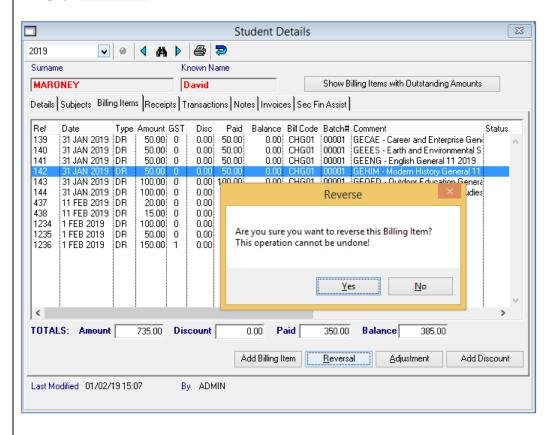
At times a student may have already paid for a subject or the subject may have been paid for by a government subsidy. It may be necessary to reverse this billing item and create a new billing item for a new subject. In this instance the receipted amount will become unallocated credit and must be manually allocated to a new billing item.

## **Activity: Reverse Subject Billing Item**

David Maroney's subject charge for GEHIM\_1 Modern History General 11 has been met by the Education Program Allowance. He has changed his subject choice to Geography ATAR 11 (AEGEO\_1)

#### RM Billing > Students

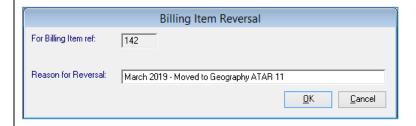
- Right click in the Red Surname field, type Maroney and <Enter>
- Select the Receipts tab
- Click on the receipt for the \$235 Imported Education Program Allowance
- View that GEHIM\_1 Modern History General 11 has been receipted
- Select the Billing Items tab
- Highlight the GEHIM\_1 Modern History General 11 Billing Item



Click Yes

Type the month, year and reason for reversal eg. Current month 2019 - Moved to **Geography ATAR 11** 

• Click **OK** 



• View the unallocated credit of \$50.00

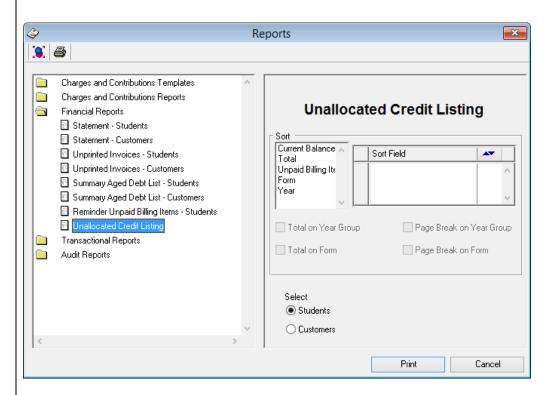


#### 23.4.1 Unallocated Credit Report -Government Subsidy

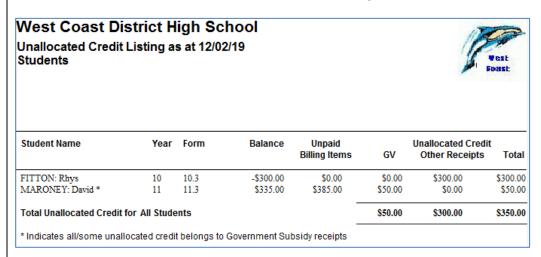
Any payment which has not been allocated against a billing item will become unallocated credit.

## **Activity: View the Unallocated Credit Listing Report**

RM Billing > Reports > Financial Reports > Unallocated Credit Listing



Click on Print to view the Unallocated Credit Listing



Note: An asterisk against any student indicates that a portion or all of this unallocated credit is a Government Subsidy.

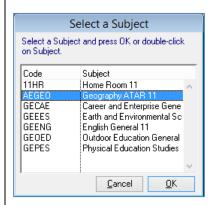
#### 23.4.2 Allocate GV Credit

David Maroney can have the Unallocated GV Credit allocated to his new Geography subject once the Subject Billing Item has been added.

## **Activity: Allocate GV Credit**

#### RM Billing > Students

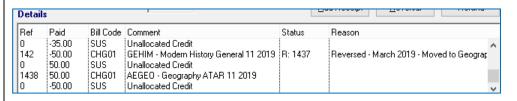
- Double click on David Maroney
- Select the Billing Items tab
- Click Add Billing Item
- Select Add Subject Billing Item > OK
- Click OK to the Billing Year of 2019
- Select (AEGEO) Geography ATAR 11 and click OK



- Highlight the Select ( AEGEO) Geography ATAR 11 Billing Item
- Click Allocate
- Enter the Amount to Allocate \$50.00



- Click OK
- Click Show Billing Items with Outstanding Amounts
- Click on the Receipts Tab
- Highlight the \$235 Education Program Allowance Receipt and view the change in the allocation of the receipt

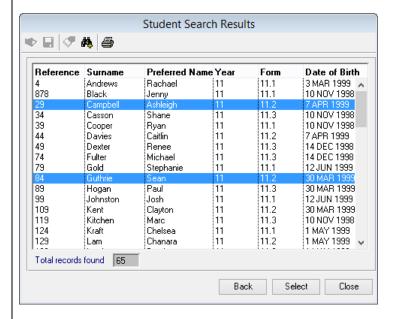


## **Activity: Print Reminder Unpaid Billing Items Report**

Print an updated Statement and a Reminder of Unpaid Billing Items report for Sean Guthrie, Ashleigh Campbell and David Maroney.

#### Reports > Financial Reports > Statement-Students

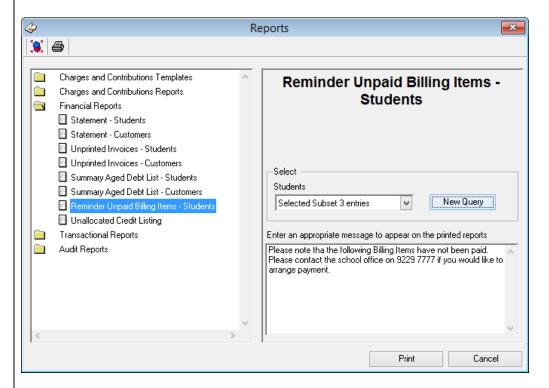
- Click on New Query
- Select Year 11 and click Find
- Highlight the three students



- Click Select and Yes
- Click Print and OK to send to the screen
- View and Close the Statements

#### Reports > Financial Reports > Reminder Unpaid Billing Items-Students

- Click New Query
- Find the same three students



- · Click Print and OK to send to the screen
- View and close the Report (see sample next page)

Note: Where a student has no Billing Items that have an outstanding balance to pay, a report will not be produced.

## West Coast District High

1120 Hay Road PERTH Western Australia 6005 Australia Ph: 9412 3456 ABN: Not Specified



## Reminder of Unpaid Billing Items

Mr D Guthrie 10 Kiwa Place WEST LEEDERVILLE WA 6011

Date	Tx#	Inv	‡ Details	Amount
Sean GUTHRIE	Year 11	Form 11.2	Student Number 20512489	
31/01/2019	55	10	AECHE - Chemistry ATAR 11 2019	\$ 50.00
31/01/2019	56	10	AEECO - Economics ATAR 11 2019	\$ 50.00
31/01/2019	57	10	AEENG - English ATAR 11 2019	\$ 50.00
31/01/2019	59	10	AEMMA - Mathematics Applications 11 2019	\$ 50.00
31/01/2019	60	10	AEPHY - Physics ATAR 11 2019	\$ 50.00
11/02/2019	409	10	2019 School Year Book	\$ 20.00
11/02/2019	410	10	2019 Chaplaincy	\$ 15.00
01/02/2019	1192	10	2019 Camp Activities	\$ 100.00
01/02/2019	1193	10	2019 Camp Transport	\$ 50.00
01/02/2019	1194	10	2019 Camp Food	\$ 150.00
12/02/2019	1434	10	GTEES - Earth and Environmental Sci General 12 2019	\$ 50.00
Total of Unpaid Bi	lling Items			\$ 635.00

#### Summary of Unpaid Billing Items

Category	Previous Years	2019	Totals
Voluntary Contributions		\$ 15.00	\$ 15.00
Charges		\$ 600.00	\$ 600.00
Other Optional Costs		\$ 20.00	\$ 20.00
Totals	\$ 0.00	\$ 635.00	\$ 635.00

Please note that the following Billing Items have not yet been paid. Please contact the school office on 9229 7777 if you would like to arrange payment,

Note: Reversed and Reversal Transactions, adjustment transactions, as well as any other items that have been paid in full, do not appear on this Reminder Notice



## **Activity: Bulk Reversals via Billing Item Batch**

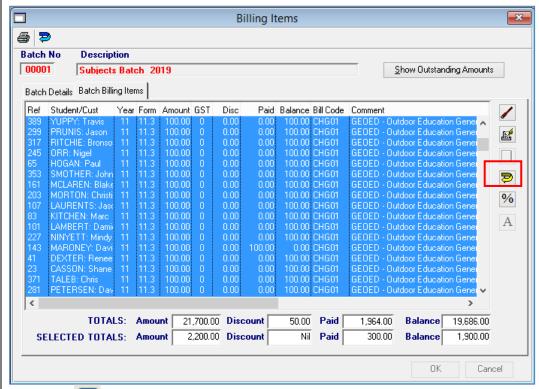
We have been advised that due to unforeseen circumstances the Outdoor Education course has been discontinued. We will reverse the Billing Items for the *Outdoor Education* course using the Bulk Reversal function available within the Billing Item Batch.

#### RM Billing > Billing Items

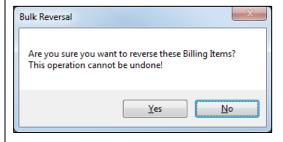
- Double click on the **Subjects** Batch
- Click on the Batch Billing Items tab

Show Outstanding Amounts

- Click on
- Highlight all the transaction lines for Year 11 GEOED-Outdoor Education General 11 (Hint: Click on the Year header)



Click Reverse the selected billing items



Click Yes to the Message

• Enter a themonth, year and reason 'Month 2019 - Course discontinued'



Click OK

Note: Reversing Items in bulk in this way may result in the creation of Unallocated Credit for some or multiple students if Billing Items have been paid. This should be reviewed using the Unallocated Credit Listing Report.

Important: Transactions which have been Reversed (R) or are the Reversal Transaction (V) cannot be reversed. Transactions which have been Adjusted (A) or are the Adjustment Transaction (T) cannot be reversed. Discounted transactions cannot be reversed unless the discount is removed.

## 23.6 Billing Item Adjustments

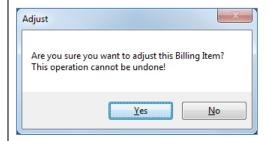
An adjustment can be used to reduce a billing item amount.

## **Activity: Adjust a Billing Item**

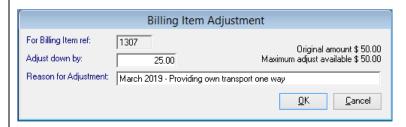
We have received notification that Julie Pilter will be providing her own transport to the camp (one way only). The school has agreed to charge only half the transport cost for the camp.

#### RM Billing > Students

- Start Typing Pilter to locate Julie Pilter's record
- Open her record
- Select the Billing Items tab
- Highlight the Camp Transport billing item
- Click
   Adjustment



- Click Yes
- Enter half the amount of 25 into the 'Adjust down by' field
- Enter the month, year and reason (e.g. 'Month 2019 Providing own transport one way')



- Click OK
- Sort by Reason
- View the adjustment in the billing items list
- Click
   Show Billing Items with Outstanding Amounts to display the adjusted Billing Item
- Close the student window

Note: An alternative way to achieve the above would be to apply a 50% discount to the Camp Transport billing item.

## 24 Receipt Reversals

A receipt can be reversed for a number of reasons. If the original batch the receipt was processed into has been closed, then an alternative batch must be created to either hold the receipt or pass the receipt through to another record. If a receipt is to be refunded and the original batch has been closed, then a Refunds batch must be created to hold the reversed receipt.

#### **The Corrections Batch**

A Corrections batch would be created if the original batch the receipt was processed into has been closed and a receipt reversal is to be performed. This could be because of user error resulting in a receipt having to be reversed or perhaps a cheque has been dishonoured by the bank, or a receipt has been applied against a wrong student record and therefore must be reversed and applied to the correct student.

#### The Refunds Batch

A Refunds batch would be created if money which has been paid, needs to be returned (refunded) to a parent/guardian. Refund batches must be identified according to the type of refund eg: EFT, System Generated Cheques or Manual written cheques. If processing EFT refunds, the batch would be named Refunds – EFT dd/mm/yy etc.

Unlike a General Banking batch or an EFT batch which may stay open until the banking is ready to be finalised, both the Corrections and Refunds batches are closed as soon as the Correction or Refunds have been completed.

#### **Non Exporting Schools**

Schools which are not exporting to RM Finance may write manual cheques or produce system generated cheques which can be created when the expenditure transaction is entered into RM Finance.

#### **Exporting Schools**

Schools which are exporting to RM Finance have the option of refunding through a Manual Cheque, a System Generated Cheque or through EFT. This functionality is only available for Students at this time and not for Customer refunds. Customer refunds must be made through a manual written cheque.



#### 24.1 Refund Batches

A refunds batch would be created if money which has been paid, needed to be returned (refunded) to a parent/guardian.

## **Activity: Create Refunds Batches**

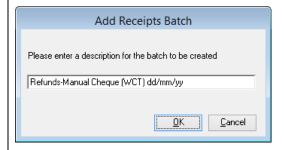
Mrs Lornab, Jessica's mother, has requested a refund of the \$100 due to the reversal of the Outdoor Education course. We have also been advised that Jillian Sorrell is unable to attend the Year 11 camp and West Coast Theatre has informed us the hall is unsuitable and have requested a refund.

- Create 3 Refunds batches for the following:
  - o Refunds-Manual Cheque (WCT) dd/mm/yy
  - Refunds-System Cheque (J Lornab)) dd/mm/yy
  - o Refunds-EFT (J. Sorrell) dd/mm/yy

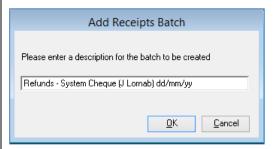
## RM Billing > Receipts

Click Add Item



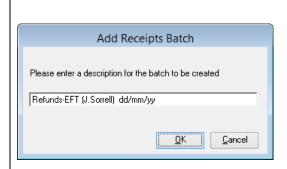


- Click OK
- Click Add Item



- Click OK
- Click Add Item





- Click **OK**
- Record the numbers on the Finance Batch Register
- Close the Receipts window

## **Activity: Create a Correction Batch**

A payment of \$235.00 was incorrectly processed against the billing items for Emily Gold. The receipt should have been processed against Kea Guester. A Corrections batch must be opened to process the recipt from Emily Gold to Kea Guester.

Create the following receipt batch using today's date:

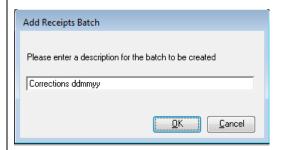
Corrections dd.mm.yy

## RM Billing > Receipts

Add Item



Type Corrections and Today's date



Click OK

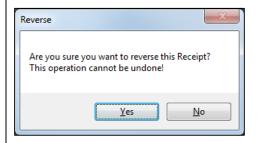
## 24.2 Receipt Reversal into the Corrections batch

## **Activity: Reverse a Receipt**

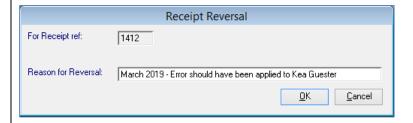
A payment of \$235.00 was incorrectly processed against the billing items for Emily Gold. The receipt should have been processed against Kea Guester. The receipt will be reversed from Emily Gold's record and re-entered in Kea Guester.

#### RM Billing > Students

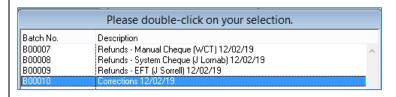
- Double-click Emily Gold
- Select the Receipts tab
- Highlight the \$235 receipt for Voluntary Contributions
- Click Reversal



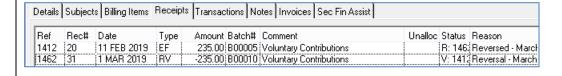
- Click Yes
- Enter a **reason** for the reversal (e.g. 'Error should have been applied to Kea Guester)



- Click OK
- Select the **Corrections** Batch

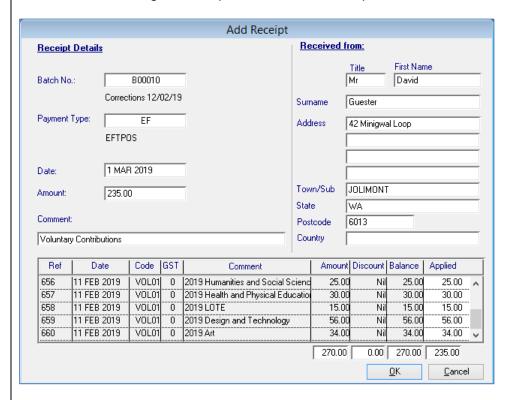


Click OK

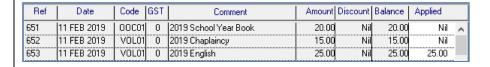


#### **Apply the Receipt**

- Load Kea Guester's records (Hint, right click in Surname field)
- Select the Receipts Tab
- Click on
   Add Receipt
- <Tab> Select the Corrections Batch
- Click OK
- Continue entering the receipt for Kea Guester as per the screen shot below.



Ensure the receipt is applied against the *Voluntary Contributions (VOL01)* only. Make sure you delete the amounts for School Year Book and Chaplaincy



Click on OK

#### **IMPORTANT**

Normally a reversal will be posted into the same open Receipts Batch as the original receipt. However, if the original batch has been closed, you need to create a Corrections Batch and this should be selected when completing the reversal.

## 25 Refunds

A refund can be applied when money which has been paid, needs to be returned (refunded) to a parent/guardian. If exporting to RM Finance, a manual written cheque, a system generated cheque or an EFT refund can be used.

If not exporting to RM Finance, the user may elect to issue a manual written cheque or alternatively a system generated cheque can be created when the expenditure transaction is entered into RM Finance.

Refunds can be issued to both Parents/Guardians and Customers, providing their details have been entered in RM Finance . If a they do not exist in the RM Finance datafile, they may be added as a Supplier when processing the refund in RM Billing.

# **Activity: Perform a Student Refund with a System Generated Cheque**

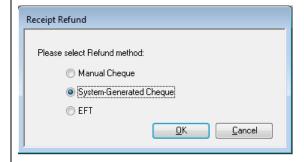
Jessica Lornab's mother Averil, has contacted the school to request a refund of the unallocated credit of \$100 which was the result of the Outdoor Education course reversal. The school has agreed to the refund and a system generated cheque will be used to refund Mrs Lornab.

### RM Billing > Students

- Right Click on Kea Guester and enter Lornab
- Select the Receipts tab
- Highlight the Outdoor Education General receipt to be refunded

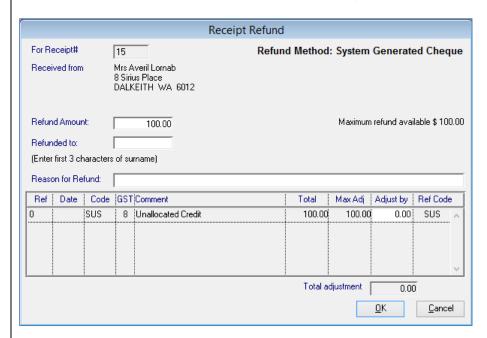


- Click Refund
- Select System Generated Cheque batch

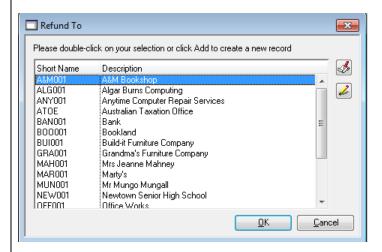


• Click OK

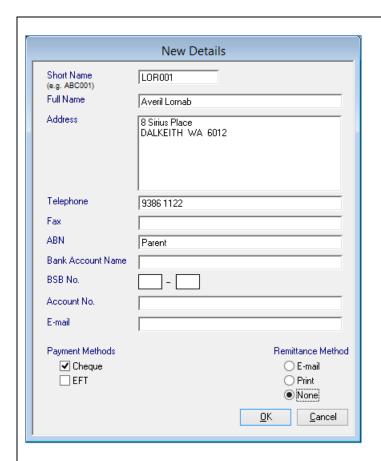
Enter the Refund Amount of 100 (Note: Full or partial refunds can be entered)



• <Tab> to the Refunded to: field and <Tab> again.



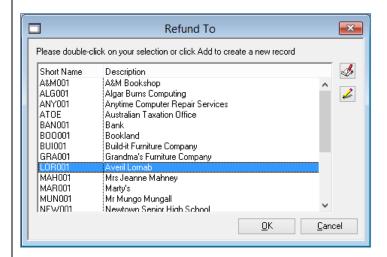
- Mrs Lornab is not in the list of suppliers
- Click and enter the following



Click OK

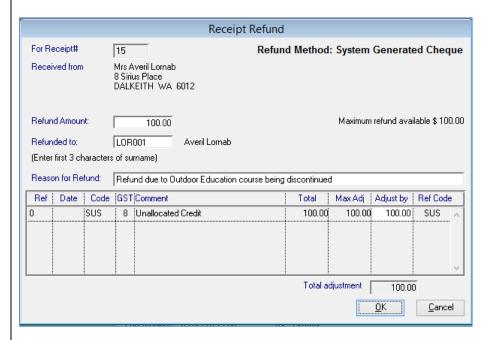


• Click OK

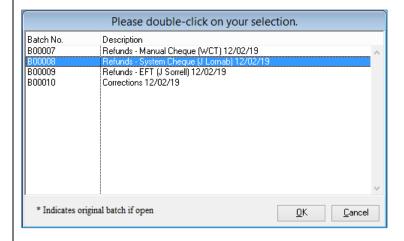


• Click **OK** to select her from the list of suppliers

- Enter the Reason for the refund Refund due to Outdoor Education course being discontinued
- Enter the amount of the 100.00 against Unallocated Credit in the 'Adjust by' column
- · Check the total adjustment equals the refund amount

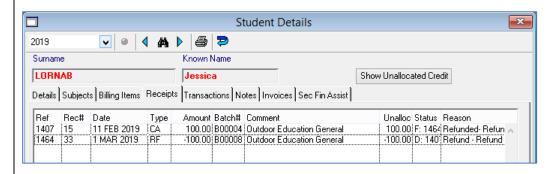


- Click OK
- Select the Refunds-System Cheque (J. Lornab)) batch



Click OK

View the refund transaction



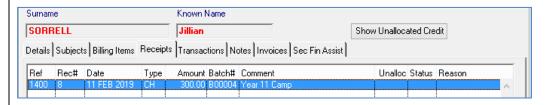
Note: Parents and Guardians are entered as suppliers. They can also be entered via RM Finance through Records > Income Source and Suppliers > Add Record.

## **Activity: Perform a Student Refund via EFT**

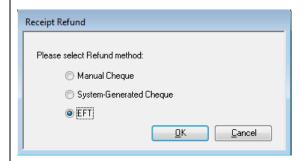
Sylvestra Sorrell, Jillian's mother has contacted the school to say Jillian has appendicitis and is unable to attend the camp. As she has paid in full for the camp she has requested a refund through EFT to which the school has agreed and will refund back into Mr and Mrs Sorrell's bank account.

#### RM Billing > Students

- Find Jillian Sorrell (Hint: Right click on Campbell), type Sorrell and <Enter>)
- Select the Receipts tab
- Highlight the Camp receipt to be refunded



- Click Refund
- Select the EFT option



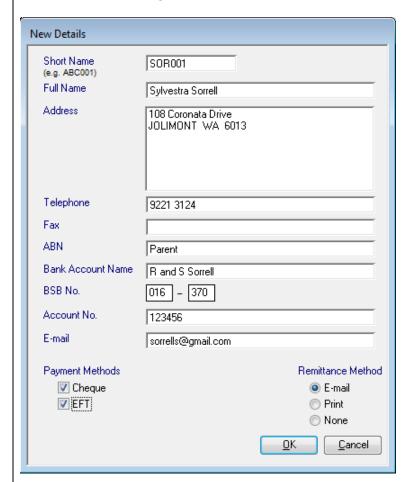
- Click OK
- Enter the amount of 300



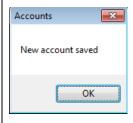
Press <Tab> twice

Mrs Sorrell has not been entered as a Supplier in RM finance, so before a refund can be issued, she must be added to the Supplier list.

- Click on the Supplier window
- Enter the following details

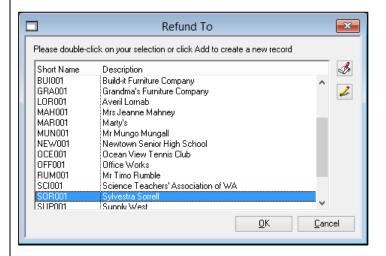


• Click **OK** to save the new supplier

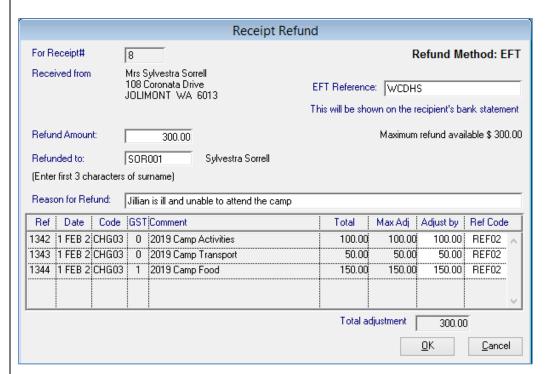


• Click **OK** 

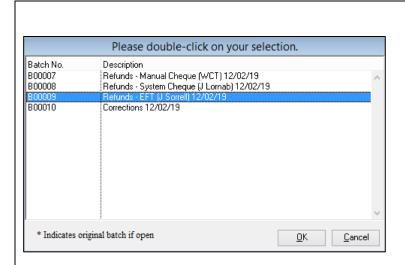
#### Sylvestra Sorrell has now been added to the list of suppliers



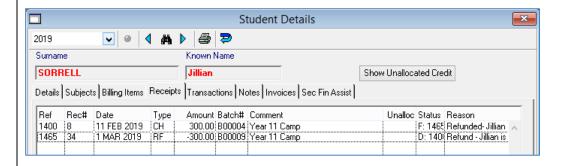
- Click OK in the 'Refund to' window
- Enter a reason for the refund <Tab>
- Enter the School's name or initials in the EFT Reference field (this will display on the recipient's bank statement) <Tab>



- Enter the amount for the refund for each billing item in the 'Adjust by' column <Tab>
- Select the correct **refund billing code** for **Charges** (press <Tab> in the 'Ref Code' field)
- Click OK



- Select the Refunds EFT (J.Sorrell) Batch
- Click OK



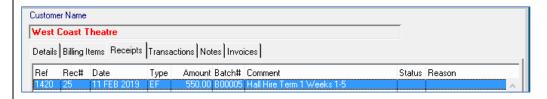
- View the refund transaction
- Close the window

# **Activity: Perform a Customer Refund with a Manual Cheque**

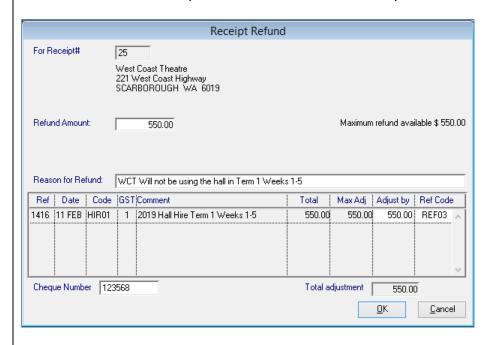
West Coast Theatre has paid for the Hire of the Hall for weeks 1-5 of Term1. They will not be using the hall over this period and have requested a full refund. The school has agreed to this refund and will issue a manual cheque with chq number 123568.

## RM Billing > Customers

- Double-click on the West Coast Theatre Customer record
- Select the Receipts tab
- Highlight the receipt for 550 to be refunded

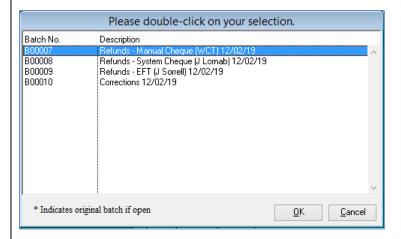


- Click Refund
- Enter the refund amount of 550
- Enter the reason for the refund
- Enter the **amount** of the refund in the 'Adjust by' column
- Select the correct refund billing code for Facilities Hire (press <Tab> in the 'Ref Code' field for a list)
- Enter the manual cheque number 123568 in the 'Cheque Number' field

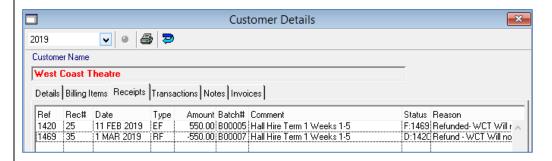


Click OK

Select the Refunds – Manual Cheque batch



Click OK



Close the Customer Details window

Notes: Customers can only be refunded through manual cheques (if exporting) or system generated cheques (if not exporting).

The Customer Refund screen does not have the facility to enter a name in the 'Refunded To' section. The refund will automatically be recorded against the customer name which cannot change (whereas the fees biller for a student can).

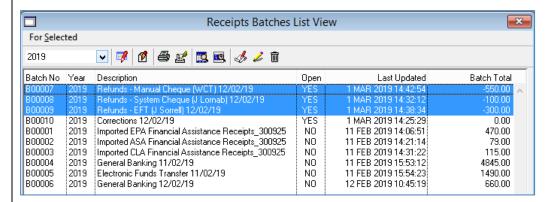
# 25.1 Print the Refund Summary Report

The Refund Summary Report assists users with reconciling the EFT, System Generated and Manual Cheque totals for Refunds. One or more batches can be be highlighted on the Receipts Batches List View screen and the report can be printed and reconciled.

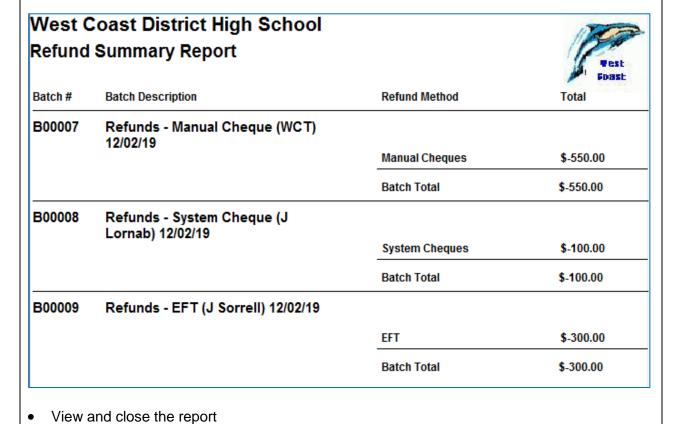
# **Activity: Print the Refunds Summary Report**

## RM Billing > Receipts

Highlight the Refunds batches



- Click For Selected > Refund Summary
- Print the report to the screen



# 26 Exporting to RM Finance

All receipts batches (General Banking, EFT, Corrections and Refunds) must be exported as required. All batches must be exported as part of the end of month procedures and before reconciling in RM Finance. Once a batch has been exported, it is automatically closed, so new batches would then need to be created in RM Billing.

On Export, a 'Receipt Batch Export Summary' Report will be sent straight to the printer. This will include a list of exported batches, followed by a breakdown of the type of batches exported and a total of each batch.

If exporting EFT batches, a system generated Batch number will be produced for the export eg: RMB00001EFT.

Before Exporting, RM Finance must be closed. If RM Finance is open, an error message 'Too many records to sort" may be received, which will prevent the export from proceeding. Once RM Finance is closed and the export complete, the user can log back into RM Finance to print the Batch Transaction report and update the batches.

## **IMPORTANT**

Exporting to RM Finance must not be enabled until permission has been granted by the school's Senior Finance Consultant

## **IMPORTANT**

# Ensure RM Finance is closed before exporting

# 26.1 Automatic Export to RM Finance

The same steps as carried out for manual input need to be carried out for the automatic export. The General Banking and Corrections batches must be printed separately, however the refunds batches can be selected together for printing the Daily Banking and Receipts Summary. They can also be printed separately if required.

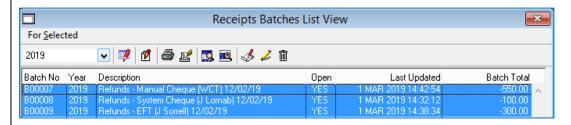
# **Activity: Preparing for Automatic Export**

## Step 1 - Print the Daily Banking and Receipts Summary for the 3 Refunds Batches

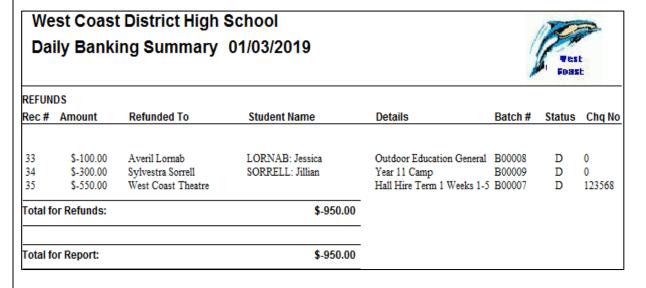
The Daily Banking and Receipt Summary for the 3 Refund batches may be printed together or they may be printed separately. Enter them as separate refund batches on the batch register.

# RM Billing > Receipts

Highlight the three Refunds batches



Click For Selected > Print Daily Banking



- Print a paper copy of the report and file it
- Fill in the Finance Batch Register using the Daily Banking Report and ensure all the Refund batches are separated and identified as shown below on the batch register.

						BA	ATCH REG	SISTER		
					For the	month of			Period	
							BANK RELATE	D TRANSACTIO	ONS	
		Refere	nce No						Adjustments	/Reversals **
Batch No	Date/Date Export	From	То	Type of Batch* [C] Cheque [E] EFT [B] BRay	Bank A/C 1, 2, 3	Income Receipts (INC)	Expend Payments (ESP)	Credit Notes	Income (I/C)	Expend (ESC)
B00004				GB	1	4845				
B00005				EF	1	1490				
B00006				GB	1	660				
B00007		123568	123568	REF-Man	1		550			
B00008			·	REF-Sys	1		100			
B00009				REF-EFT	1		300			

- Highlight the three Refunds batches
- Click For Selected > Print Receipts Summary
- Click Yes to print the Detailed Summary

Three reports for the batches will be generated. Print a paper copy of the reports and file them.

# Step 2 - Print the Daily Banking and Receipts Summary for the Corrections Batch

## RM Billing > Receipts

- Highlight the Correction Batch
- Click For Selected < Print Daily Banking

		t District Hig ing Summa	-		1	West FDHSE	
Rec#	Amount	Rec'd From		Student Name	Details	Batch #	Status
FTPO	s						
31 32	\$-235.00 \$ 235.00	Mr A Gold Mr D Guester		GOLD: Emily GUESTER: Kea	Voluntary Contributions Voluntary Contributions	B00010 B00010	V
otal E	FTPOS		\$ 0.00				
Total f	or Other Payr	nent Types		\$ 0.00			
Total fo	or Report:			\$ 0.00			

In this example, the nett effect of the reversal and re-entry is zero, as the total amount reversed was Voluntary Contributions and the total amount re-entered was Voluntary Contributions.



There has been no movement of funds between billing codes, so no changes will occur in RM Finance. Any reversals and re-entry of receipts, resulting in the movement of funds from one billing code to another and the movement from one budget code to another, must be reflected in RM Finance.

Note: Reversals should be entered into the Adjustments/Reversals section in the Income (I/C) column. (Reversals are income corrections transactions). Refunds should be entered into the Expend Payments (ESP) column. (Refunds are expenditure transactions).

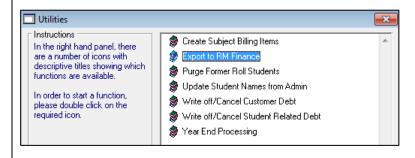
- Print a paper copy of the report and file it
- Highlight the Corrections Batch
- Click For Selected > Print Receipts Summary
- Click Yes to print the **Detailed Summary**
- Print and file the report
- · Fill in the Batch Register

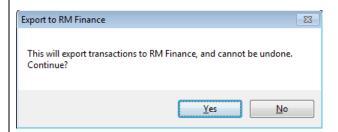
						BA	ATCH REG	ISTER		
					For the	month of	BANK RELATE	D TDANSACTIO	Period	
		Refere	nce No		Adjustments/Rev					
Batch No	Date/Date Export	From	То	Type of Batch* [C] Cheque [E] EFT [B] BRay	Bank A/C 1, 2, 3	Income Receipts (INC)	Expend Payments (ESP)	Credit Notes	Income (I/C)	Expend (ESC)
B00004				GB	1	4845				
B00005				EF	1	1490				
B00006				GB	1	660				
B00007		123568	123568	REF-Man	1		550			
B00008	·			REF-Sys	1		100			
B00009				REF-EFT	1		300			
B00010				Cor					0	

# 26.2 Export Receipt Batches to RM Finance

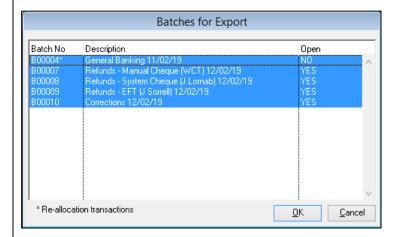
## RM Billing > Utilities

• Double click Export to RM Finance





- Click YES
- Highlight ALL the banking Refunds Batches and the Corrections Batch

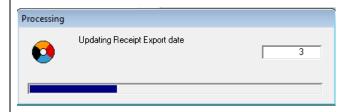


Notes: The Corrections Batch has a Nett effect of \$0.00. While this batch is still exprorted, it will not appear in RM Finance as there are no transactions to update.

Batch B00004 has been closed and the receipts entered manually into RM Finance. Reversal of subject charges resulting in unallocated credit and the re allocation to other subjects, has resulted in the re allocations within the batch. We will export this batch later when we deal with Re-Allocations.

- Click **OK**
- Check the settings on the Print Setup screen and click OK (do not cancel at this stage otherwise transactions will not be exported)

The export process will begin





- Click **OK**
- Close the Utilities window

West Coast District High 1120 Hay Road PERTH Western Australia 6005 ABN: Not Specified



# **Receipt Batch Export Summary**

Batch Cod	e Description	Date Created	Date Last Updated	Open	Batch Total
Batches No	ot Exported				
No Batches					0.00
					0.00
Batches Ex	ported				
B00004*	General Banking 11/02/19	11/02/2019	11/02/2019	NO	0.00
B00007	Refunds - Manual Cheque (WCT) 12/02/19	12/02/2019	01/03/2019	YES	-550.00
B00008	Refunds - System Cheque (J Lornab) 12/02/19	12/02/2019	01/03/2019	YES	-100.00
B00009	Refunds - EFT (J Sorrell) 12/02/19	12/02/2019	01/03/2019	YES	-300.00
Doooo	Corrections 12/02/19	12/02/2019	01/03/2019	YES	0.00
B00010#	Corrections 12/02/19				

# Refund Breakdown on Batches Exported

RM I	Finance	Batch	Ref:	RMB000001EF	T
------	---------	-------	------	-------------	---

unds - Manual Cheque (WCT) )2/19	- <b>300.00</b> -550.00
02/19	-550.00
02/19	-550.00
unds - System Cheque (J nab) 12/02/19	-100.00
	-650.00
	nab) 12/02/19

Note: The Receipts Batch Export Summary Report detailing the exported batches, must be signed and dated by the Principal and filed.

Date:

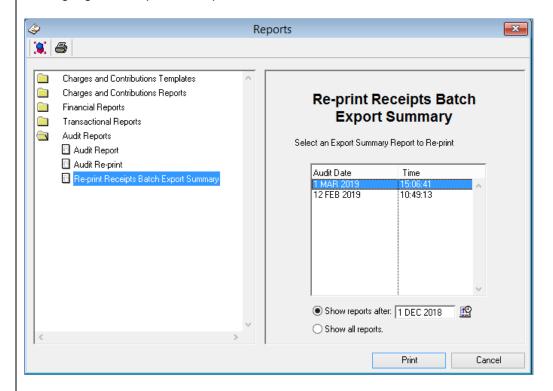
# 26.3 Re-print the Receipts Batch Export Summary Report

It is possible to re-print the Receipts Batch Export Summary which have been previously sent directly to the printer. The reports are listed in date/time order – decending, with the most recent appearing at the top of the list. The default date displayed is set to 3 months prior to the current system date. The user has the option of re-printing reports after a specific date or printing all reports.

# **Activity: Re-print Receipts Batch Export Summary**

## RM Billing > Reports

- Open the Audit Reports folder
- Highlight Re-print Receipts Batch Export Summary
- Select the 'Show reports after' radio button
- · Highlight the report to be printed



- Click Print and Ok to print to screen
- View and Close the report

# 26.4 Check and Update the Transactions in RM Finance

It is now necessary to update the Expenditure transactions that have been automatically exported from RM Billing to RM Finance

# **Activity: Update Exported Transactions in RM Finance**

# **Update the Expenditure Batches in RM Finance**

## **RM Finance > Transactions**



• Select the Batched Transactions report



- Select **Expenditure** only
- Select the Cheque Account only
- Click Print

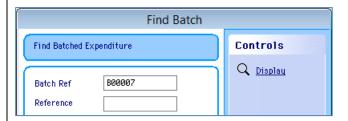
Posting Detail		Type	<u>Date</u>	<u>Nett</u>	<u>Tax</u>	Total Vo	oucher
B00007 BILL99 D4800 D4808 Cheque Account Tx 1469-West Coast	Refund of Revenue-Other Refund of Facilities Hire t Theatre						
Ref 123568		ESP	1 MAR 2019	500.00	50.00 1	550.00	C1
B00008 LOR001 N3100E N3199 Cheque Account Tx 1464-Averil Lorn	Averil Lornab Other Suspense Accounts Billing Suspense						
Ref Ref Number	ab	ESP	1 MAR 2019	100.00	8	100.00	C1
RMB000001EFT SOR001 D4600 D4606 Cheque Account Tx 1465-Sylvestra S Ref EFT	Sylvestra Sorrell Refund of Revenue-Charges/Cont/Fee Charges - Refund Forrell	ESP	1 MAR 2019	150.00	0	150.00	СІ
RMB000001EFT SOR001 D4600 D4606 Cheque Account Tx 1465-Sylvestra S	Sylvestra Sorrell Refund of Revenue-Charges/Cont/Fee Charges - Refund						
Ref EFT		ESP	1 MAR 2019	136.36	13.64 1	150.00	C1

Check the report against the Receipts Summary

## **RM Finance > Transactions**

# Update the Expenditure batch for West Coast Theatre/Manual cheque

- Click View/Post Batch
- Select Expenditure and Credit Notes
- Enter Batch B00007



- Click Display
   Display
- Click Select All



● Click <u>Update</u>



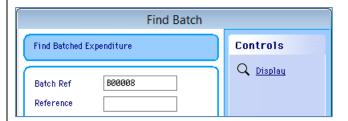
- Click Yes
- Click



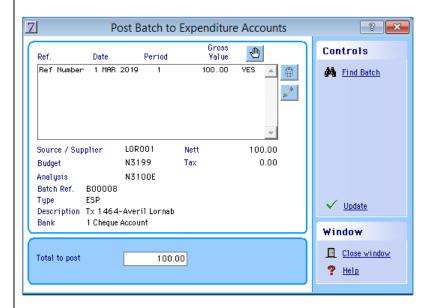
## **RM Finance > Transactions**

# Update the Expenditure batch for Jessica Lornab/System Generated Cheque

- Click View/Post Batch
- Select Expenditure and Credit Notes
- Enter Batch B00008



- Click Display
   Click Display
- Click Select All



- Click <u>Update</u>
- Click Yes
- Click



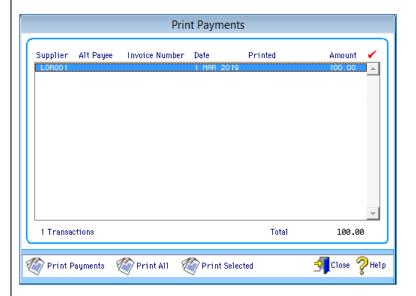
# View the System Cheque

## **RM Finance > Transactions**

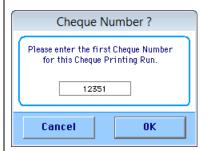
- Click Payments
- Select Print Payments

The cheque is ready to be printed.

Click on the to highlight the line



- Click **Print Payments**
- The cheque number is added prior to printing



Click OK



Click Yes and Close

### RM Finance > Transactions

# Updating the Expenditure batch for Jillian Sorrell/EFT Refund RMB000001EFT

If your school has elected to use EFT/BPAY processing, the updating of an EFT Batch is a two part process. The Principal (or any other delegated cheque signatory) must certify the batch. This involves the Principal logging into RM Finance to certify the batch and then logging out. The Registrar will then log into RM Finance and Update the batch. As we are not set up with the necessary access user rights, we will be unable to update this batch in training. The same steps are carried out until the update screen is displayed.

An EFT batch is updated by the **EFT/BPAY Payment Summary** option

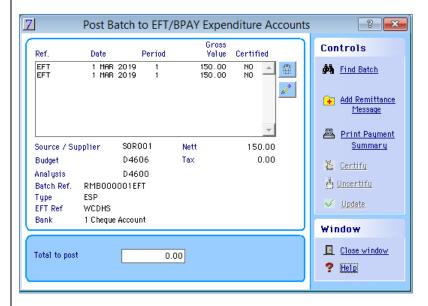
- Click View/Post Batch
- Select EFT/BPAY Payment Summary



Enter the Batch Reference RMB000001EFT



• Click **Display** 



# 27 RM Billing and Administration Module

# 27.1 Moving a Student to the Former Roll

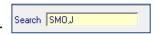
When a student is moved to the Former Roll their RM Billing Information can still be accessed.

# **Activity: Moving Students to the Former Roll**

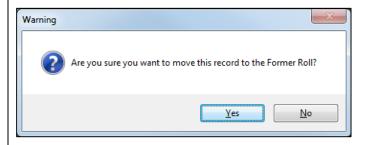
John Smother is leaving school today and needs to be moved to the Former Roll. Move him to the Former Roll and then locate his details in RM Billing.

## **General > Student Details**

• Use the Search field to locate John Smother



• Click Move Student to Former Roll



- Click Yes
- <Tab> to accept the default date
- Select a destination and enter a reason for leaving



Click OK



- Click Remove from all current and future cohorts
- Yes to save a copy of the teaching sets

# 27.2 Student Name Changes

Occasionally, student name changes occur. When this change is made in General > Students, users will need to update the records in RM Billing. This update can be run through the individual student screen or by running a utility to update the records of all students with a name change.

# **Activity: Update a Student Name Change**

Brent Murray's guardians have provided the relevant documentation advising that Brent will now be known as Brent Donovan.

### General > Student Details

- Load the Records for Brent Murray
- Click on Edit student
- Enter **Donovan** in the Surname and Legal Surname



Click OK

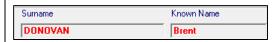
Note: The name change is not currently showing in Student list

## RM Billing > Students

- Find Brent Murray
- Open Brent Murray's record

The updated name appears under student details. The 'Update Student name from Admin' icon appears on the student record and when clicked will update the student's record.

- icon to update Brent Donovan' s record
- Note that the name details have updated



Click Return to View



# **Activity: View records of Former Roll Students**

# RM Billing > Students

Once a student has been moved to the Former Roll, their records are still available in RM Billing. Open the records for John Smother.

Find

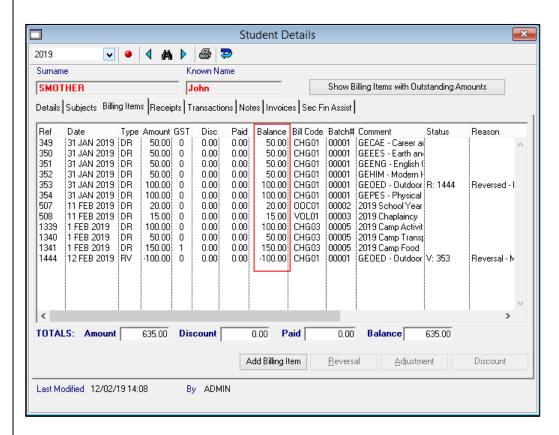
Click on



Select the Former Roll from the drop down list



- Type Smother into the Surname/Ref field and click
- Double Click on his name to open his records
- Click on the Billing Items tab



John still has an outstanding balance on all his billing items

- Return to View
- Highlight his name
- Click For Selected > Print Statement
- Type today's date
- Follow the printer prompts

Although John has left the school, it is still possible to print and send a statement

West Coast District High 1120 Hay Road PERTH Western Australia 6005 Australia Ph: 9412 3456 **ABN: Not Specified** 



## Statement

Mr R Smother 30 St Laurent Mews DALKEITH WA 6012

## Transactions for the period 01/03/2019 to 01/03/2019.

Туре		Tx#	Date	Inv#	Details	Amount
John SMOTHER	Year 11	Form	11.3 Stude	ent Numb	per 20512535	
			01/03/2019	59	Opening Balance	\$ 635.00
					Closing balance as at 1 MAR 2019	\$ 635.00
			E	Balance	Owing as at 1 MAR 2019	\$ 635.00
					GST on Balance Owing	\$ 13.64

## Summary of Outstanding Amounts by Category for All Years

Category	Previous Years	2019	Future Years	Totals
Voluntary Contributions		\$ 15.00		\$ 15.00
Charges		\$ 600.00		\$ 600.00
Other Optional Costs		\$ 20.00		\$ 20.00
Totals	\$ 0.00	\$ 635.00	\$ 0.00	\$ 635.00

Total Balance Owing (All Years) \$ 635.00
---

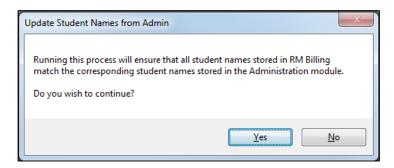
Please contact the school office on 9229 7777 if you have any queries regarding this statement.



# 27.2.1 RM Billing > Utilities > Update Student Details from Admin

There is also the option to use the name update utility which will update the records for all students with name changes.

• Click on Update Student Details from Admin, the following message will appear.



 To update RM Billing with any student name changes from the Administration module, click Yes.

# 28 Write-offs

It will be necessary to write off irrecoverable charges from students on the Current and Former Roll and sometimes it may be necessary to write off customer debt. It is important that reports created using this process are kept on file for use at a later date. Write-offs can be performed whenever charges are deemed as irrecoverable from current and former roll students and customers.

Refer to the Department of Education's Write-Off Procedures for Irrecoverable Debts document for further information regarding all write-offs.

At the beginning of a year schools should look back at their previous year's billing data. Any amounts which are deemed as irrecoverable can be written off. Write-offs from previous years can also take place throughout the year however they should only be submitted to DoE once a year. Schools should maintain a write-off file throughout the year which contains:

- a copy of all write-off applications (including provisionally approved applications), lists and supporting documents;
- · a copy of all approvals from the Corporate Business Services to write-off debts; and
- all other relevant supporting documents.

In accordance with Treasurer's Instruction 107 Authorisations, the Director General has authorised school principals to provisionally write-off irrecoverable debts with a value of up to \$5 000 per student. These write-offs have to be periodically submitted to the Director General for the final approval. For further information refer to the Department's documentation.

Unpaid voluntary amounts will need to be removed from current and former roll students. These amounts can be cancelled. They do not have to be reported to the Department of Education.

Refer to the Department of Education policies for more information.

IMPORTANT: Ensure a copy of all write-off applications, supporting documents, reports and approvals are filed.

A copy of the write-off application form is shown on the following page.



# School Debt Write-Off Application Form (\$5 000 or less) Refer to section 3.3.6 of the Financial Management in Schools: Finance and Accounting for write-off details. Any queries on the completion of this form should be directed to your Senior Finance Consultant. 1. Fill in the form and email the completed form to the Principal for lodgement. 2. Print a hard copy of the form and attach relevant supporting documents (e.g. billing report or invoices etc) to the form. 3. Forward the hard copy of the form and supporting documents to the Principal for a provisional write-off approval. File the provisionally approved application form and documents, and update relevant registers. Principal to e-mail a copy of the form to Corporate Business Services (CBS) (supporting documents not required) for final approval located in the signature box below. An application form emailed by any other person will not be accepted. Click the "Send" button below to automatically email this application form to CBS for processing OR manually email this form by the principal to: FINACCREC@education.wa.edu.au e-mail: Name of School: Contact Name: Phone No: Write-Off Ref: (for notification purpose) (System generated) **Item Description** Amount Total Student Subject Charges Total Other Student Charges Total Residential Boarding Fees Total Overseas Student Fees Total Adult Education Fees Total Others What recovery actions have been taken to recover the outstanding debts? PROVISIONAL APPROVAL In accordance with the authority given to me under Treasurer's Instruction 107, I hereby provisionally approve the write-off of the above items. I certify that the above details are correct and all individual values are \$5 000 or less. Every recovery and remedial action has been taken and all documentation in support of the write-off application is being held at the school. Principal's Signature Principal's Name Date final approval, this application form must be lodged via email to CBS by the Principal (signature is not required). Click button to se

CBS Use Only	
Recorded by (Officer):	
Submission Details Recorded Date:	
Write-Off Submission Identifier:	

Note: Write-off applications are submitted to the approval authority once every 6 months. Principal will be advised of the write-off as soon as it is approve

# 28.1 Writing Off Debt from Students and Customers

As part of the end of month process and at the end of each year, it is necessary to review students on the current and former rolls and write off irrecoverable charges and cancel uncollected voluntary contributions. If Customer debt is to be written off, then the same procedure are carried out as with students.

When writing off billing items from students, the user will access Write off/Cancel Student Related Debt via the Utilities menu.

When writing off billing items for Customers, the user will access Write off/Cancel Customer Related Debt via the Utilities menu.

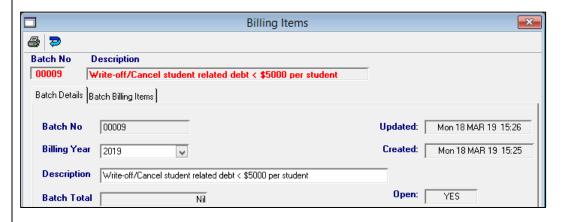
# 28.1.1 Creating Billing Item Batches to hold written-off or cancelled amounts

# **Activity: Create a Billing Items Batch for items Write Off/Cancel Students Debt**

Create a Billing Item batch for these write off/cancelled items to be processed into. These batches will only need to be created when required for write-off purposes

# RM Billing > Billing Items

- Click Add Item
- Enter the description as Write-off/Cancel student related debt <\$5000 per student
- Click OK



Click Return to View



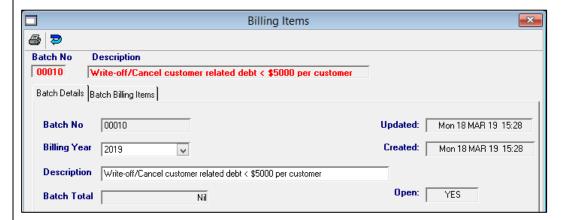
Note:. Billing Item Batches can be duplicated from the Billing Items list by selecting the batch to be duplicated and choosing For Selected > Duplicate Batch.

# Activity: Create a Billing Items Batch for items Written Off - Customers

Repeat to create a Billing Item batch for West Coast Theatre who have gone into receivership.

# RM Billing > Billing Items

- Click Add Item
- Enter the description as Write-off/Cancel customer related debt <\$5,000 per customer</li>



Click OK

## 28.1.2 Writing off Debt from Students

When charges or contributions are deemed as unrecoverable from students they can be written off or cancelled.

# **Activity: Write off Debt from Students**

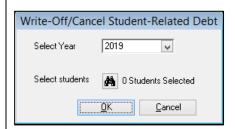
Charges and contributions have been deemed as unrecoverable from Kate Osterburg, Kelly Anne Mojo, Lauren Marston and John Smother. Produce a write-off report for the Principal to sign. Write off debt for these students. As John Smother is now on the former roll, he will be dealt with after the current roll students.

# **RM Billing > Utilities**

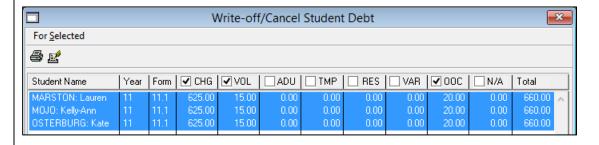
Double click Write off/Cancel Student Related Debt



- Click Yes
- Select 2019 as the Year



- Click Student Find
- Select Year Group 11 > Find
- Highlight, Lauren Marston, Kelly Anne Mojo and Kate Osterburg
- Click Select and Yes
- Click OK
- Highlight the students and select debt to Writeoff/Cancel



Click Print Selected

Note: This report must be printed, signed by the Principal and filed in the write-off file.

# West Coast District High School

# Write-off/Cancel Student-Related Debt

# Outstanding amounts for the Billing Year 2019



3	Cto	ud	۸n	te	Cal	lect	tod
J	эu	ıυ	eш	Lo	36	ec	leu

Student Name	Year	Form	Debtor Name	CHG	VOL*	00C	Total
MARSTON: Lauren	11	11.1	Mr A Marston	625.00	15.00	20.00	660.00
MOJO: Kelly-Ann	11	11.1	Mr G Mojo	625.00	15.00	20.00	660.00
OSTERBURG: Kate	11	11.1	Mrs M Osterburg	625.00	15.00	20.00	660.00
Totals for Report				1,875.00	45.00	60.00	1,980.00

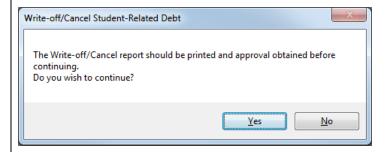
<sup>\*</sup> Note: VOL and VAR amounts are not subject to write-off.

	PROVISIONAL APPROVAL - Individual debts \$5 000.00 or less In accordance with Treasurer's Instruction 107, I hereby provisionally approve the write-off of the above unrecoverable debts owing to the school.							
OR	I certify that the above details are correct and all individual costs are \$5000 or less. Every feasible effort has been made to recover the amounts listed above, remedial action has been taken and all documentation in support of the write-off application is being held at the school.							
Comment	CERTIFICATION - Individual debts more than \$5 000.00 All appropriate recovery action has been taken. I hereby request for an approval to write off the above items.  Comment							
Commen								
Principal'	s Name	Principal's Signature	Date					
1	harges oluntary Contributions Adult Student Fees	TMP - Temporary Visa Overseas Student Fees RES - Residential Boarding Fees VAR - Voluntary Approved Requests	OOC - Other Optional Costs N/A - Not Applicable					

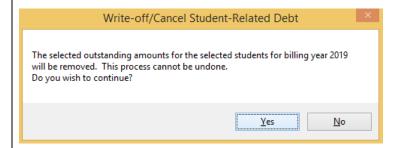
Note: Clicking will print a list of all students viewed in the Write off/Cancel Debt screen. This report should not be used to record the Principal's authorisation for write off.

Close the report

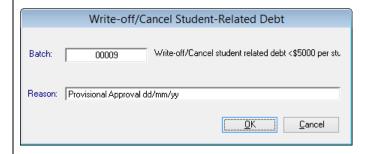
Click For Selected > Write off/Cancel Student Related Debt



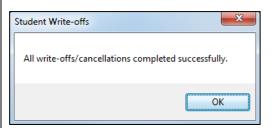
Click Yes



- Click Yes
- <Tab> in the Batch field and select the Write-off/Cancel Student Related Debt <\$5000 per student batch
- Enter the reason for the write off as Provisional Approval dd/mm/yy



Click OK



- Click OK
- Close the Write off/Cancel Student Related Debt window

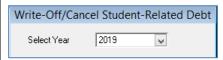
John Smother has left the school and it has been deemed that his Charges and Contributions will not be recovered, so this debt will be written off.

# **RM Billing > Utilities**

Double click Write off/Cancel Student Related Debt

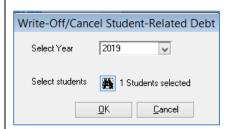


- Click Yes
- Select 2019 from the drop down menu



- Click Student Find
- Change the Roll Status to Former

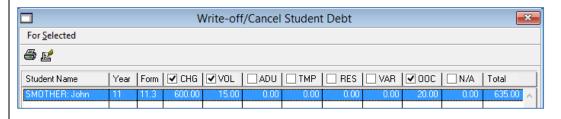




- Click OK
- Highlight John Smother's record
- Select to Writeoff/Cancel debt related to Charges, Vols and Other Optional Costs

Roll Status

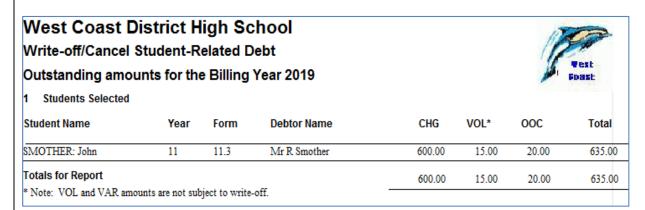
Former



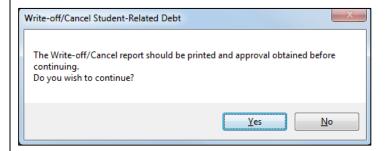
Click Print Selected



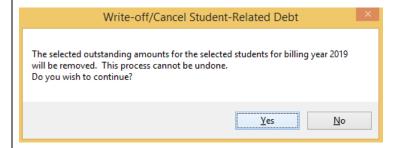
Note: This report must be printed, signed by the Principal and filed in the write-off file.



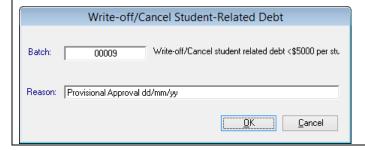
- View and close the report
- Click For Selected > Write off/Cancel Student Related Debt

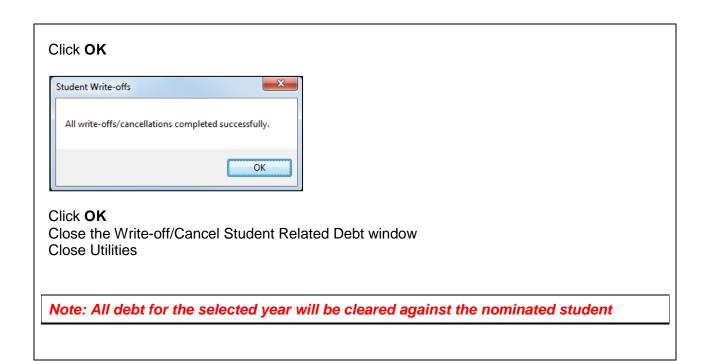


Click Yes



- Click Yes
- <Tab> in the Batch and select the Write-off batch
- Enter the reason for the write off as 'Provisional approval dd/mm/yy'





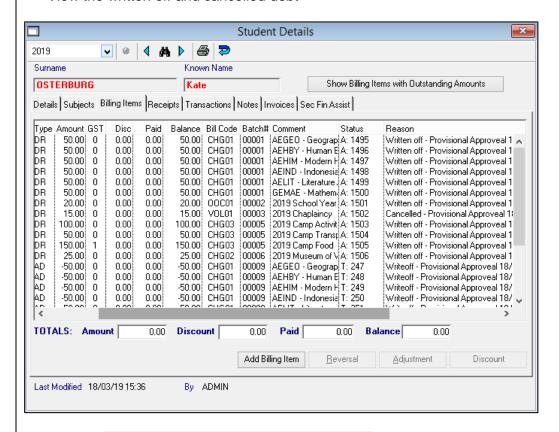
# **IMPORTANT:**

Use the write-off report from RM Billing and follow the write-off procedures to submit the School Debt Write Off Application Form (\$5,000 or less) to Corporate Business Services for final write off approval from the Director General. Voluntary amounts are cancelled, not written off, therefore must not be included in the application.

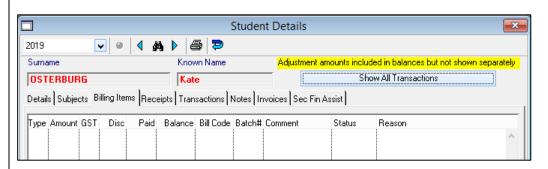
# **Activity: View Written Off/Cancelled Billing Items in Students Records**

## RM Billing > Students

- Open the record for Kate Osterburg
- Select the Billing Items Tab
- Click on the Reason header
- View the written off and cancelled debt



Click on
 Show Billing Items with Outstanding Amounts



View the screen and Close

## 28.1.3 Writing off Debt from Customers

When charges are deemed as irrecoverable from customers they can be written off.

# **Activity: Write off Debt from Customers**

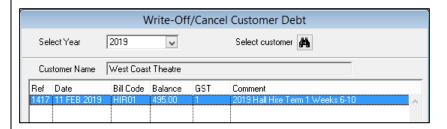
West Coast Theatre has gone into receivership and charges have been deemed as irrecoverable. Approval for write-off has been received by the Principal. Write off debt for this customer.

# **RM Billing > Utilities**

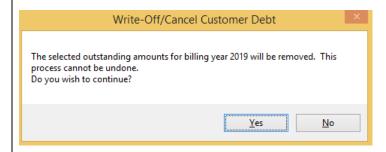
Double click Write off/Cancel Customer Debt



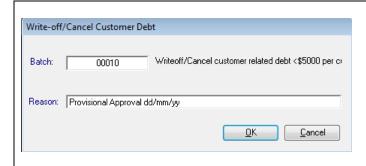
- Click Yes
- Select 2019 from the drop down menu
- Click Customer Find
- Select West Coast Theatre



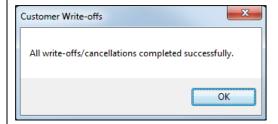
- Select the line for the Hall Hire for \$495
- Click OK



- Click Yes
- <Tab> in the Batch and select the Write-off/Cancel customer related debt<\$5,000</li>
- Enter the reason for the write off as Provisional Approval dd/mm/yyyy



• Click **OK** 



- Click **OK**
- Close the Write off Customer Debt window

# 28.1.4 Printing the Transaction Summary for Customer Write-offs

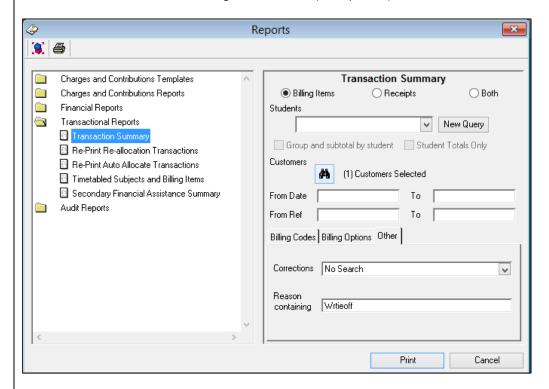
A write-off report must be printed and signed by the Principal for all Customer write-offs. This report must then be filed.

# **Activity: Print the Write-off Report for Customers**

Print the transactions summary report for West Coast Theatre for the Principal to sign and to be filed.

# **RM Billing > Reports > Transactional Reports**

- Select the Transaction Summary
- Select Billing Items
- Click Customer Find
- Select West Coast Theatre
- Enter the relevant date range or delete the dates
- Select the Other tab
- Enter the Reason containing as Writeoff (No spaces)



Click Print

#### West Coast District High School

#### **Transaction Summary**

Search Criteria From Date 01/02/19 To Date31/03/19 Billing Items only Reasons Containing: writeoff 1 Customers Selected



Ref	Date	Rec#	Type	Status	Bill Code	Amt	GST	Disc	Bal	Student/Cust	Description	Reason	Operator
1517	18/03/19		AD	T: 1417	HIR01	-\$495.00	-\$45.00	\$0.00	-\$495.00	West Coast Theatre	2019 Hall Hire Term 1 Weeks 6-10	Writeoff - Provisional Approval 18/03/19	ADMIN
Totals	for Report					-\$495.00	-\$45.00	\$0.00	-\$495.00	_			

IMPORTANT: Use the write-off report from RM Billing and follow the write-off procedures to submit the School Debt Write Off Application Form (\$5,000 or less) to Corporate Business Services for final write off approval from the Director General.

#### 28.1.5 Closing the Write-off Batches

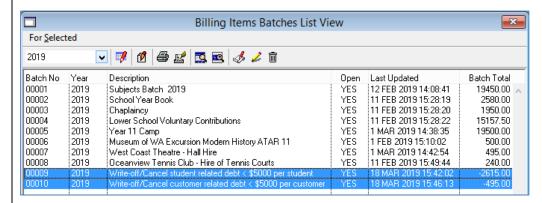
The write-off batches must be closed and a new batch will need to be created for the next write-off/cancellation.

# **Activity: Closing the Write-off Batch for Students**

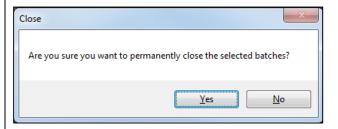
As the write-off has now been completed and the School Debt Write-off Application Form (\$5,000 or less), submitted it off the write-off batches for students and customers can be closed.

#### RM Billing > Billing Items

- Ensure 2019 is selected from the drop down menu
- Highlight the two Writeoff batches



• Click For Selected > Close Batch



Click Yes

#### **IMPORTANT:**

When writing off student and/or customer debt for more than \$5,000 approval must be received from the Director General prior to completing the process. Once the write-off report has been printed and signed by the Principal, the School Debt Application Form (over \$5,000) must be submitted. When approval is received the write-off process can be completed.

### 29 Unallocated Credit

As part of the End of Month Process, the Unallocated Credit Listing Report should be viewed in order to identify students and customers with unallocated credit. Users should endeavour to clear unallocated credit where ever possible

#### 29.1 Allocate Unallocated Credit via the Student Record

# **Activity: Review Unallocated Credit**

Rhys Fitton has unallocated credit due to an overpayment made earlier. We have been advised that the payment relates to the Year 11 Camp which Rhys will be attending. Some students have credit related to the Outdoor Education course being discontinued.

#### RM Billing > Reports > Financial Reports

- Select the Unallocated Credit Listing Report
- Select to view Students
- Print and OK

### West Coast District High School

Unallocated Credit Listing as at 18/03/19 Students



Student Name	Year	Form	Balance	Unpaid Billing Items	GV	Unallocated Credit Other Receipts	t Total
FITTON: Rhys	10	10.3	-\$300.00	\$0.00	\$0.00	\$300.00	\$300.00
FULTER: Michael	11	11.3	\$235.00	\$335.00	\$0.00	\$100.00	\$100.00
MARONEY: David *	11	11.3	\$285.00	\$385.00	\$100.00	\$0.00	\$100.00
Total Unallocated Credit f	or All Stude	_	\$100.00	\$400.00	\$500.00		

<sup>\*</sup> Indicates all/some unallocated credit belongs to Government Subsidy receipts

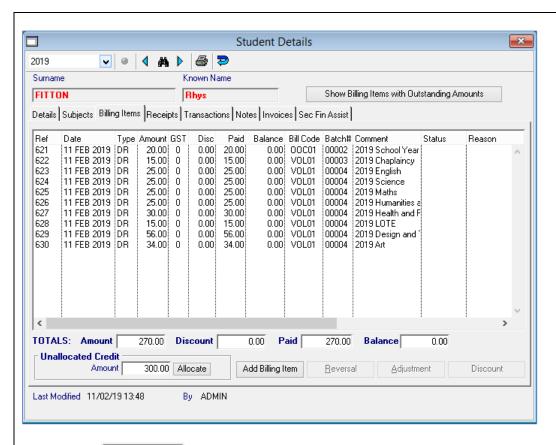
View and Close

### Add the Billing Items and Apply the Unallocated Credit

#### RM Billing > Students

- Open the record for Rhys Fitton
- Click on the Billing Items tab



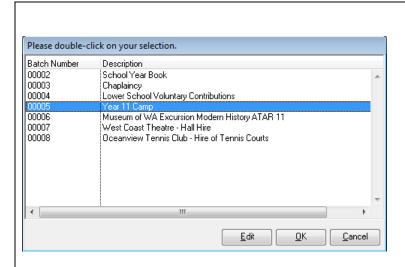


- Click on Add Billing Item
- Select to Add to Billing Item Batch and click OK

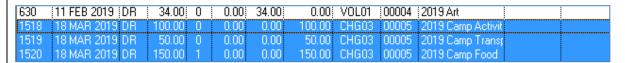




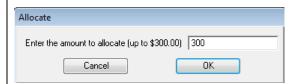
- Click **OK** to **2019**
- Select the Year 11 Camp



- Click **OK**
- Highlight the three 2019 Camp billing items



- Click on Allocate
   Allocate
- Allocate the 300 against the Camp billing items



• Click **OK** 

#### 29.2 Auto Allocate Unallocated Credit

The other students' Unallocated Credit is a result of reversal of a discontinued Subject that had been paid for. If the credit is GV, it must be be allocated to Billing Items in the order described in the Table in Section 8.2.1 of these Training Notes.

# **Activity: Allocate Unallocated Credit to Subject Costs**

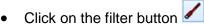
Michael Fulter has unpaid Billing Items and \$100 credit due to the discontinued Outdoor Education subject. We will allocate his credit to his Camp Billing Items (parental permission must be given).

David Maroney has GV credit due to the discontinued Outdoor Education subject. This can also be allocated to other unpaid charges.

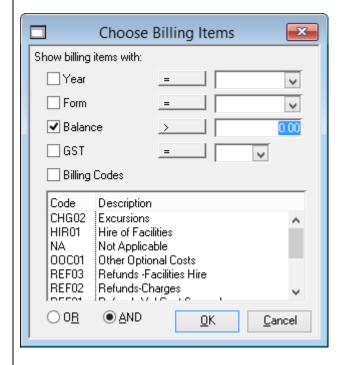
#### RM Billing > Billing Items

- Double click on the Year 11 Camp Batch
- Click on the Batch Billing Items Tab
- To remove any Reversals and Adjustments click on

Show Outstanding Amounts

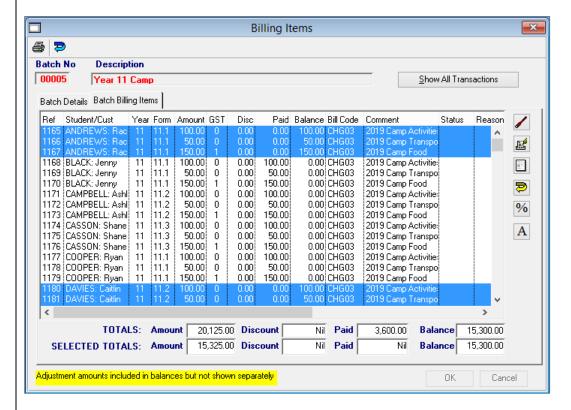


• Enter Balance > 0.00

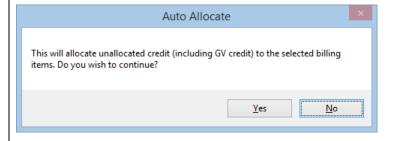


Click OK

All items with a balance to pay will be highlighted.



Click Auto-Allocate

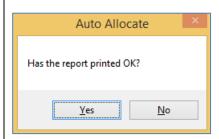


Click Yes to the message



Click OK

Note: This process should be repeated for other Billing Items until all the credit for all students is allocated.



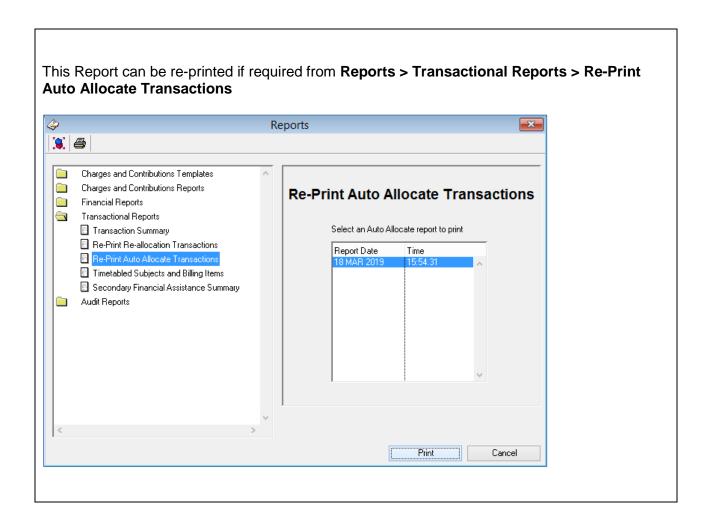
Click Yes to the Report Printed OK

The Auto-Allocation Report will be sent straight to the printer

# West Coast District High School Automatic Allocation of Credit - 18 March 2019 15:54:31



						FDase
Batch: 00005	Year 11	7 2 200				
Student/Cust Name	Year	Form	Receipt#	Pay Type	Billing Item Tx Ref	
FULTER: Michael	11	11.3	13	CA	1186	
MARONEY: David	11	11.3	2	GV	1234	
			4	GV	1234	



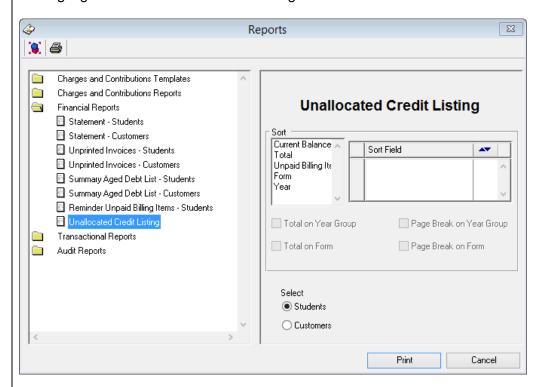
Warning: The previous activity demonstrates a simple application of unallocated credit. Schools must apply unallocated credit in accordance with the receipting business rules. Parental permission must also be received to reallocate any unallocated credit. This process should be undertaken with care. For more information, log on to <a href="http://det.wa.edu.au/finance/detcms/portal/">http://det.wa.edu.au/finance/detcms/portal/</a> to access the document 'Auto Allocate Unallocated Credit.'

### 29.3 Unallocated Credit Listing

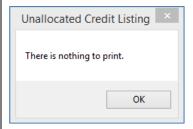
# **Activity:**

#### RM Billing > Reports

- Open the Financial Reports Folder
- Highlight the Unallocated Credit Listing



• Click Print and OK to the screen



There should be no items to print as we have allocated all the credit.

# 30 Exporting Re-allocations to RM Finance

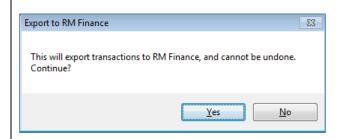
Movement of payments from one billing code to another where the billing codes are different and are posted to different Analysis and Budget codes, will result in a re-allocation transaction. These changes must be reflected in RM Finance. The Export to RM Finance Utility will process these reallocations automatically in the original batch in which the transactions were processed. This batch is marked with an Asterisk.

# **Activity: Export Re-allocations to RM Finance**

#### **RM Billing > Utilities**

Double click Export to RM Finance

Note: Ensure RM Finance is closed before you export



- Click Yes
- Highlight the General Banking batch



- Click OK
- Click OK to Export Complete

The Receipt Batch Export Summary is sent directly to the printer

West Coast District High 1120 Hay Road PERTH Western Australia 6005 ABN: Not Specified



### **Receipt Batch Export Summary**

Batch Code	Description	Date Created	Date Last Updated	Open	Batch Total
Batches Not	Exported				
No Batches					0.00
					0.00
Batches Exp	ported				
B00004*	General Banking 11/02/19	11/02/2019	11/02/2019	NO	0.00
					0.00
* Re-allocation	n transactions				
Comment:					
-					
Principal's S	ignature:				
Date:					

The Report must be signed and dated by the Principal and filed with the End of Month reports

Important: Allocating GV Credit will not result in Re-Allocations as Government Subsidy Receipts are not entered into RM Finance

### 30.1 Updating the Automatically Exported Transaction

# **Activity: Update the Export Transaction**

#### Open RM Finance

Log in as Manager Corporate Services and Password Keys



#### **Check the Batched Transaction Report**

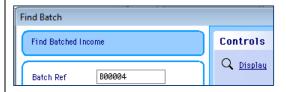
#### **RM Finance > Transactions**

- Select Reports
- Select the Batched Transaction Report
- Select **Income** only
- Select the Cheque Account only
- Click Print

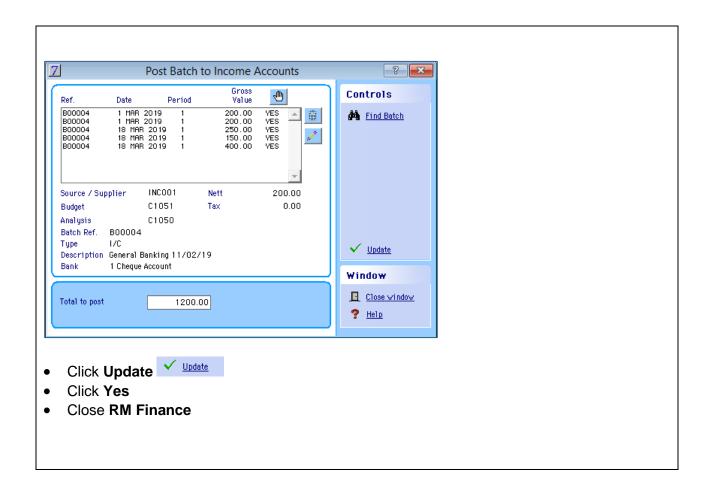
#### **Update the Income Batch in RM Finance**

#### Transactions > View/Post Batch

- Select Income
- Enter Batch Ref B00004



- Click Display Q Display
- Click Select All



Note: If not exporting to RM Finance, then the Re-allocations must be entered manually as outlined in Section 31 .

# 31 Re-allocations for Non Exporting Schools – Discussion Only

At times the allocation of receipts may change in RM Billing. For example, Rhys Fitton's parents have paid some money in advance to be used throughout the year. The money is entered in RM Billing as unallocated credit. It is then transferred into RM Finance and posted against the suspense account (N3199).

The student is then billed for a camp and the parent instructs for some of the money to be used. The money is now allocated in RM Billing to the Camp billing items for the student.

The result is that the allocations in RM Billing have changed, and therefore a change needs to be made in RM Finance to 'move' the money out of the suspense account and into the appropriate 'C' account for the camp.

The 'Print Re-allocation Transactions' function produces a **Receipts Summary** report which lists these types of changes only, so that the necessary adjustments can be made in RM Finance.

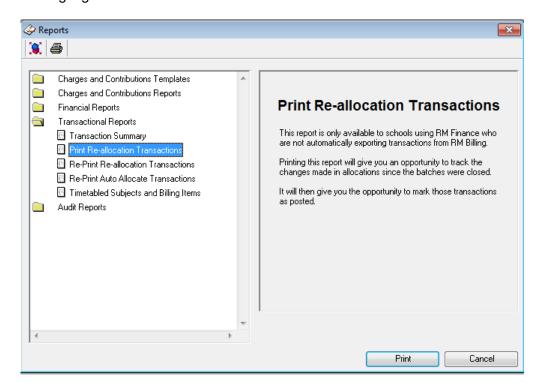
Note: The end of month procedures for non exporting schools, require re-allocation transactions to be entered into RM Finance and marked as posted in RM Billing.

The following steps outline the processes required if schools are **NOT** exporting to RM Finance.

#### Step 1: Print the re-allocation transactions report

#### RM Billing > Reports

- Open the Transactional Reports folder
- Highlight Print Re-allocation Transactions



Click Print and OK to print the report to the Printer

The Detailed Receipts Summary is printed along with the Totals Only Report



#### West Coast District High School Re-allocation Transactions Detailed Report Re-Print Re-Allocation Transactions Ref Rec # Batch # Code Student/Cust Name Year Form Refund To Date Chq# Amount GST Billing Code CHG01 **Upper School Charges** GST Code 0 7 B00002 11167 CHG01 MARONEY: David 11 11.3 \$15.00 \$ 0.00 1167 7 B00002 CHG01 MARONEY: David 11 11.3 \$ 100.00 \$ 0.00 Budget: C1051 Analysis: C1050 Totals for GST code 0 \$115.00 \$ 0.00 Billing Code SUS Suspense Account GST Code 8 1165 B00002 SUS BANDY: Brandy 07.1 \$ 115.00 \$ 0.00 \$ 0.00 B00002 1166 6 SUS BANDY: Tamara 8 08.1 \$ 115.00 1167 B00002 SUS MARONEY: David 11 11.3 \$115.00 \$ 0.00 7 1167 B00002 SUS MARONEY: David 11 11.3 \$-15.00 \$ 0.00 1167 B00002 SUS MARONEY: David \$-100.00 \$ 0.00 11 11.3 Budget: N3199 Totals for GST code 8 \$230.00 \$ 0.00 Analysis: N3100l Total for Report: \$ 345.00 \$ 0.00



#### Select Yes





#### Click on OK

The Reallocations should be entered into RM Finance. Re-Allocations will display as Income Correction Transactions as well as Income Transactions.

#### Sample of Transactions

This below example would be the reallocation of Rhys Fitton's \$300 unallocated credit being applied to the Camp Billing Items. Any other reallocations would also be entered.

Budget Account	Budget Code	Amount	Tax Code	Transaction
Unallocated Credit	N3199	-300	8	Income Correction
Camp	C1181	150	0	Income
Camp	C1181	150	1	Income

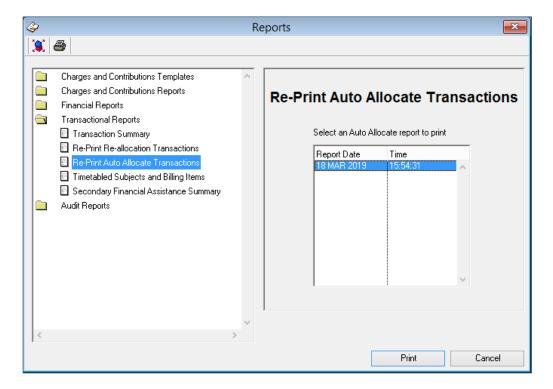
Note: The total of all the reallocations on the report should total to zero. Ensure that the correct GST code is used when processing reallocation transactions.

#### **Reprint Reallocation Reports**

It is possible to reprint Reallocation reports which have been previously printed and posted.

#### RM Billing > Reports > Transactional Reports > Reprint Reallocation Transactions

A list of previously printed and posted reallocation reports will appear. Click on the report to be reprinted. Click on Print to reprint the report.



#### 31.1 Enter Re-allocation Transactions into RM Finance

#### Step 2. Enter the re-allocation Transacactions into RM Finance

Processing Reallocation Transactions into RM Finance is a two part process in which transactions are moved from a budget account via an Income Adjust Transaction and re entered into the required account via an Income Transaction.

Complete the Income Adjustment Transactions Form

#### INCOME ADJUSTMENT TRANSACTIONS

- Income Adjust/Correct transaction
- Income transaction
- This form can be used to record the transfer of income: from a 'C' Account, o a 'C' Account, from an 'N' Account to an 'N' Account, and between N and C Accounts Process an 'Income Adjust/Correct' transaction to the Account you want to decrease.
- Process an 'Income' transaction to the Account you want to increase.
- Care should be taken to use the appropriate tax code/s.

  Provide a brief explanation to describe the reason for each income transfer.

#### REFERENCE IT# INCOME ADJUST/CORRECT TRANSACTION

INCOME TRANSACTION

	(Wark Not Negulieu II no transaction is necessary)													
	ACCOUNT TITLE	BATCH	ANALYSI S	BUDGET	T A X	'INC-ADJ AMOU		ACCOUNT TITLE	BATCH NO.	ANALYSIS CODE	BUDGET	T A X	AMOU	NT
DATE		NO. CODE CODE C		С					000 E	\$	c			
	Billing Suspense	20	N3100	N3199	8	150	00	Camps	21	C1050	C1053	0	150	00
	Billing Suspense	20	N3100	N3199	8	150	00	Camps	21	C1050	C1053	1	150	00

Complete the Batch register

						ВА	TCH REG	SISTER		
					For the	month of			Period	
		Defe	nce No			1	BANK RELATE	D TRANSACTION	Adjustments	D
Batch No	Date/Date Export	From	To	Type of Batch* [C] Cheque [E] EFT [B] BRay	Bank A/C 1, 2, 3	Income Receipts (INC)	Expend Payments (ESP)	Credit Notes	Income (I/C)	Expend (ESC)
B00004				GB	1	4845				
B00005				EF	1	1490				
B00006				GB	1	660				
B00007		123568	123568	REF-Man	1		550			
B00008				REF-Sys	1		100			
B00009				REF-EFT	1		300			
B00010				Cor					0	
20		IT1	IT1						300	
21						300				

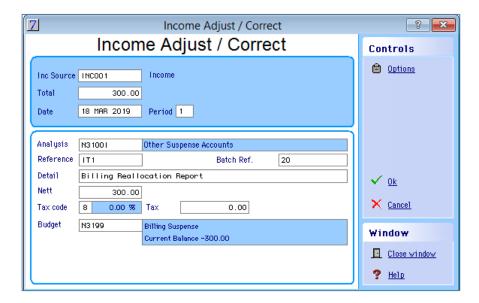
#### Step 3. Enter the Income Correction into RM Finance

• Open RM Finance

### RM Finance >Transactions > Adjustments and Corrections.

The following Adjust/Correct transaction will move the 300.00 out from the N3199 Suspense Account.

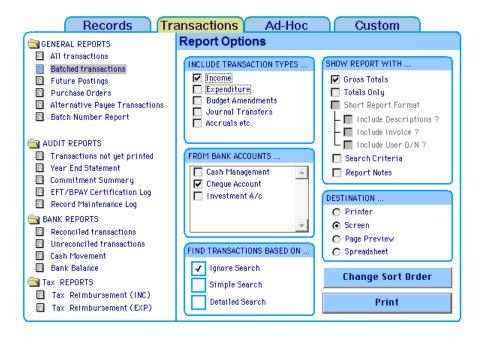
- Select Income > Adjust/Correct
   Adjust/Correct
- Enter Inc Source INC001
- Enter total amount of 300.00
- <Tab> past today's date
- Enter reference IT1
- Enter Batch Reference 20
- Enter detail Billing Reallocation Report dd/mm/yy
- Enter Nett amount
- Tax code 8
- Budget code N3199



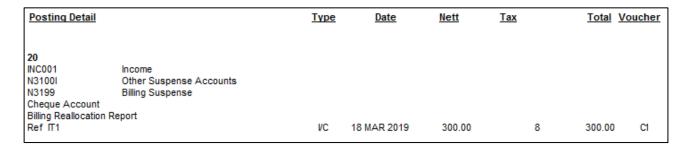
- Click OK
- Select the Cheque Account and OK
- Yes to batch

#### Step 4. Review the Batched Transaction Report

- Click on Reports
- Select to view Batched Transactions
- Select Transaction type Income



### Click on Print



View the Batched Transaction report and close.

#### Step 5. Update the Batch

#### **RM Finance > Transactions**

- Click View/Post Batch
- Click on Income
- Enter the Batch Reference



- Click on **Display**
- Click to change the No to Yes



• Click on, Update



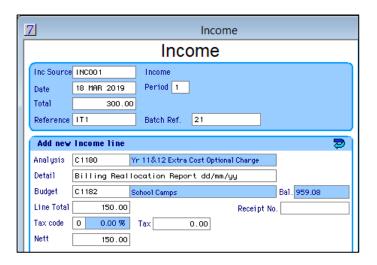
• Click Yes to post the batch

#### Step 6. Entering the Income Batch

#### **RM Finance > Transactions**

The following Income transaction will process the 300.00 into the C1182 account for the Camp.

- Select Income
- Enter the income transaction as shown below:



- <Tab> the first line down into All Income Lines
- Continue to enter the second transaction line

Billing Reallocation Report dd/mm/yy	C1182	\$150	1	
--------------------------------------	-------	-------	---	--



- <Tab> the second line into All Income Lines
- Click on OK
- Select the Cheque Account and OK
- Yes to batch the transaction

#### **Review the Batched Transaction Report**



- Select to view Batched Transactions
- Select Transaction type Income
- Click on Print

Posting Detail		<u>Type</u>	<u>Date</u>	<u>Nett</u>	<u>Tax</u>	Total V	<u>oucher</u>
21 INC001 C1180 C1182 Cheque Account Billing Reallocation R	Income Yr 11&12 Extra Cost Optional Charge School Camps Report dd/mm/yy	INC	18 MAR 2019	150.00	0	150.00	СІ
21 INC001 C1180 C1182 Cheque Account Billing Reallocation I Ref IT1	Income Yr 11&12 Extra Cost Optional Charge School Camps Report dd/mm/yy	INC	18 MAR 2019	136.36	13.64 1	150.00	СІ

View Report and Close

### Step 7. Update the Batch

#### **RM Finance > Transactions**

- Click View/Post Batch
- Click on Income
- Enter the Batch Reference
   Batch Ref

  21
- Click **Display**



• Click on , v Update and Yes to post the batch

# 32 End of Month Procedures and Reporting

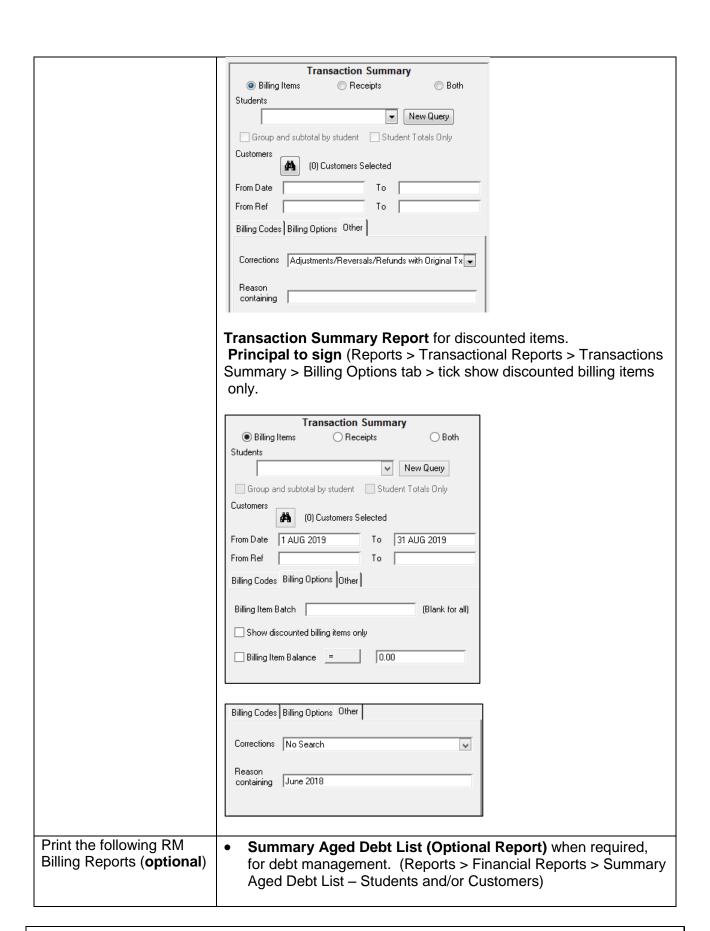
Whilst RM Billing does not have a month end roll over function, certain tasks need to be performed in RM Billing at the end of each month. This will ensure that RM Billing and RM Finance are coordinated and also that any items which may need attention in RM Billing are handled in a timely fashion.

#### 32.1 Month End Checklist

The following check list should be used for RM Billing at the end of each month. (Refer to the RM Finance Registrar's End of Month Check List (for RM Billing Schools) provided by the Department of Education for further detail.)

Task	Necessary Steps
Review students on the former roll	Process refunds or transfer transactions if required.
	Process write-offs for irrecoverable debt according to department policy.
Review students on the current roll	Process refunds if required.
	<ul> <li>Process write-offs for irrecoverable debt according to department policy.</li> </ul>
Check and clear unallocated credits in RM Billing	Print the Unallocated Credit Listing (Reports > Financial Reports > Unallocated Credit Listing for both Students and Customers).
	Investigate each occurrence and allocate or refund credit amounts. Where applicable.
Ensure all transactions are transferred to RM Finance	If not exporting to RM Finance, ensure all receipts batches in RM Billing have been balanced with the banking, reports printed and batches closed. Ensure all receipts batches in RM Billing for the current period have been posted into RM Finance.
	Print any re-allocation transactions (Reports > Transactional Reports) and ensure they are posted into RM Finance.
	OR
	If exporting to RM Finance, export the Corrections batch to RM Finance and any other open receipts batches (RM Billing > Utilities > Export to RM Finance). Where applicable
	Follow the procedures listed in these notes regarding filling in the batch register and which reports to print. The Receipts Batch Export Summary is printed automatically on export.
	Print the Receipt Batch Export Summary showing there are no batches to export

Review the Billing Suspense Account (N3199) in RM Finance. This holds the unallocated credit amounts.	<ul> <li>If the balance is not zero, check the report and view the transactions to determine if correct. Make corrections if necessary.</li> <li>The total in the Billing Suspense account should equal the amount of unallocated credit reported on the Unallocated Credit Listing in RM Billing – unless there are any unexported batches for the next month or unallocated Government Subsidy (eg payment type GV).</li> </ul>
Check all batches are updated in RM Finance	RM Finance > Reports > Batched Transactions. Check for Income and Expenditure to the relevant bank accounts. If a report is produced investigate the reason why these batches are yet to be updated in RM Finance. Update the batches.
Check the balance of N3505 in RM Finance is zero	A balance in this account indicates a GST posting error in RM Finance.
Perform the reconciliation of all bank accounts in RM Finance	<ul> <li>Clear 0.00 transactions by reconciling them.</li> <li>The RM Billing portion of the bank deposit should be reconciled with the Daily Banking Summary and the Batch Register.</li> <li>The RM Billing Batch Number should be noted against the relevant deposit on the bank statement.</li> </ul>
Check for negatives on the BAS as a result of Adjustments	If any negatives exist seek help from your SFC.
Print the following RM Billing Reports (mandatory)	<ul> <li>Audit Report (Reports &gt; Audit Reports &gt; Audit Report.) Save this report as <month yyyy=""> to disk (G:\RM Billing Audit Log <yyyy>).</yyyy></month></li> <li>Receipt Batch Export Summary- if exporting. This report is only printed automatically on export it is to be signed by the Principal on each export. If any batches remain unexported these should be noted on the report with a reason why they have not been exported</li> <li>Transaction Summary Report for the current month for correction items - Principal to sign (Reports &gt; Transactional Reports &gt; Transaction Summary). See screen shot below – date range should be for the month being reported)</li> </ul>



Note: Further questions on month end procedures can be directed to your SFC.

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# 33 Support (Transactional)

Should you need any transactional support please contact Financial Operational Support at Business and Customer Services (BCS)

Contact details below:

33.1 Email (BCS)

Financialservices.support@education.wa.edu.au

# 34 Support (Systems)

Should you need any systems support, please contact the Customer Service Centre (CSC) at the Department of Education

Contact details below:

### Phone (CSC)

Metro: 9264 5555 Country: 1800 012 828

Please be prepared to supply your ID number, contact details and a brief description of the problem

FAX (CSC)

9264 4701

Please include your ID number, contact details and a brief description of the problem

### Email (CSC)

customer.service.centre@det.wa.edu.au

Please include your ID number, contact details and a brief description of the problem

# 35 Online Manuals and Training Notes

#### 35.1 Civica Education

Online manuals and training notes are available to download in PDF format from the Civica Education website.

#### http://www.civicaeducation.com.au/

Select Integris Support.

Log in to Western Australian SIS Schools.

Username: school

Password: *help* 

### 35.2 STIMS Project

The Department's Student Information Management Project (STIMS) website has numerous factsheets and support documents for all SIS Administration modules.

#### http://www.det.wa.edu.au/intranet/stims

Links to the Integris Manuals are also available from the STIMS website or by going to Help within Integris.



# 36 Finance Web

36.1 <a href="http://det.wa.edu.au/finance/detcms/portal/">http://det.wa.edu.au/finance/detcms/portal/</a>

Log on to the DET Portal to access the latest factsheets

Go to Financial Systems and RM Billing



#### **DEPARTMENT OF EDUCATION**

BATCH REGISTER - LILAC

### **BATCH REGISTER**

For the month of Period **BANK RELATED TRANSACTIONS** Adjustments/Reversals \*\* **Reference No** Type of Batch\* **Bank** Income **Expend Accruals** Date/Date Credit Internal **BA/Vire** Proc **Batch** Payments Receipts [C] Cheque [E] EFT A/C (Manual Income **Expend Export** Notes Charge\*\* **Totals** No From To (INC) (ESP) 1, 2, 3 (ESC) Only) (I/C) [B] BPay

<sup>\*</sup>Reversals and internal charges are not batched but must be recorded. RM Billing batches are prefaced with a 'B'. Accruals are entered if manually processed.

#### DEPARTMENT OF EDUCATION

INCOME TRANSFER- VANILLA

### INCOME ADJUSTMENT TRANSACTIONS

- Income Adjust/Correct transaction
- Income transaction
- This form can be used to record the transfer of income: from a 'C' Account to a 'C' Account, from an 'N' Account to an 'N' Account, and between N and C Accounts
- Process an 'Income Adjust/Correct' transaction to the Account you want to decrease.
- Process an 'Income' transaction to the Account you want to increase.
- Care should be taken to use the appropriate tax code/s.
- Provide a brief explanation to describe the reason for each income transfer.

#### REFERENCE IT#

### INCOME ADJUST/CORRECT TRANSACTION

#### INCOME TRANSACTION

(Mark "Not Required" if no transaction is necessary)

	ACCOUNT TITLE	BATC	ANALYSI S CODE	BUDGE	A X	AMOUNT		ACCOUNT TITLE	BATC H NO.	ANALYSIS CODE	BUDGET CODE	A X	AMOU	NT
DAT E		H NO.		CODE	CODE	CODE	\$	С					CODE	\$

SIGNATURE:	
	PRINCIPAL